

IndusInd Bank



**INDUSIND BANK
TIGER CREDIT CARD
BENEFIT GUIDE**

**(Co-Brand Credit Card with Tiger
Fintech - A Bajaj Capital group company)**

By choosing the IndusInd Bank Tiger
Credit Card, you've set yourself apart.
Earned an identity, privileges, and a
rewarding life that you deserve.



MAGNIFICENT REWARDS

Get rewarded while you live life king size. Our rewards multiplier lets you maximise your reward earnings as you spend.

Spends Slab Anniversary (Year)	Reward Multiplier
Upto 1,00,000	1
1,00,001-2,50,000	2
2,50,001-5,00,000	4
>5,00,000	6

Illustration

Spends Slab Anniversary Year	Reward Multiplier	*Reward Points
1,00,000	1	1,000
1,50,000	2	3,000
2,50,000	4	10,000
1,00,000	6	6,000
Total 6,00,000		20,000

*Assuming INR 6 lakh spends in a card anniversary year, you will earn Reward Points as mentioned in above illustration.

Earn 1 Reward Point on INR 100 spent on your Credit Card

1 Reward Point = INR 0.40 (cash credit)

1 Reward Point = 1.2 (Airmiles)

Redeem Reward Points against vouchers from brands like Oberoi, Luxe and

e-Vouchers including shopping, traveling, dining and entertainment.

Redeemable through Indusmoments www.indusmoments.com

To know more on Reward Points, please refer to FAQs.



GOLF

Swing into action with our enviable golfing privileges designed specifically to compliment your passion for the game.

Enjoy one complimentary golf game or lesson per quarter with your IndusInd Bank Tiger Credit Card.

T & C Apply

TIGER



LOUNGE

Rewind in style with our exclusive picks for your travel experiences.

Enjoy two complimentary visits per quarter to domestic lounges and two International lounges per year via *Priority Pass.

T & C Apply

TIGER



CONCIERGE

Be it with travel and event bookings, or even sending a unique gift to your special someone, just consider it taken care of with our online concierge that is available for all your lifestyle needs.

Call 1860 267 7777 for Concierge

T & C Apply

TIGER



FREEDOM

The world of privileges will constantly expand for you.
Enjoy reduced foreign currency mark-up of 1.5% on all
your international spends.

T & C Apply

TIGER



MOVIES

What's life without some extra entertainment? We bring the best of entertainment privileges for you, in one blockbuster package

Get one complimentary movie ticket upto INR 500 on bookmyshow.com every 6 months in a calendar year.

T & C Apply

TIGER



FUEL SURCHARGE WAIVER

Enjoy 1% fuel surcharge waiver* across all fuel stations in India. This waiver is applicable for all fuel transactions between INR 400 to INR 4000 only.

T & C Apply

TIGER



ASSURANCE

Unforeseen events may often cause setbacks. When in an emergency, allow us to help you. With the IndusInd Bank Tiger Credit Card, you can leave your worries about fraudulent usage of your Credit Card aside.

Total Protect

Are you afraid of your card falling into the wrong hands? Relax! Fraudulent use of your card is not a threat anymore. 'Total Protect' is a first-of-its-kind program that covers you for an amount equal to your credit card limit and is available on Add-on cards as well. So you have no reason to worry about fraudulent transactions on your card.

Total Protect covers:

Unauthorised transactions in case of loss/theft of card:

We provide an insurance cover up to 48 hours prior to you reporting the loss of your card to IndusInd Bank.

Counterfeit fraud:

We offer protection in case of card details being stolen and used unscrupulously with counterfeit plastic.

T & C Apply

TIGER

Frequently Asked Questions (FAQs)

REWARDS PROGRAM:

What is the Rewards program on the IndusInd Bank Tiger Credit Card?

The Rewards program is a unique program specially designed to cater to the lifestyle of discerning customers like you. You will earn Reward Points when you use the IndusInd Bank Tiger Card. The value of each Reward Point is 40 paise when you redeem them against the outstanding in your card account.

How different is this program from cashback promotions offered by other banks?

The difference is that these Reward Points are valid across the year. There are no promotional periods or duration within which you have to avail the offer. This is a permanent feature on the IndusInd Bank Tiger Credit Card.

When do my accrued Reward Points expire?

Reward Points accumulated on IndusInd Bank Tiger Credit Card will be valid for period of 24 months from the date of accrual.

What is the maximum number of Reward Points I can earn in a year?

There is no cap on the Reward Points that a cardholder can earn. Your points earning depends on your spends. So go ahead and spend more on your IndusInd Bank Tiger Credit Card and earn Reward Points which you can redeem against various exciting options.

Is there a cap to redeem my Reward Points?

There is no cap to redeem your Reward Points in each billing cycle. However, IndusInd Bank reserves the right to change the redemption cap for every billing cycle at its discretion. Visit www.indusind.bank.in for updated details.

CONCIERGE SERVICES:

What are the advantages of the Concierge Services?

The Concierge service provides you with 24-hour assistance, all year through. IndusInd Bank uses the concierge service provider for providing concierge services to IndusInd Bank Tiger Credit Card cardholders.

To avail the IndusInd Bank Concierge service, you need to call a local number. The service can be thought of as your personal assistant, a friend, who you can call for any request either for organising birthday parties, finding a rare gift for that special someone or even during an emergency.

For example, if you need information about a country, Visa procedures, or you want hotel bookings, restaurant reservations, tickets for the Wimbledon or you want to send a special gift to your child in any part of the world, you can call the IndusInd Bank Concierge Service.

The Concierge shall be at your service 24 hours a day.

What number do I call for the Concierge service?

You can call the Concierge services on 1860 267 7777.

What are the various services that I can avail from the Concierge?

You can avail of the following services from the Concierge desk:

Pre-trip Assistance: With this service, you can get information about any destination in India or abroad - information like the weather, important landmarks, modes of transport, etc. You can plan your trip easily with this information.

Hotel Bookings: If you need to make a booking at any hotel across the world, you can call the concierge desk and the concierge desk shall take care of the bookings.

Flight Bookings: Your flight bookings whether in India or abroad can be handled by the concierge desk. The concierge will book the tickets and deliver them to you at your doorstep.

For the IndusInd Bank International Travel offers, call the concierge desk and the tickets will be charged on your card and delivered to you at your doorstep.

Car Rental & Limousine Service: If you want to rent a car while travelling in India or abroad, all you will need to do is call the concierge and the rental shall be arranged for you.

Sports and Entertainment Bookings: If you want tickets for the Sports events, you can call the concierge desk. They will try and arrange for the tickets and deliver them to your doorstep.

Event Bookings: You can call the concierge desk to arrange for tickets to any special talks or events across the world

Flower and Gift Delivery: With the concierge, you can arrange to send flowers or any special gift to anyone across the world. You can ask the concierge for the rarest of things and they will be arranged and delivered to any place that you wish.

Will I be charged extra for using the concierge?

You will not be charged for using the concierge service. You will only be charged for the actual cost of the services, e.g. cost of the ticket if you book tickets and any delivery charges that are applicable.

Can I get whichever gift that I want to get delivered?

You can ask for the rarest of gifts for your loved ones through the concierge. The concierge will search for the gift that you have asked from across the world. However, they cannot guarantee that it would be available. The service is on a best effort basis and they would try their best to ensure that what you ask for is fulfilled.

AUTO ASSIST:

What services do I get in the Auto Assist service?

Auto Assist provides you with the following services:

Roadside Repair Service: In the event that your vehicle breaks down on the road due to any mechanical/electrical fault, Auto Assist will help in arranging for the mechanic for repair of your vehicle at the vehicle's breakdown location.

Emergency Fuel Supply: If your vehicle gets stranded on the road due to lack of fuel, the Auto Assist shall arrange to deliver the fuel (up to 5 litres) to the location where your vehicle is stranded.

Flat Tyre Services: In case of a flat tyre, the Auto Assist Service shall arrange for a mechanic to come and repair the flat tyre.

Keys Locked Inside: In case of car keys getting locked inside the car or keys getting misplaced, we can even arrange for a locksmith to come and either prepare a new car key or open your car for you at the time of need.

Battery Service: In case the battery is not functioning, the Auto Assist shall arrange for a service provider to come for battery repair at the vehicle's breakdown location.

Emergency Towing Assistance: In case of a breakdown where the car needs to be towed, the Auto

Assist service shall arrange for a towing service for taking your car to the appropriate repair shop.

Accident Management and Medical Assistance: In the unfortunate event of an accident or emergency, the Auto Assist will assist you by co-ordinating necessary activities including: emergency message transmission, arranging for emergency medical assistance, towing of vehicles.

Do I need to pay when I use the Auto Assist?

You do not need to pay for arrangement of the mechanic, however all expenses including labour charges or any repair charges need to be paid to the mechanic.

How long does it normally take for the mechanic to come to me in the time of emergency?

The Auto Assist service is on a best efforts basis and the time would depend on the location of the vehicle. However, normally it would take about 30 to 45 minutes to reach you within city limits and about 1 to 1.5 hours to reach you outside city limits, in case of emergency.

What number do I call if I want to use the Auto Assist service?

To avail the Auto Assist service, you need to call the Concierge on 1860 267 7777.

In which cities is the Auto Assist service available?

The Auto Assist service is available in Delhi, Mumbai, Kolkata, Chennai, Bangalore and Pune.

GOLF OFFER SERVICES:

How should I proceed with Golf course booking?





Golf course booking is very simplified at IndusInd Bank. Visit <https://indusindgolf.apexlynx.net/> and place your booking request.

Can I do the booking by directly contacting the Golf Course?

No, booking cannot be done by directly contacting the Golf Course.

IndusInd Bank Tiger Credit Card.
Magnificent Rewards which increase with your spends.

For more information:

-  Please visit our bank branches
-  Call our 24-hour Phone Banking at 1860 267 7777
-  Log on to www.indusind.bank.in
-  E-mail us at priority.care@indusind.com