

NOTICE

Dear Customers,

Reserve Bank of India has set up 'Banking Codes and Standards Board of India' (BCSBI). BCSBI functions as an autonomous, independent body and the objective of the BCSBI is to ensure that the banks in India adhere to voluntary Codes, which sets minimum standards for fair and transparent treatment of individual customers availing banking services.

We are a member of BCSBI and have adopted the following codes as a step towards better customer services rendered by us:

- Code of Bank's Commitment to Customers and
- Code of Bank's Commitment to Micro and Small Enterprises

Copies of the aforesaid Codes are available at the reception counter of our Branch for your reference. Copy of the codes are also available on our website www.indusind.com.

Branch Manager
_____ Branch