IndusInd Bank

MP State Tax Payments

FAQ

FAQ on MP Treasury Tax Payment

General Queries

1. **What is the Cyber Treasury Portal?**

   The Cyber Treasury Portal is an online platform by the Government of Madhya Pradesh that enables citizens, businesses, and dealers to pay various state taxes and submit e-challans digitally. The customer will have to visit the MP State Treasury Portal using the link - https://mptreasury.gov.in/MPCTP

2. **Who can use this portal? What functions can the user perform?**

   Both registered and unregistered users access the portal for performing the below task:

   - Submit challans
   - Pay taxes
   - Track payment status
   - Print challans

3. **Which all payment mode will be available for tax payment on MP Treasury Portal through IndusInd bank?**

   Below payment modes will be available on MP Treasury Portal for state tax payment:

   - Online Payment (Corporate banking & Retail banking)
   - Over the counter (OTC – Cash/Cheque/DD)

4. **What types of taxes can be paid?**

   You can pay the following type of taxes:

   - Commercial Tax
   - Mineral Resource
   - Dividend and Profit
   - Town and Country
   - Firms and Societies
   - Loan and Advances
   - Stamp and Registration

- Excise

- School and Education

- Law and Court Fee

- Labour

- Revenue

- Deposit Fund Transfer

- NPS Contribution

- GPF/DPF Contribution

- GIS Contribution

- Family Benefit Fund

- Work Deposit Challan

- Common Challan

Payment Queries

1. **How do I pay tax?**

   - Visit the MP Treasury Portal - https://mptreasury.gov.in/MPCTP

   - Click on Cyber Treasury Section

   - Select the type of user – Registered or Unregistered

   - Select the department and service that you want to pay tax for

   - Enter details (Challan Form, Address, Amount and Other)

   - Choose payment method

   - Enter your details and complete the transaction

2. **Will I receive a confirmation after payment?**

   Yes. You will receive:

   - A CIN (Challan Identification Number)

   - A downloadable challan

   - SMS/email confirmation (if registered)

3. **How can I track my challan history?**

   - **Registered users**: Log in with your credentials and go to **My Challan** to see the history

- **Unregistered users**: Use **Challan Search Report** with CIN/CRN/URN

4. **How can I print an old challan if I don't have CRN or CIN?**

   Use the Challan Search Report feature with relevant details (date, department, amount).

5. **Can I change my registered mobile number?**

   Yes. Log in, go to **My Profile**, and update your mobile number.

OTC Queries

1. **Question: How can I make my payment in offline mode?**
   Answer: Offline payment can be made from branches by generating the challan through Over the counter (OTC) mode available on the portal.

2. **Question: I want to print my challan for paying at the branch, but I do not have CRN or CIN what to do?**
   Answer: Please use challan search report option available under Cyber Treasury section by providing mandatory information.

2. **Question: How can I track my previous challans?**
   Answer: If you are registered user then you can see your previous challans by login with your credentials and use my challan option to see the history.

3. **Question: How to search challan?**
   Answer: Please use challan search option available under Cyber Treasury section and search using URN/CRN.

4. **How much days' will challan remain active or valid in Pay at Bank Counter as an Over the Counter (OTC) mode?**

   Challan will be valid for 7 days from the date of challan generation. Post that user will not be able to do any action on challan.

5. **Through which authorised Branch of IndusInd Bank can customer make payment for MP State Tax transaction under the "Pay at Bank Counter and under which payment modes?**

The customer can make payment at any of the IndusInd Bank branches through Cash, Cheque or DD under "Pay at Bank Counter" option available on MP Treasury portal for a tax transaction.

6. **Can the customer pay direct taxes through other bank cheque at Branches?**

   Yes, customer and even non-IndusInd Bank customer can give request at branches after generating challan under Pay at bank counter and selecting Cheque as mode.