

## **Terms & Conditions for Delightful Bigbasket Offer**

- The IndusInd Bank "Delightful Bigbasket Offer" is open to all customers holding a valid IndusInd Bank Debit Card.
- The programme is valid from 01<sup>st</sup> November 2024. The Offer is brought to you by IndusInd Bank Limited ("IndusInd Bank") and participation in the Offer is voluntary.

## Offer Construct:

Get up to 20% instant discount on Bigbasket with IndusInd Bank Debit Card. Valid from 01st November 2024.

## Offer T&C:

- Offer will be valid from 01st November 2024.
- Offer will be valid from 1<sup>st</sup> to 25<sup>th</sup> of the month only.
- Discounts on BigBasket.com/app will be applicable as per below table:

Offer	Eligible Debit Card BINs	Offer Code
Get 20% off up to	Grande World, Grande Signature, Signature Pioneer, World	INDUS20DC
Rs.500 per month	Pioneer, Infinite Pioneer, Infinite Solitaire & Infinite Pioneer	
	Private debit cards starting with:	Applicable once per
Minimum	40534230, 52789808, 52789809, 52789810, 52789817,	month per card;
Transaction Value	40533820, 403506	
Rs.2,000/-		
Get 10% off up to	Platinum/Signature/World Select or Exclusive,	INDUS10DC
Rs.150 per month	Titanium/World Delights, Platinum Plus/Premier/Duo,	
	Signature 5K/Delite/Supreme and Signature Care debit cards	Applicable once per
Minimum	starting with:	month per card;
Transaction Value	52562221, 52562222, 52562223, 52562224, 43639319,	
Rs.1,000/-	43639320, 43639330, 43639311, 43639313, 43639314,	
	43639315, 43639316, 43639318, 43639337, 43639341,	
	40533821, 40534227, 40533828 , 40534221, 40534227,	
	40533828, 52789816, 43639303, 43639304, 43639323,	
	43639324, 43639333, 43639334, 40534223, 40534229,	
	52789806, 40533801, 40533822, 43639305, 43639306,	
	43639325, 43639326, 43639335, 43639336, 40534225,	
	52789805, 40534231	

- Discount will be calculated on the net amount of the order. Taxes additional as applicable. Tax liability will be borne by the cardholder
- Offer will be valid on both Bigbasket app and Bigbasket.com
- Offer cannot be used in combination with any other offer running on Bigbasket.
- Offer not applicable on Card on Delivery.





- Following products and categories have been excluded from offer redemption: Baby Cereals, Baby Foods, Infant Formula, Organic Baby Foods and Srilalitha Rice of all pack sizes.
- Payments done using Wallets, Mobile Banking, Net Banking, UPI, and Credit Card will not be considered for the offer eligibility.

## **General Terms & Conditions**

- The offer is valid only on selected products
- The offers are brought to you by IndusInd Bank Limited ("IndusInd Bank") and any participation in the offer is voluntary.
- The offers are on-going till the specified validity date
- Tax liability, if any, to be borne by the Cardholder.
- IndusInd Bank shall neither be responsible for nor guarantee delivery of SMS/Emails to the customer and shall not be liable for non-delivery of the same arising due to mobile network issues, DND activation by customers, and personal email settings of customer.
- Regular Debit Card Terms and Conditions apply. IndusInd Bank reserves the right to alter any of the terms and conditions of the offer or to withdraw the offer completely at any time without prior notice.
- IndusInd Bank shall not be liable for any loss or damage whatsoever that may be suffered, or for any personal injury that may be suffered as a result of availing the Offers.
- The offers are subject to force majeure events.
- The participation in the program shall constitute deemed acceptance by the Cardholder of all the terms and conditions governing the Programme.
- IndusInd Bank does not warrant, represent or guarantee the quality of goods / services availed by the customers.
- IndusInd Bank Debit Cardholders irrevocably agree and acknowledge that IndusInd Bank makes no guarantee or warranty that the participating Merchants shall honour the offer.
- Accordingly, IndusInd Bank Debit Cardholders shall not make any claim or seek compensation against IndusInd Bank in relation to any loss, damage, expense suffered in relation to non-fulfilment by the participating Merchants under this program.
- Any dispute as regards the quality of the products and services are to be taken by Cardholder directly with Merchants.
- IndusInd Bank reserves the right to disqualify any customers from the benefits of this offer inter alia
  for events like unusual transaction pattern that may indicate collusion between merchant and
  cardholder, recycling of funds via wallets/fund transfers, business expenses solely or any cases of
  charge back.
- IndusInd Bank at its sole discretion can decide cardholders who can avail these offers. The decision of IndusInd Bank will be considered as final and binding for rewarding the customers/employees.
- In all matters relating to the Programme, the decision of IndusInd Bank shall be final and binding in all respects.
- IndusInd Bank reserves the right at any time without prior notice to add, alter, modify, all or any of these terms and conditions or replace, wholly or in part, this Offer by any other Offer, whether similar to this offer or to withdraw it altogether without giving prior notice.





- The terms and conditions of the programme shall be in addition to and not in substitution/derogation to the primary terms and conditions governing the card and shall at all times be read along with terms of the Card member Agreement and such other terms and conditions that the Bank may deem appropriate in its sole discretion. Any irreconcilable contradiction between the terms and conditions contained herein and the Card member Agreement, then terms of the Card member Agreement to prevail the present conditions.
- Any disputes arising out of this offer shall be subject to the exclusive jurisdiction of competent courts in Mumbai.

