

Investor Presentation

Q1-FY24 | JUNE 2023

July 18, 2023

IndusInd Bank at a Glance



5th Largest Private Bank with Disproportionately Large Distribution Network

₹3,01,317 crs ₹ 3,47,047 crs Loans **Deposits** Diversified Across Products and Geographies 35 mn **Customers Across Segments** 6,561 **Group Network** Pan India

Universal Banking Approach with Diversified Loan & Deposit Mix

54:46 Loan Mix Retail VS Wholesale **40% CASA** Stable Low-cost Deposits **Innovative Digital Approach** Overall Digital Transaction Mix at 93%



Strong Domain Expertise Long Vintage across Cycles

Vehicle Finance 26% of the Loan Book **Micro Finance** 11% of the Loan Book

Gems & Jewellery 4% of the Loan Book



Robust Balance Sheet with Strong Capital Adequacy & Contingency Buffers

18.40% CRAR

Tier 1: 16.89 | Tier 2: 1.51

132% Average LCR

Well above regulatory requirement

71% PCR GNPA 1.94% | NNPA 0.58%



Strong Profitability amongst highest in the Industry

4.29% Net Interest Margin

45.86% Cost to Income

5.5% Operating Profit Margin to Loans



Key Financial Highlights for Q1 FY24

	Loans	Deposits	CASA	Term Deposits	Total Assets
Balance Sheet	₹3,01,317 crs	₹3,01,317 crs ₹3,47,047 crs ₹1,38,440 crs		₹2,08,607 crs	₹4,66,993 crs
Chlock	▲ 22% YoY ▲ 4% QoQ	▲ 15% YoY ▲ 3% QoQ	▲ 6% YoY ▲ 3% QoQ	▲ 21% YoY ▲ 4% QoQ	▲ 14% YoY ▲ 2% QoQ
	Net Interest Income	Total Other Income	Revenue	Operating Profit	Net Profit
Profit & Loss	₹4,867 crs	₹2,210 crs	₹7,077 crs	₹3,831 crs	₹2,124 crs
	▲ 18% YoY ▲ 4% QoQ	▲ 14% YoY ▲ 3% QoQ	▲ 17% YoY ▲ 4% QoQ	▲ 12% YoY ▲ 2% QoQ	▲ 30% YoY ▲ 4% QoQ
	Net Interest Margin	Return on Assets	Return on Equity	Cost to Income	Net NPA
Key Ratios	4.29%	1.90%	15.24%	45.86%	0.58%
	▲ 8 bps YoY ▲ 1 bps QoQ	▲ 17 bps YoY ▲ -bps QoQ	▲ 180 bps YoY ▼2 bps QoQ	▲ 250 bpsYoY▲ 93 bps QoQ	▼ 9 bps YoY ▼ 1 bps QoQ



Q1FY24 Outcome Against PC-6 Ambitions



Consolidated Balance Sheet

₹In crs	Q1 FY24	Q1 FY23	Y-o-Y	(%)	Q4 FY23	Q-o-Q	(%)
Capital & Liabilities							
Capital	776	775	-	-	776	-	-
Reserves and Surplus	56,368	48,932	15%		54,229	4%	A
Deposits	3,47,047	3,02,719	15%		3,36,120	3%	
Borrowings	45,622	41,812	9%	A	49,011	(7)%	•
Other Liabilities and Provisions	17,180	15,862	8%		17,701	(3)%	•
Total	4,66,993	4,10,100	14%	A	4,57,837	2%	A
Assets							
Cash and Balances with RBI	28,235	56,153	(50)%	•	42,975	(34)%	•
Balances with Banks	18,168	6,615	175%	A	13,802	32%	A
Investments	94,216	72,487	30%	A	83,076	13%	A
Advances	3,01,317	2,47,960	22%	A	2,89,924	4%	A
Fixed Assets	2,109	1,952	8%	A	2,078	1%	A
Other Assets	22,948	24,933	(8)%	•	25,982	(12)%	•
Total	4,66,993	4,10,100	14%	A	4,57,837	2%	A



IndusInd Bank

Consolidated Profit and Loss Account – **Q1 FY24**

₹In Crore	Q1FY24	Q1FY23	Y-o-Y (%	%)	Q4FY23	Q-o-Q (%)
Net Interest Income	4,867	4,125	18%	A	4,669	4%	A
Other Income	2,210	1,932	14%	A	2,154	3%	A
Total Income	7,077	6,057	17%	A	6,823	4%	A
Operating Expenses	3,246	2,626	24%	A	3,065	6%	A
Operating Profit	3,831	3,431	12%	A	3,758	2%	A
Provisions & Contingencies	991	1251	(21)%	•	1,030	(4)%	•
Profit before Tax	2,840	2,180	30%	A	2,727	4%	A
Provision for Tax	716	549	30%	•	684	5%	A
Profit after Tax	2,124	1,631	30%	A	2,043	4%	A





Diversified
Loan Book with Domain
Expertise in Livelihood
Loans



RobustLiability Franchise



StrongProduct Groups



Profitability amongst the Highest in Industry



Stable
Asset Quality
with Conservative
Provisioning



HealthyCapital Adequacy



Disproportionately
Large Distribution
Network



Executing Digital 2.0 Strategy



ESG- Core to the Business Philosophy







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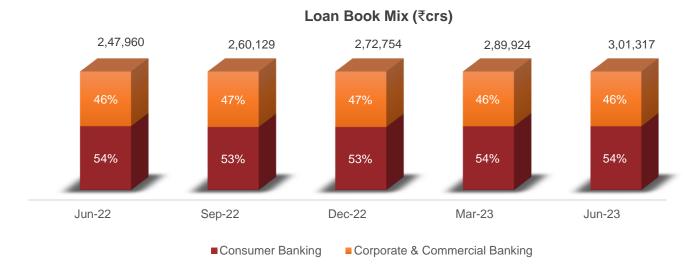
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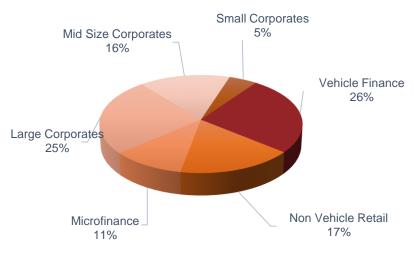




Well Diversified Loan Book across Consumer and Corporate Products



		(₹crs)
Corporate Banking	June-23	%
Large Corporates	77,065	25%
Mid Corporates	47,624	16%
Small Corporates	14,748	5%
Total Advances	1,39,437	46%





Consumer Banking	June-23	%
Vehicle Finance	78,332	26%
Commercial Vehicle	29,320	10%
Utility Vehicle	9,813	3%
Small CV	3,561	1%
Two-Wheeler	4,778	2%
Car	11,110	4%
Tractor	9,516	3%
Equipment Financing	10,234	3%
Non-Vehicle Finance	51,567	17%
Business Banking	14,807	5%
Loan Against Property	9,953	3%
Credit Card	8,978	3%
Personal Loans	6,084	2%
Merchant advances	4,229	1%
BL, AHL, Others	7,516	2%
Microfinance	31,981	11%
Total Advances	1,61,880	54%



Vehicle Finance: Granular Portfolio Across Vehicle Categories

Overview of Vehicle Finance Division

35+ Years of Vintage Across Credit Cycles Market Leader in Most Products Amongst Top 3

Focus on Business Owner Segment

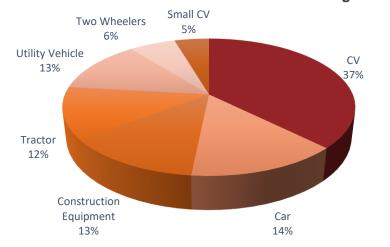
Nimbleness of an NBFC With Dedicated Network Nationwide Presence
Diversified Across States

Strong Collateral CoverageThroughout the Loan Cycle

Vehicle Finance Loan Book (₹crs)



Diversified Vehicle Loan Book across Vehicle Categories (%)



Disbursements (₹crs)







Microfinance: Bridging the Financial Inclusion Gap



2nd Largest Micro Finance Lender



10mn Women Customers



1.38 Lacs Villages covered across 21 States



Tech/Data driven Risk Management District/Branch level Monitoring



115K+ Active Bharat Money Stores Banking at doorstep in remote areas



660K+ Merchants (loan clients) Addressing the MSME banking needs

Micro Finance Loan Book (₹crs)



Average Ticket Size (₹)







Corporate Portfolio – Focus on Granular, Higher Rated Customers

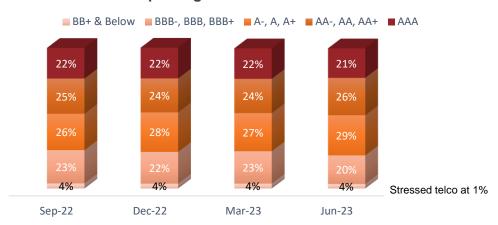
Corporate Loan Book (₹crs)



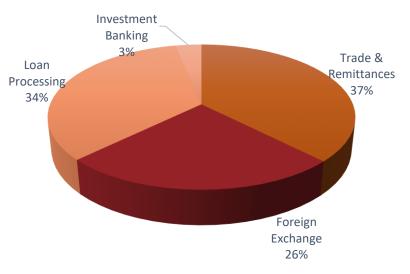
Sector-wise Loan Mix (% of Total Loans)

Sector	Q1 FY24
NBFCs (other than HFCs)	5.21%
Real Estate - Commercial and Residential	4.18%
Gems and Jewellery	3.93%
Power Generation – Non Renewable	2.99%
Steel	2.16%
Food Beverages and Food processing	1.60%
Power Generation – Renewable	1.49%
Services	1.23%
Road Projects (Operational)	1.09%
Petroleum & Products	1.08%
Others	21.31%
Corporate Banking	46.28%
Consumer Banking	53.72%
Total	100.00%

Improving Risk Profile *



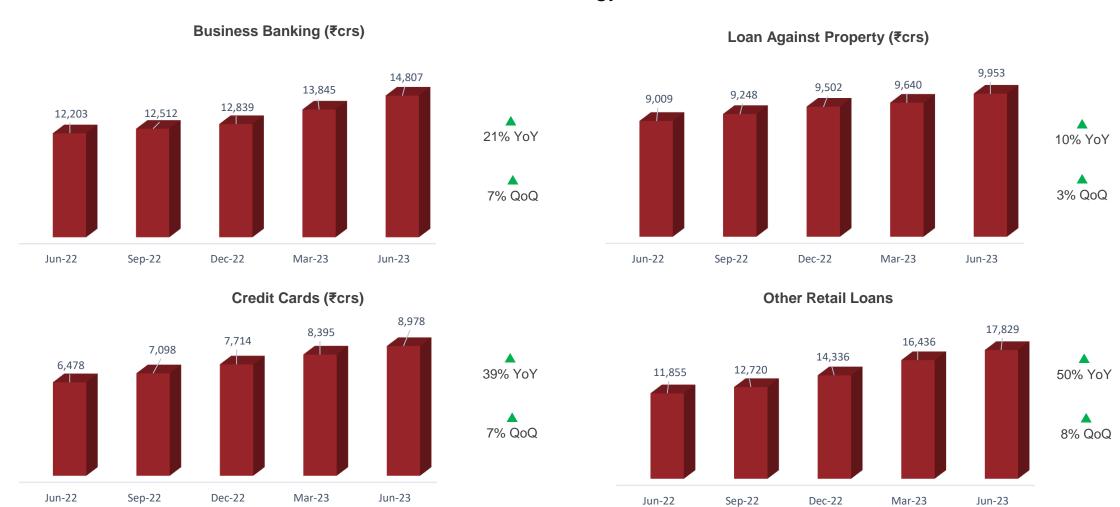
Diversified Fee Mix Q1FY24







Non-Vehicle Retail Loans – Risk Calibrated Growth Strategy









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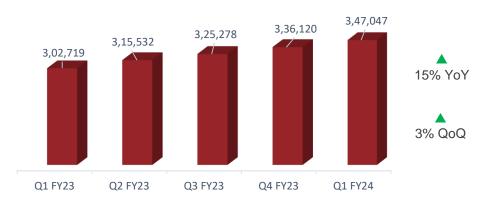
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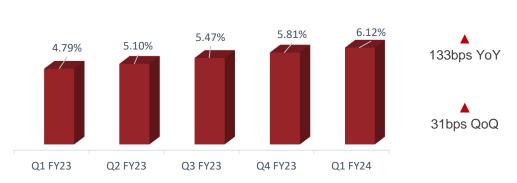


Deposit Growth Driven by Granular Retail Deposits; Building Stable Low-Cost Deposit Book

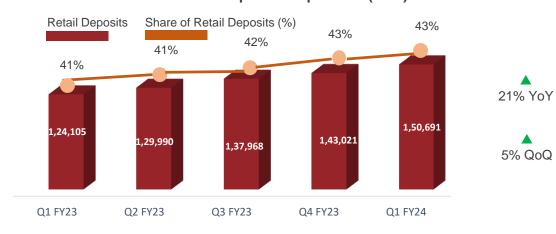




Cost of Deposits (%)



Retail Deposits as per LCR (₹crs)*



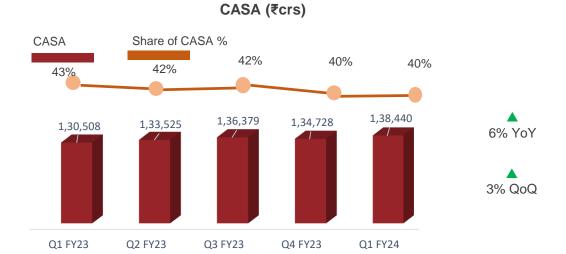
Key Focus Areas

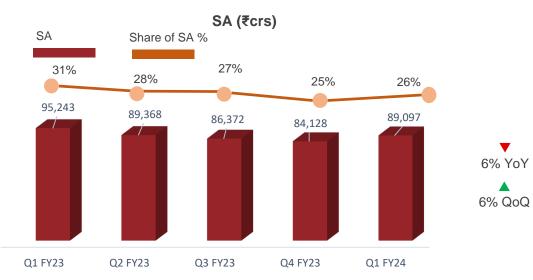
- Expanding branch network
- Focus on target market segments
 - Growth driven by retail customer acquisitions
 - Scaling up new businesses Affluent and NRI
 - Leverage BFIL for rural customers
 - Building Merchant Acquiring Business
 - Digital Partnerships & Alliances
 - Exploring Community Banking Approach for select segments
- Innovative service propositions
- Executing Digital 2.0 with planned Individual and SME launches



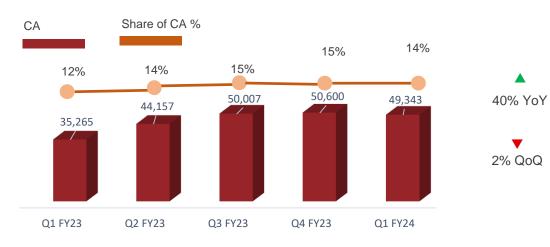


Healthy Share of CASA; Strong Liquidity Profile

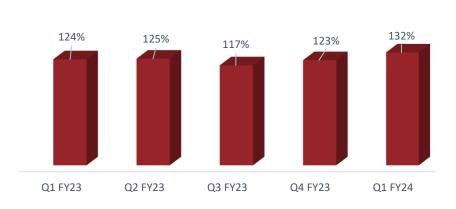




CA (₹crs)



Liquidity Coverage Ratio (%)

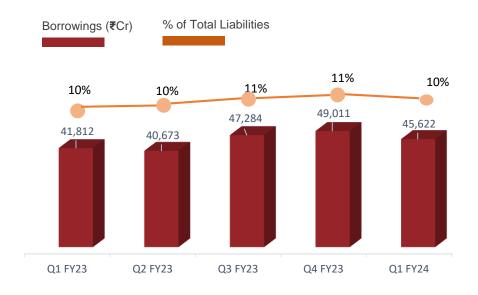




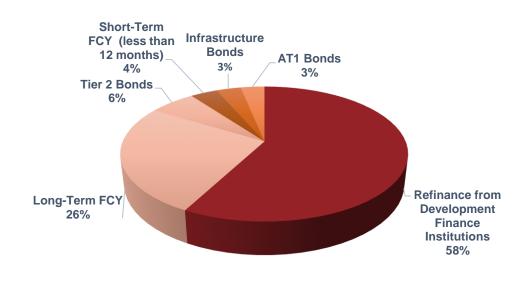


Borrowings Constituted by **Long Term Sources**

Borrowings (₹crs)



Borrowings Mix (%)







Diversified
Loan Book with Domain
Expertise in Livelihood
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RobustLiability Franchise



Strong
Product Groups



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Strong Product Groups with Efficient Capital Deployment

Notional Amount Risk Weighted Assets 13,86,814 0.5%# 1.4%# 9,446 78,236 24,041

LC and Guarantees

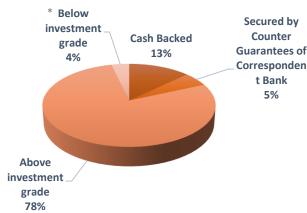
Low RWA Consumption (₹crs)

#CRAR consumption

Derivatives + FX Contracts +

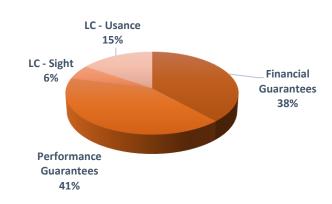
Options

LC-BG Rating Profile

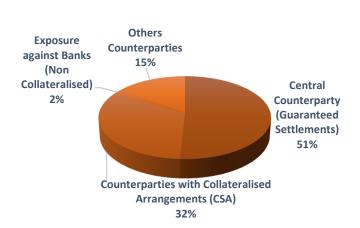


*Stressed telecom contributes 1%

LC-BG Mix



FX-Derivatives Exposure Type



- One of the largest treasuries in Indian banks with best-in-class risk management systems
- Robust framework for measurement of risks through Client Suitability Tests, VaR, PV01, Stoploss limits, MTM of marketable portfolios, Exposure limits, etc.
- Exposures predominantly to public sector, cash backed transactions and strong sponsors





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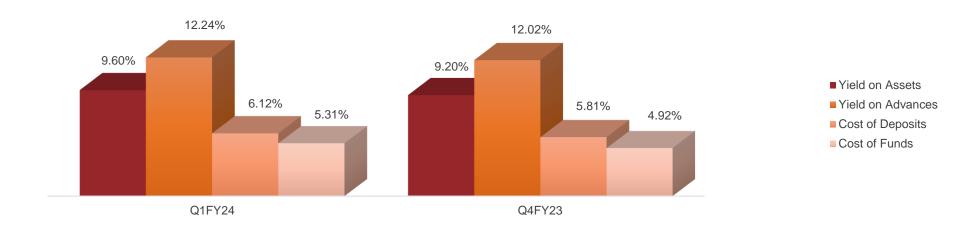
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Yield / Cost Movement



Segment-wise Yield:

	Q1FY2	4	Q4FY23			
	Outstanding (₹crs)	Yield (%)	Outstanding (₹crs)	Yield (%)		
Corporate Banking	139,437	8.99%	134,150	8.89%		
Consumer Banking	161,880	14.76%	155,774	14.68%		
Total	301,317	12.24%	289,924	12.02%		

[•]Yield on Assets/Cost of funds are based on Total Assets/Liabilities





Diversified and Granular Fee and Other Income Streams

₹In crs	Q1FY24	Q1FY23	Y-o-Y(%)		Q4FY23	Q-o-Q(%)	Q-o-Q(%)	
Trade and Remittances	233	189	23%	A	200	17%		
Foreign Exchange Income	262	220	19%		269	(2)%	\blacksquare	
Cards and Distribution Fees	637	507	26%		714	(11)%	•	
General Banking Fees	382	334	20%		237	61%		
Loan Processing Fees	588	511	15%		636	(8)%	•	
Investment Banking	17	25	(35)%	•	31	(47)%	\blacksquare	
Total Core Fee Income	2,119	1,786	19%	A	2,087	2%		
Securities/MM/FX Trading/Others	91	146	(37)%	•	67	37%		
Total Other Income	2,210	1,932	14%	A	2,154	3%		

Fee Income Mix

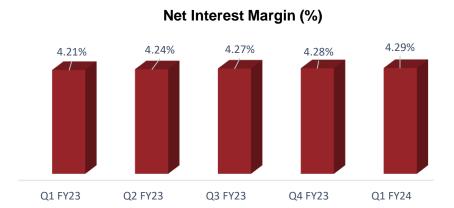


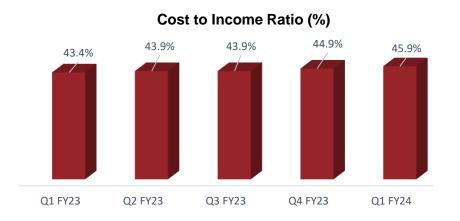


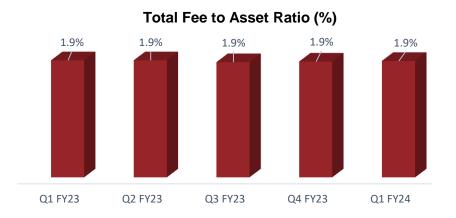


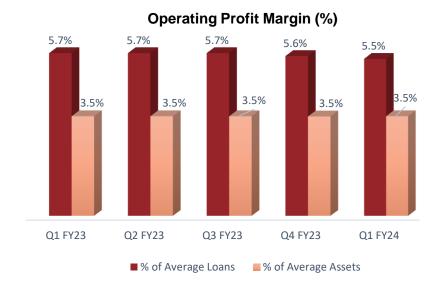


Operating Profit Margins Amongst the Highest in Industry











Key Financial Indicators

Return on Assets (%)



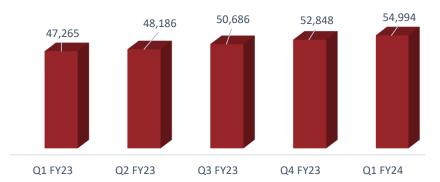
Earning Per Share – Annualized (₹)



Return on Equity (%)



Net Worth (₹ crs)









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Movement in **Non-Performing Assets**

Eln eve		Q1FY24			Q4FY23	
₹In crs	Corporate	Consumer	Total	Corporate	Consumer	Total
Opening Balance	2,069	3,757	5,826	1,869	3,842	5,711
Fresh Additions	43	1,333	1,376	264	1,339	1,603
-from Standard	43	1,201	1,244	82	1,162	1,244
-from Restructured	-	132	132	182	177	359
Deductions	124	1,137	1,261	63	1,424	1,487
-Write-offs	19	701	720	-	569	569
-Upgrades	12	87	99	47	181	228
-Recoveries *	93	349	442	16	674	690
Gross NPA	1,989	3,952	5,941	2,069	3,757	5,826
Net NPA			1,747			1,715
% of Gross NPA			1.94%			1.98%
% of Net NPA			0.58%			0.59%
Provision Coverage Ratio (PCR)			71%			71%
Restructured Advances			0.66%			0.84%





NPA Composition – **Consumer Banking**

(₹crs)

Q1 FY24	CV	Utility	CE	Small CV	TW	Cars	Tractor	BBG/LAP	HL/PL/Oth ers	Cards	MFI	Total
Gross NPA	378	30	93	65	376	60	169	847	265	216	1,453	3,952
Gross NPA %	1.28%	0.30%	0.91%	1.81%	7.62%	0.54%	1.76%	3.34%	1.47%	2.38%	4.39%	2.41%

Q4 FY23	CV	Utility	CE	Small CV	TW	Cars	Tractor	BBG/LAP	HL/PL/Oth ers	Cards	MFI	Total
Gross NPA	311	29	86	57	352	53	161	797	256	206	1,449	3,757
Gross NPA %	1.10%	0.32%	0.87%	1.63%	7.17%	0.50%	1.71%	3.32%	1.39%	2.39%	4.32%	2.37%





Loan Related Provisions held as on June 30, 2023

- Specific provision of ₹ 4,124 crs for non-performing accounts(towards PCR)
- Floating provisions of ₹ 70 crs (towards PCR)
- Standard contingent provisions of ₹ 1,700 crs surplus outside PCR
- Standard asset provisions of ₹ 1,345 crs other than contingent provisions
- Provision Coverage Ratio at 71% and total loan related provisions at 121% of GNPA
- Loan related provisions of ₹ 7,239 crs are 2.4% of the loans





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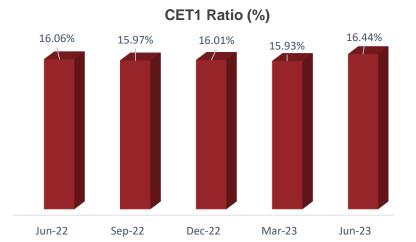


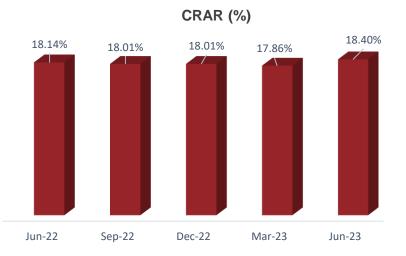


Healthy Capital Adequacy

Capital Adequacy

Credit Risk, CVA and UFCE 2,82,316 2,85,986 Market Risk 9,643 8,639 Operational Risk 42,411 42,411 Total Risk Weighted Assets 3,34,370 3,37,036 Core Equity Tier 1 Capital Funds 54,980 53,668 Additional Tier 1 Capital Funds 1,490 1,490 Tier 2 Capital Funds 5,062 5,030 Total Capital Funds 61,532 60,188 CRAR 18.40% 17.86% CET1 16.44% 15.93%	₹In crs	30 June 23	31 Mar 23
Operational Risk 42,411 42,411 Total Risk Weighted Assets 3,34,370 3,37,036 Core Equity Tier 1 Capital Funds 54,980 53,668 Additional Tier 1 Capital Funds 1,490 1,490 Tier 2 Capital Funds 5,062 5,030 Total Capital Funds 61,532 60,188 CRAR 18.40% 17.86%	Credit Risk, CVA and UFCE	2,82,316	2,85,986
Total Risk Weighted Assets 3,34,370 3,37,036 Core Equity Tier 1 Capital Funds 54,980 53,668 Additional Tier 1 Capital Funds 1,490 1,490 Tier 2 Capital Funds 5,062 5,030 Total Capital Funds 61,532 60,188 CRAR 18.40% 17.86%	Market Risk	9,643	8,639
Core Equity Tier 1 Capital Funds 54,980 53,668 Additional Tier 1 Capital Funds 1,490 1,490 Tier 2 Capital Funds 5,062 5,030 Total Capital Funds 61,532 60,188 CRAR 18.40% 17.86%	Operational Risk	42,411	42,411
Additional Tier 1 Capital Funds 1,490 1,490 Tier 2 Capital Funds 5,062 5,030 Total Capital Funds 61,532 60,188 CRAR 18.40% 17.86%	Total Risk Weighted Assets	3,34,370	3,37,036
Additional Tier 1 Capital Funds 1,490 1,490 Tier 2 Capital Funds 5,062 5,030 Total Capital Funds 61,532 60,188 CRAR 18.40% 17.86%			
Tier 2 Capital Funds 5,062 5,030 Total Capital Funds 61,532 60,188 CRAR 18.40% 17.86%	Core Equity Tier 1 Capital Funds	54,980	53,668
Total Capital Funds 61,532 60,188 CRAR 18.40% 17.86%	Additional Tier 1 Capital Funds	1,490	1,490
CRAR 18.40% 17.86%	Tier 2 Capital Funds	5,062	5,030
	Total Capital Funds	61,532	60,188
CET1 16.44% 15.93%	CRAR	18.40%	17.86%
	CET1	16.44%	15.93%
Tier 1 16.89% 16.37%	Tier 1	16.89%	16.37%
Tier 2 1.51% 1.49%	Tier 2	1.51%	1.49%



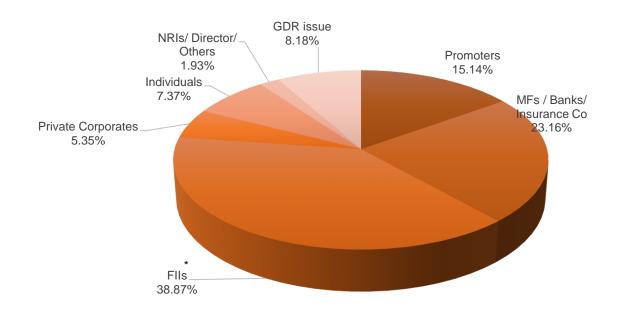






Shareholding Pattern and Credit Ratings

Diversified Shareholding



* Includes FPIs

Credit Ratings

Domestic Rating:

- CRISIL AA + for Infrastructure Bonds program/Tier 2 Bonds
- CRISIL AA for Additional Tier 1 Bonds program
- CRISIL A1+ for certificate of deposit program / short term FD programme
- IND AA+ for Senior bonds program/Tier 2 Bonds by India Ratings and Research
- IND AA for Additional Tier 1 Bonds program by India Ratings and Research
- CARE A1+ for certificate of deposit (CD) programme of IndusInd
 Bank Limited (IBL) by CARE Edge Ratings

International Rating:

Ba1 for Senior Unsecured MTN programme by Moody's Investors Service







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ESG- Core to the Business Philosophy





Disproportionately Large Distribution Network with Unparalleled Rural Presence

Distribution Network with Deep Rural Presence



~35 mn **Customer Base**



~1,38,000 Villages Covered



6,561 **Group Network**

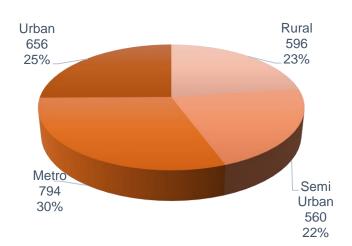


2,875 **ATMs**

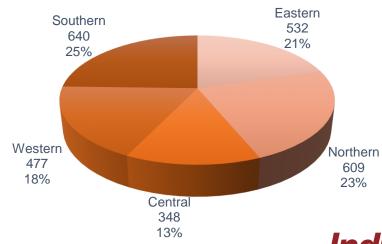
Strengthening Distribution Infrastructure

Particulars	Jun 30, 2022	Sep 30, 2022	Dec 31, 2022	Mar 31, 2023	June 30, 2023
Branches/Banking Outlets	2,286	2,320	2,384	2,606	2,606
BFIL Branches	2,836	2,978	3,176	3,303	3394
Vehicle Finance Marketing Outlets (IMFS)	817	805	792	582	561
ATMs	2,783	2,807	2,894	2,878	2,875

Geographical Breakdown of Branches



Regional Breakdown of Branches







Diversified
Loan Book with Domain
Expertise in Livelihood
Loans



RobustLiability Franchise



StrongProduct Groups



Profitability amongst the Highest in Industry



Stable
Asset Quality
with Conservative
Provisioning



HealthyCapital Adequacy



Disproportionately
Large Distribution
Network



Executing Digital 2.0 Strategy



ESG- Core to the Business Philosophy





Digital Strategy at IndusInd continues to drive impact across 3 primary Business Objectives

Digital transaction intensity continues to grow and more and more of existing business moving digital

Drive Superior Customer **Experience and Engagement**



IndusMerchant Solutions PlayStore App Rating 4.2



32% YoY growth in IndusMobile MAU*



82% growth in mobile txn. Volumes (May'23 vs May'22)#



20% QoQ growth in IndusMerchant Solutions MAU



IndusMobile PlayStore App Rating 4.3

77K+ clients on

boarded using

VKYC every

month across SA,

FD, Cards, PL



74% of service requests processed digitally



1.6X growth (May'23 vs May'22) in mobile txns. compared to industry#

37% YoY growth in Whatsapp Banking Registered Base

Transform existing lines of businesses

98% of savings accounts opened digitally

39% of savings accounts digitally unassisted

98% of mutual funds sourced digitally

100% of life insurance sourced digitally

86% of non life insurance sourced digitally

97% of credit cards sourced digitally

74% of personal loans sourced digitally

65% of current accounts opened digitally

67% of Small Business Banking (upto 2 cr exposure) sourced digitally 63% of Retail **Forex**

digital via indusforex



Digital Strategy at IndusInd continues to drive impact across 3 primary Business Objectives

Direct platform led business continues to grow at a robust pace

3 Do It Yourself (DIY) Platform led & BaaS* led Business: Assets grew 4X YoY, Liabilities grew 1.4X YoY Assets (Indexed) Liabilities (Indexed) 500 200 150 400 150 300 100 4x 100 200 100 100 50 Create scalable, 0 0 profitable Jun-22 Jun-23 Do It Yourself / Open Jun-22 Jun-23 Banking led business models **DIY Current Account with VKYC** DIY STBL Vol (indexed) DIY CA Vol (indexed) DIY PL Vol (indexed) DIY Cards Vol (indexed) 343 706 3.4x 3.4x 6.6x 100 Q1 FY 24 Q1 FY 23 Q1 FY 24 Q1 FY 24 Q1 FY 23 Q1 FY'23 Q1 FY'24 Q1 FY 23





Digital Marketing at IndusInd continues to activate the brand digitally and driving better conversions through insight-led marketing campaigns

Impactful digital marketing initiatives leading to increase in organic growth



SEQ **Doubling**

up SEO efforts



Traffic & **Remarketing Ads**



~30% Increase in lead page traffic per product since Apr'23



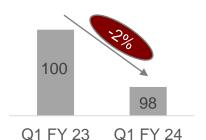
~100

Avg. No. Of leads generated per product in a month

Reduction in Cost of Acquisition (CAC) due to optimization of campaigns and increase in organic sourcing

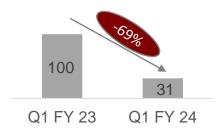
DIY Savings Account with VKYC

DIY SA CAC(indexed)



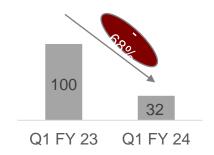


DIY Cards CAC (indexed)



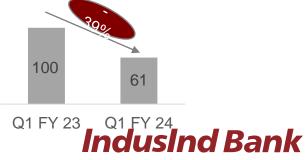


DIY PL CAC (indexed)



DIY Current Account with VKYC

DIY CA CAC (indexed)





Digital Stack for Individual and MSME Segments: Continued enhancements to drive DIY, STP & overall operational efficiencies

Indus equivolent individuals

- Enabled instant completion of personal loan and credit card application journey by integrating assisted Video-KYC in assisted as well as DIY mode – enabling better customer experience and reduction in TAT
- 100% completion of LOS migration from legacy software to new state-ofthe-art LOS system – enabled digitalization of journey.



Awarded
Best Merchant Acquirer of the Year
at the

10th Payments Industry Awards, 2023



Launched STP journey in Unsecured Small Ticket Business Loans (upto 20 lacs) for prequalified, enabling instant disbursement within 10 mins.

Digitization of Term Loans, Non Fund Based and Export Lending Products in Small Business Banking upto 2 Cr – to allow sanction within 2 days



(Mobile Banking app)

- Additional security features by preventing un-authorized access, mirroring, tempering with client-side application
- Real-time account statement view & download feature for CASA and credit card customers

IndusNet

(Net Banking app)

- Integration with Income Tax and GST portal to enable tax payment transaction via IndusInd Bank Net Banking portal
- Seamless inward remittance journey for IndusNet users by enabling SSO-based login to Indus Fast Remit from IndusNet
- Launch of CBDC app (Android & iOS)



With alternate data, newer algorithms and multi dimensional models we have been able to augment our asset disbursements with very short TAT

NTC Underwriting

Using alternate data and ML algorithms we have identified profitable segments for unsecured underwriting



Internal and external alternate data

ML Algorithm

Alternate Credit Score

Bank channels

- Started underwriting ntc personal loans
 - PL origination proportion to grow from 1-2% to 10%
- Start pre-approving credit cards to NTC
- Evaluating alternate data for vehicle financing

Credit sanction time reduced from 25 days

in Green/ Amber

Approval rate of 90-95%

to 1 day

channels

MSME Underwriting Models 0-5Cr

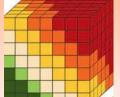


Banking, Industry, GST,

Financials Data







Separate models to

score application on key

dimensions









2. Amber: Proceed with caution (Underwriter to review and ask for

3. Red: Reject

1. Green: Approved with very short TAT

documents)

IndusInd Bank



Launching a new way to bank

IndusInd Bank







DOWNLOAD NOW -

Key Strengths of the Bank



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Loan Book with Domain
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ESG

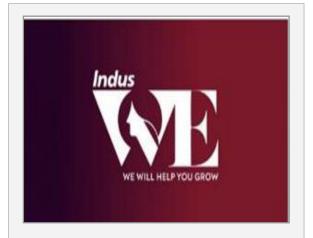
- Core to the Business
Philosophy



ExperiencedBoard and
Management Team



ESG highlights for Q1 of FY24







Risk



Operations



Awards

ORMC approvals for Women
Entrepreneurs Product in place.
Signed a MoU with USAID
supported SAMRIDH, allocating
Rs. 5 crores in interest-free grants
for Indus-WE (Women
Entrepreneurs) in healthcare
sector. More Offers in pipeline.

Selected by UN Supported
'Taskforce on Nature related
Financial Disclosures' as a pilot
partner in India for developing a
comprehensive risk management
and disclosure framework for
nature-related financial
disclosures

All our pioneer branches are now LEED certified.

IBL to be Carbon Neutral by 2032 -Mandate under execution by Deloitte Recognized as the 'Best Banks in India for ESG' by Asiamoney for FY-2023, second time in a row



Awarded 'Best Bank for ESG in India - FY23'





Our Sustainability Pillars



ESG products for Business



ESG Integration in Risk Management



ESG Principles in Bank's IT, HR and Operations



Industry-level Advocacy & Collaboration



Disclosures & ESG Ratings



ESG integration in PC-6 strategy

Thanking our partners for helping us win this award for the second consecutive year



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ESG- Core to the Business Philosophy



Experienced
Board and
Management Team



Board of Directors with Varied Expertise

Name	Nature of Directorship	Special Knowledge /Expertise	Prior Experience
Mr. Sunil Mehta	Non-Executive, Independent, Part-time Chairman	Banking, Financial services, Insurance and Investment.	Was on the board of all AIG companies in India, Held various senior positions at Citibank, Independent Director on the Board of State Bank of India,, Non-Executive Chairman of Punjab National Bank, Non-Executive Chairman of YES Bank
Mr. Shanker Annaswamy	Non-Executive Independent Director	Information Technology, Human Resource, Risk Management and Business Management	Previously, MD of IBM India Private Limited, President and Chief Executive Officer for GE Medical Systems, South Asia, MD of Wipro-GE Medical Systems, served on the Boards of various councils and associations
Dr T T Ram Mohan	Non-Executive Independent Director	Retd. Professor of Finance & Economics at IIM Ahmedabad, Prev Divisional Manager, Tata Economic Consultancy Services, Head Standard Chartered Bank, India, Vice President Bear Stearns, Ho Head of Research, Birla Marlin Securities	
Mrs. Akila Krishnakumar	Non-Executive Independent Director	Information Technology, Payments & Settlement Systems, Human Resource & Business Management	Previously, President – Global Technology at SunGard – a Fortune 500 Company and a global leader in Financial Services Software. One of the Founder- Promoters of Mindtree Ltd. (since divested).
Mr. Rajiv Agarwal	Non-Executive Independent Director	Small Scale Industry	Promoter in several small-scale ventures, primarily manufacturing concerns with 38 years of experience in 'Small Scale Industries' segment,
Mr. Sanjay Asher	Non-Executive Independent Director	Law and Accountancy	Presently, a Senior Partner with M/s Crawford Bayley & Co., one of India's oldest Law Firm. Specializes in the fields of M&A, cross-border M&A, joint ventures, private equity and capital markets
Mrs. Bhavna Doshi	Non-Executive Independent Director	Accountancy and Risk Management.	Previously, Partner at KPMG India, Served on various Committees of Institute of Chartered Accountants of India (ICAI)
Mr. Jayant Deshmukh	Non-Executive Independent Director	Agriculture and Rural Economy and Cooperation.	Previously, Director of Agriculture, Maharashtra State, Held many important positions in the Department of Agri, Maharashtra
Mr. Pradeep Udhas	Non-Executive Independent Director	Finance, Information Technology and Business Management.	Currently senior advisor to KPMG India Chairman and CEO. Previously, Senior Partner at KPMG India, which he co-founded 27 years ago. Held various senior positions including Global roles in KPMG
Mr. Sumant) Kathpalia	Managing Director & CEO	Banking and Accountancy, Risk Management and Business Management	Career banker with years of rich experience in large multi-national banks such as Citibank, Bank of America and ABN AMRO.



Management

Experienced and Well-knit Management Team

Name	Designation	Exp (Yrs)	Prior Experience
Mr. Sumant Kathpalia	Managing Director & CEO	35+	Career banker with years of rich experience in large multi-national banks such as Citibank, Bank of America and ABN AMRO
Mr. Arun Khurana	Deputy CEO	29+	Regional Head Corporate Solutions Asia-Pacific Markets of RBS Singapore
Mr. Sanjeev Anand	Head - Corporate, Commercial, Rural & Inclusive Banking	31+	Head – Commercial Banking, ABN AMRO Bank (India)
Mr. Ramesh Ganesan	Head - Technology and Corporate & Global Market Operation	35+	Executive Director, ABN AMRO Bank (India)
Mr. Zubin Mody	Chief Human Resources Officer	30+	Head – HR, ICICI Lombard General Insurance Company Limited
Mr. Bijayananda Pattanayak	Head - Gems & Jewellery	38+	Managing Director and Member, Global Management Team IDGJ of ABN AMRO
Mr. Gobind Jain	Chief Financial Officer	29+	Joint President Group Account & MIS, Kotak Mahindra Bank; held prior positions at ICICI Bank, Bank of America, Bank International Indonesia and RBI
Mr. Soumitra Sen	Head - Consumer Banking & Marketing	33+	Leadership positions at ABN AMRO Bank NV, RBS, Deutsche Bank AG & Nestle
Mr. Samir Dewan	Head - Affluent Banking & International Business	25+	COO - Private Banking, Asia at RBC, leadership positions with Bank of America, ANZ, and ABN AMRO.
Mr. Anil M. Rao	Head - Consumer Operations & Solution Delivery	28+	Various positions at ABN AMRO Bank, RBS and Bank of America
Mr. Siddharth Banerjee	Head - Global Markets and FIG	25+	Various position at HSBC, Deutsche Bank, HDFC Bank, ABN AMRO NV, and ANZ Bank
Mr. Vivek Bajpeyi	Chief Risk Officer	34+	Was earlier associated with RBL Bank, ANZ Grindlays, Deutsche Bank and Nomura India.
Mr. Shiv Kumar Bhasin	Chief Transformation Officer	27+	Was earlier associated with NSE - India, SBI, Barclays Corporate, Fidelity Investment and some other esteemed organisations.
Ms. Charu Sachdeva Mathur	Head- Digital Banking & Strategy (Existing Business)	16+	Financial services and telecom advisory at Boston Consultancy Group (BCG)
Mr. A. G. Sriram	Head – Consumer Finance	30+	Multiple roles across Credit, Operations and Sales including leading Construction and Commercial Vehicle Segment.
Mr. Indrajit Yadav	Head - Investor Relations and Strategy	14+	Has been with IndusInd Bank since 2013, prior to 2013 he was associated with Nomura India and with Cognizant.
? <i>(</i> /			

Awards & Accolades

Accolades



Captain Tractors

Captain Tractors awarded IndusInd Bank for being the Number 1 Financier, for 2 consecutive Financial years



JCB Annual Financiers Award 2022

IndusInd Bank was ranked second at the JCB Annual Financiers Award 2022.



Wells Fargo Operational Excellence Award

The Bank's CGMO – Trade and Remittance team received a Wells Fargo Award for Operational Excellence



Finnoviti Awards 2023

IndusInd Bank was recognized for 'Open API Banking with Omni channel experience' at the Finnoviti Awards 2023





Accolades

Infosys Finacle Innovation awards 2023



Gold Winner: Ecosystem Led Innovation - Open Banking & Omni-Channel



Platinum Winner: Modern
Technologies-led innovation
- Digital Centre of
Excellence



Gold Winner: Maximizing
Customer Engagement Centralized hub for
communications

The Bank was recognized for its commitment to establishing a world-class technology architecture, aspiration to deliver outstanding technology-led solutions, and digital innovation charter.



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