

**IndusInd Bank Ltd.**

Bank has appointed the following Senior Executives as the **Regional Nodal Officers**, who are responsible for the implementation of Customer Service and complaint handling at Regional Level:

Sl. No.	Centre	Area of Operation	Regional Nodal Officer	Address
1.	Ahmedabad	Gujarat, Union Territories of Dadra and Nagar Haveli, Daman and Diu	Mr. Maulik Dave	IndusInd Bank Limited, Ground Floor, 4-Abhishree Avenue, Nr. Nehrunagar Circle, Nehrunagar, Ambawadi, Ahmedabad – 380006.
2.	Bengaluru	Karnataka	Mr. Manikandan Ramanathan	IndusInd Bank Ltd, 4th Floor, No. 87, Bull Temple Road, Basavanagudi, Bangalore 560004
3.	Bhopal	Madhya Pradesh and Chattisgarh	Mr. Neeraj Sakalle	IndusInd Bank Ltd, Regional Office Plot No.7, Ground Floor, Kwalitiy Business Centre, M.P. Nagar Zone-II, Bank Street, Bhopal - 462011
4.	Bhubaneswar	Odisha	Mr. Abhijit De	Indusind Bank-Zonal Office, AP Tower, Plot No – 384 & 385, Paik Nagar, Bhubaneswar, Odisha – 751003
5.	Chandigarh	Himachal Pradesh, Punjab, Union Territory of Chandigarh and Panchkula, Yamuna Nagar, and Ambala Districts of Haryana.	Mr. Amit Kumar Sharma	IndusInd Bank Ltd. Chandigarh Branch S.C.O.53-54, Sector 8-C, Madhya Marg, Chandigarh – 160018
6.	Chennai	Tamil Nadu, Union Territories of Puducherry (except Mahe Region) and Andaman and Nicobar Islands	Mr. Ramani Prabhakar	115, G N Chetty Road, T Nagar, Chennai - 600 001
7.	Dehradun	Uttarakhand and seven districts of Uttar Pradesh viz., Saharanpur, Shamli (Prabudh Nagar), Muzaffarnagar ,Baghpat, Meerut, Bijnor and Amroha (Jyotiba Phule Nagar)	Mr. Tarandeep Singh	IndusInd Bank Limited Krishna Tower, 69, Rajpur Road, Dehradun, Uttarakhand - 248001
8.	Guwahati	Assam, Arunachal Pradesh, Manipur, Meghalaya, Mizoram, Nagaland and Tripura	Mr. Ajay Pal Singh	IndusInd Bank Ltd. Regional Office, 2nd Floor, Above Bata Showroom, G S Road, Bhangagarh, Guwahati-781005
9.	Hyderabad	Andhra Pradesh and Telangana	Mr. Anilkumar Tavvala	IndusInd Bank Ltd, #1-10-72, 4th Floor, Ashok Janardhan Chambers, Nalli Silks Building, Begumpet, Hyderabad - 500016
10.	Jaipur	Rajasthan	Mr. Mahendra Soni	IndusInd Bank, Regional Office, 2nd Floor Abhinandan, Plot No.B-10-I, Govind Marg, Adarsh Nagar, Jaipur - 302004
11.	Jammu	J&K	Mr. Amit Kumar Sharma	Indusind Bank Ltd, Chandigarh Branch S.C.O.53-54, Sector 8-C, Madhya Marg, Chandigarh - 160018
12.	Kanpur	Uttar Pradesh (excluding districts of Gaziabad and Gautam Buddha Nagar) and Uttarakhand	Mr. Joy Prakash Dutta	Indusind Bank Ltd, Regional Office, 1st Floor, 628/10A Faizabad Road Indiranagar, Lucknow - 226010
13.	Kolkata	West Bengal and Sikkim	Mr. KarunaKant Singh	IndusInd Bank Ltd. Saket, 44, Park Street, 6th Floor, Kolkata – 700016
14.	Mumbai I	Districts of Mumbai, Mumbai Suburban and Thane	Mr. Narayanan Naduvath	IndusInd Bank Ltd, 1001, Ground floor, Solitaire Corporate Park, 167, Guru Hargovindji Marg, Chakala, Andheri (East) Mumbai-400093

15.	Mumbai II	Goa and Maharashtra, (except the districts of Mumbai, Mumbai Suburban and Thane)	Mr. Narayanan Naduvath	IndusInd Bank Ltd, 1001, Ground floor, Solitaire Corporate Park, 167, Guru Hargovindji Marg, Chakala, Andheri (East) Mumbai-400093
16.	New Delhi I	Delhi, Jammu and Kashmir	Mr. Anoop Sharma	IndusInd Bank Ltd, 9th Floor, Block A, Hyatt Regency Complex, Bhikaji Cama Place, R K Puram New Delhi - 110066
17.	New Delhi II	Haryana (except Panchkula, Yamuna nagar and Ambala Districts) and Ghaziabad and Gautam Budh Nagar districts of Uttar Pradesh) North-East, Central, Shahdara, East and South East districts of Delhi	Mr. Anoop Sharma	IndusInd Bank Ltd, 9th Floor, Block A, Hyatt Regency Complex, Bhikaji Cama Place, R K Puram New Delhi - 110066
18.	Patna	Bihar and Jharkhand	Mr. Saroj Panda	IndusInd Bank Ltd, Regional Office, Markandey Complex Gayatri Mandir Road, Kankarbag Patna – 800 020
19.	Ranchi	Jharkhand	Mr. Saroj Panda	IndusInd Bank Ltd, Regional Office, Markandey Complex Gayatri Mandir Road, Kankarbag Patna – 800 020
20.	Raipur	Chhattisgarh	Mr. Vijay Ahuja	IndusInd Bank Ltd., Colors Mall, Pachpedinaka, Jagdalpur Road, Raipur- 492001
21.	Shimla	Shimla	Mr. Pardeep Manocha	IndusInd Bank, Chandigarh Regional Office, S.C.O. No.53-54Sector 8-C Madhya Marg Chandigarh, Chandigarh - 160018
22.	Thiruvananthapuram	Kerala, Union Territory of Lakshadweep and Union Territory of Puducherry (only Mahe Region)	Mr. Jose John	IndusInd Bank Limited, Vellayambalam-Sasthamangalam Road, Sasthamangalam P O Thiruvananthapuram 695 010

Further Bank has appointed the following Senior Executive as the **Principal Nodal Officer**, who is responsible for the implementation of Customer Service and Complaint handling for the entire bank at Corporate Level.

**Ms. Dilnaz Sidhwa**

Executive Vice President & Principal Nodal Officer  
IndusInd Bank Ltd.

OPUS Center, 47, Central Road,  
Opp. Tunga Paradise Hotel MIDC  
Andheri (East), Mumbai 400093  
Tel. No.: (022) 6155 3705

**Details of Functional Heads:**

Sr. No	Complaints related	Functional Heads	Address
1	Operations, Forex, Consumer Finance & Customer Service	Mr. Anil Rao Head-Operations	3rd Floor, Building no. 10, Tower B, DLF Cyber City, Gurgaon - 122001
2	Consumer Banking, Loans & Advances, Credit Card, Branch Banking	Mr. Soumitra Sen Country Head, Consumer Bank,	8th Floor, Tower 1, One India Bulls Centre, Jupiter Mills Compound, 841, S.B. Marg, Elphinstone Road (West), Mumbai – 400 013
3	Commercial Finance Division / Vehicle Finance Division	Mr A.G.Sriram Head – Vehicle Finance	New no 34, G N Chetty Road T.Nagar, Chennai - 600 017.
4	Inclusive Banking	Mr. Tapobrat C Head – Inclusive Banking Group	IndusInd Bank Ltd, 3rd Floor, My Home Tycoon, Above Lifestyle, Greenlands Road, Kundanbagh, Begumpet, Hyderabad – 500 016

**Details of Zonal Heads:**

Sr. No	Zone (State / Location name)	Name of Zonal Head	Address
1	East 1 (Assam, Manipur, Meghalaya, Mizoram, Nagaland, , Sikkim, Tripura, West Bengal)	Mr. Subroto Banerjee	IndusInd Bank Ltd Saket Towers, 6th floor, 44 Park Street, Kolkata- 700016
2	East 2 Orissa, Bihar, Chhattisgarh, Jharkhand	Mr. Jayarajan K V	IndusInd Bank Zonal Office, 2nd Floor, N5/542, IRC Village, Bhubaneswar, Odisha – 751015
3	North 1 (Delhi, NCR)	Mr. Anoop Sharma	IndusInd Bank Ltd 10th Floor, Tower A, Hyatt Regency, Bhikaji Cama Place, New Delhi – 110070.
4	North 2 (Chandigarh, Haryana, Himachal Pradesh, Jammu & Kashmir, Punjab, Rajasthan, Uttar Pradesh, Uttarakhand and Uttaranchal)	Mr. Shayan Basu	IndusInd Bank Ltd SCO 55-57, Sector-8 C, Madhya Marg, Chandigarh- 160018, India.
5	North 3 (Jaipur, Jodhpur Kanpur, Lucknow, and UP)	Mr. Amit Sahni	IndusInd Bank Ltd Plot No. 628/10A, Faizabad Road, Indira Nagar,Opp HAL, Lucknow-226016 Uttar Pradesh, India.
6	South 1 (Andhra Pradesh, Karnataka, Telangana)	Mr. Debasmit Samal	IndusInd Bank Ltd 4th Floor, No. 87, Bull Temple Road, Basavangudi, Bangalore – 560004, Karnataka.
7	South 2 (Kerala, Pondicherry, Tamil Nadu)	Mr. Ganeshan R	IndusInd Bank Ltd G N Chetty Road Office, New No. 34, (Old No. 115-116), G. N. Chetty Road, T Nagar, Chennai – 600017.
8	West 1 Mumbai / Pune /ROMG (Mumbai, Navi Mumbai Thane & Pune)	Mr. Sourav Majumdar	IndusInd Bank Ltd, Solitaire Corporate Park, Bldg. No.8, 8th floor, Opp Mirador Hotel, Guru Hargovindji Marg, Andheri (E), Mumbai- 400093
9	West 2 (Dadra & Nagar Haveli, Daman & Diu, Gujarat, Madhya Pradesh)	Mr. Rakesh Mehta	IndusInd Bank Ltd., 2nd floor, Parkar House, Near Panchvati Circle, Law Garden Road, Ahmedabad 380 007
10	West 3 (REST OF PUNE & GOA)	Mr. Rakesh Mehta	Indusind Bank Ltd, 3rd Flr, Suyog Platinum Tower, Naylor Rd, Pune 411001

**Details of Managing Director & CEO:**

Name	Address	Email ID
Mr. Rajiv Anand	8th floor, Tower 1, One IndiaBulls Centre, Jupiter Mills Compound, 841, S.B. Marg, Elphinstone Road (West), Mumbai - 400 013.	managingdirector@indusind.com