



**भारतीय रिज़र्व बैंक**  
**RESERVE BANK OF INDIA**

वेबसाइट : [www.rbi.org.in/hindi](http://www.rbi.org.in/hindi)

Website : [www.rbi.org.in](http://www.rbi.org.in)

ई-मेल email: [helpdoc@rbi.org.in](mailto:helpdoc@rbi.org.in)

संचार विभाग, केंद्रीय कार्यालय, एस.बी.एस.मार्ग, मुंबई-400001

DEPARTMENT OF COMMUNICATION, Central Office, S.B.S.Marg, Mumbai-400001

फोन/Phone: 91 22 2266 0502 फैक्स/Fax: 91 22 22660358

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## RBI cautions Public Not to respond to Phishing Mail sent in its Name

It has come to the notice of the Reserve Bank of India that an email has been sent in its name from mail id: Reserve Bank Of India <no-reply@rbi.com> and signed by RBI, Security Team offering a 'new online security protection' called "Netsecured" to "reduce fraud and theft in various banking system...(and)... to enable all customer's online banking in all Indian Banks to get protected and Secured."

The Reserve Bank cautions members of public that it has not developed any such software; nor has it sent any such mail asking online banking customers to update their account details to secure their online accounts. In fact, the Reserve Bank does not have any mail id with extension @rbi.com

Members of public receiving such mails should not open the attachment and/or try to download the attachment on their computers. This is a phishing mail and accessing the mail in any manner could result in identity theft.

**Alpana Killawala**  
**Chief General Manager**

**Press Release : 2012-13/634**

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May 28, 2010	<a href="#">Do Not fall Prey to Fictitious Offers of Funds Transfer: RBI Advisory</a>
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Jul 30, 2009	<a href="#">Beware of Fictitious Offers/Lottery Winnings/Cheap Fund Offers: RBI</a>
Dec 07, 2007	<a href="#">RBI cautions Public against Fictitious Offers of Remitting Cheap Funds from Abroad</a>