

Visa Lounge Access Program - List of participating lounges:

- Eligible Cardholders will be allowed access to all Participating Airport Lounges under the Program, based on one of the following entry types:
 - Entry Type 1:** Free entry for Eligible Cardholder only, (subject to a nominal swipe fee of Rs. 2). All Eligible Cards must be validated at point of entry by swiping a transaction of a nominal value of Rs. 2. Further, a limit of two (2) free Participating Airport Lounges access per calendar quarter per Eligible Visa Signature Card for Entry Type 1. Other access restrictions apply, as mentioned below.
 - Entry Type 2:** Paid entry for the Eligible Cardholder according to the respective prices of usage displayed at the Participating Airport Lounges, for himself/herself only or for his/her accompanying guests (payment will be made directly at the Participating Airport Lounge by the Eligible Cardholder).
- Please note to use the Participating Airport Lounge, customer's Card must be validated at point of entry by swiping a transaction of a nominal Rs. 2. The customer will be denied the free entry if the Card is not approved by Issuer Bank upon this swipe.
- All accompanying children (where permitted) will be subject to the full guest fee unless otherwise stated.
- All Participating Airport Lounges are not owned or operated by Visa, but by third party organizations. Eligible Cardholders and relevant accompanying guests must abide by the rules and policies of each respective Participating Airport Lounge, which include, without limitation:
 - Access being denied to the lounge where there are space constraints or If the maximum capacity for Visa cardholders or an Eligible Card type or an Eligible Card type issued by a particular Issuer Bank has been reached at the relevant Participating Airport Lounge.
 - Admittance subject to users and their guests (including children) behaving and dressing (no shorts allowed outside of the USA) in an orderly and correct manner.
 - Any infants or children causing upset to other users' comfort may be asked to vacate the lounge facilities.

S. No.	City	Lounge Name	Airport Terminal	Airport Name	Address
1	Ahmedabad	The Lounge	Domestic	Sardar Vallabhbhai Patel International Airport	Sardar Vallabhbhai Patel International Airport, Terminal 1, Domestic Departure, After SHA, Hansol, Ahmedabad, Gujarat-380003
2	Amritsar	Primus Lounge	Domestic	Sri Guru Ram Dass Jee International Airport	Premium Lounge, 2nd Floor, Departures, Domestic Terminal, Sri Guru Ram Dass Jee International Airport, Amritsar, Punjab -143101
3	Bangalore	Travel Club (BLR LOUNGE)	Domestic	Kempegowda International Airport	Kempegowda International Airport, Domestic Departure Terminal 1 KIAL Rd, Devanahalli, Bengaluru, Karnataka 560300
4	Bangalore	Travel Club (BLR LOUNGE)	International	Kempegowda International Airport	Kempegowda International Airport, International Departure Terminal 1 KIAL Rd, Devanahalli, Bengaluru, Karnataka 560300, Landmark: Near O2 Spa, Ground floor
5	Bhubaneswar	Bird Lounge	Domestic	Biju Patnaik International Airport	Domestic Departure, Terminal T1, Ground Floor, Before SHA, on right of Punjab grill, Bhubaneswar Airport-751020
6	Chandigarh	Plaza Premium Lounge	Domestic	Chandigarh International Airport	Chandigarh International Airport, Domestic Departure, 1st Floor, After SHA, New Civil Air Terminal, Mohali District, Sahibzada Ajit Singh Nagar, Punjab 140306 Landmark: Food Court Area, Near Boarding Gate 1
7	Calicut	Bird Lounge	International	Kozhikode Intl.	International Departure, After SHA, 1st Floor, Near gate no-2, Calicut Airport, Karipur, Kerala 673647
8	Chennai	Travel Club	Domestic	Chennai International Airport	Chennai International Airport, Domestic Departure, Terminal 1 3rd Floor, After SHA, GST Rd, Meenambakkam, Chennai, Tamil Nadu 600027, Landmark: Opposite Gate -5
9	Chennai	Travel Club	Old International	Chennai International Airport	Chennai International Airport, Old International Departure, Terminal 4, After SHA, GST Rd, Meenambakkam, Chennai, Tamil Nadu 600027, Landmark: Gate no. 14
10	Chennai	Travel Club	New International	Chennai International Airport	Chennai International Airport, New International Departure, Terminal 3, After SHA, GST Rd, Meenambakkam, Chennai, Tamil Nadu 600027, Landmark: Gate 17 to the 3rd Floor.
11	Cochin	Earth	Domestic	Cochin International Airport	Cochin International Airport, Domestic Departure, Terminal 1, After SHA, 2nd Floor Airport Rd, Kochi, Kerala 683111
12	Cochin	Earth	International	Cochin International Airport	Cochin International Airport, Domestic Departure, Terminal 3, After SHA, Airport Rd, Kochi, Kerala 683111, Landmark: Airside - after Security Checks and Passport Control.
13	Coimbatore	Blackberry Lounge	Domestic	Coimbatore International Airport	Coimbatore International Airport, Airport Rd, Domestic Departure, Civil Aerodrome Post, Peelamedu, Coimbatore, Tamil Nadu 641014, Landmark: 1st Floor left to Airport Entrance gate
14	Dehradun	Bird Lounge	Domestic	Jolly Grant Airport	Jolly Grant Airport, Domestic Departure, Airport Road, Dehradun, Uttarakhand 248140, Landmark: First floor, near ONGC lounge
15	Delhi	Plaza Premium	Domestic T3	Indira Gandhi International Airport	Indira Gandhi International Airport, Domestic Departures, Terminal T3, New Delhi-110037. Landmark: Airside - Domestic Departures. Follow signs 'Lounge A' from the F/G Gates and take the escalator on your right-hand Side
16	Delhi	Plaza Premium	International T3; Level 4	Indira Gandhi International Airport	Indira Gandhi International Airport, Domestic Departures, Terminal T3, New Delhi-110037. Landmark: Level 4

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17	Delhi	Plaza Premium	Domestic	Indira Gandhi International Airport	Indira Gandhi International Airport, Domestic Departures, Terminal T2, New Delhi-110037.After Sha,Near gate 33,
18	Goa	Good Times Lounge	Domestic	Dabolim Airport	Good Times, Goa International Airport, Domestic Departure, after SHA, Airport Rd, Dabolim, Goa 403801
19	Hyderabad	Plaza Premium	Domestic	Rajiv Gandhi International Airport	Rajiv Gandhi International Airport, Domestic Departure, after SHA, Shamshabad, Hyderabad, Telangana 500409, Landmark Near Gate No 28
20	Hyderabad	Plaza Premium	International	Rajiv Gandhi International Airport	Rajiv Gandhi International Airport, International Departure, after SHA, Shamshabad, Hyderabad, Telangana 500409, Landmark: Near Gate 32A
21	Indore	Primus Lounge	Domestic	Devi Ahilya Bai Holkar Airport	Premium Lounge, 1st Floor, Domestic Terminal, After Security Hold Area, Devi Ahilya Bai Holkar International Airport, Indore Airport – 452005
22	Kolkata	Travel Club	Domestic	Netaji Subhas Chandra Bose International Airport	Netaji Subhash Chandra Bose International Airport, Domestic Departure, Jessore Rd, Dum Dum, Kolkata, West Bengal 700052, Landmark: Gate no 22, 23
23	Kolkata	Travel Club	International	Netaji Subhas Chandra Bose International Airport	Netaji Subhash Chandra Bose International Airport, International Departure, Jessore Rd, Dum Dum, Kolkata, West Bengal 700052, Landmark: Near Gate no 10,11
24	Lucknow	The Lounge	Domestic	Chaudhary Charan Singh International Airport	Chaudhary Charan Singh International Airport, Domestic Departure, Terminal T2, After SHA, Level 2, Landmark: Near Gate no 3, Lucknow, Uttar Pradesh- 226009
25	Mumbai	Travel Club	Domestic	Chhatrapati Shivaji International Airport	Chhatrapati Shivaji Maharaj International Airport, Domestic Departure, Terminal T2, After SHA, Santa Cruz, Mumbai, Maharashtra-400099, Landmark: Near Gate No. 45
26	Mumbai	Loyalty Lounge	International	Chhatrapati Shivaji International Airport	Chhatrapati Shivaji Maharaj International Airport, International Departure, Terminal T2, After SHA, Santa Cruz, Mumbai, Maharashtra-400099, Landmark: 3th Floor
27	Mumbai	Travel Club 1C	Domestic	Chhatrapati Shivaji International Airport	Chhatrapati Shivaji Maharaj International Airport, Domestic Departure, Terminal T1, After SHA, Santa Cruz, Mumbai, Maharashtra-400099
28	Nagpur	Mandarin	Domestic	Dr. Babasaheb Ambedkar International Airport	1ST FLOOR, Before Immigration, Before SHA, DR. BABASAHEB AMBEDKAR INTERNATIONAL AIRPORT, DEPARTURE TERMINAL, NAGPUR AIRPORT, SONEGAON, NAGPUR (MH) INDIA 440005
29	Pune	Earth Lounge	Domestic	Pune Airport	Pune International Airport, Domestic Departure, After SHA, New Airport Rd, Pune International Airport Area, Lohegaon, Pune, Maharashtra 411032
30	Trivandrum	Bird Lounge	International	Trivandrum International Airport	Trivandrum International Airport, International Departure, Terminal 2, Airport Rd, Chacka, Thiruvananthapuram, Kerala 695008. Landmark: Near Gate no 5.
31	Jaipur	Primus Lounge	Domestic	Jaipur Intl Airport	Jaipur International Airport, Domestic Departure, After Security Hold Area, Terminal 1, Jaipur - 302017
32	Vadodara	Premium Lounge	Domestic	Vadodara Airport	Vadodara Airport, Civil Aerodrome, Harni Rd, 1st Floor Vadodara, Gujarat 390022
33	Vijayawada	Amaravathi	Domestic	Vijayawada Airport	Vijayawada International Airport, Domestic Departure, NH16, Gannavaram, after SHA, Vijayawada, Andhra Pradesh 521102

F&B Privileges

- choice of hot and cold snacks from buffet
- Tea / coffee
- Unlimited non-alcoholic drinks

Other Privileges

Others privileges available are:

- Luxurious seating area
- washrooms
- LCD TV
- Newspaper / magazines
- Free Wi-Fi available at select locations. (Cardholder needs to check at the reception desk)
- Fax, Shower, Internet and Wi-Fi charges (where applicable) are at the discretion of each lounge operator and the cardholder is responsible for paying these direct to the lounge staff.
Please note that additional charge may occur for meal/food/drink items not mentioned in the F&B privileges above as well as for services like Nap, Massage Service and Spa.

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TERMS AND CONDITIONS:

- Eligible Cardholders will be allowed access to all Participating Airport Lounges under the Program, based on one of the following entry types:
 - **Entry Type 1:** Free entry for Eligible Cardholder only, (subject to a nominal swipe fee of Rs. 2). All Eligible Cards must be validated at point of entry by swiping a transaction of a nominal value of Rs. 2. Further, a limit of two (2) free Participating Airport Lounges access per calendar quarter per Eligible Visa Signature Card and four (4) free Participating Airport Lounges access per calendar quarter per Eligible Visa Infinite Card applies for Entry Type 1. Other access restrictions apply, as mentioned below.
 - **Entry Type 2:** Paid entry for the Eligible Cardholder according to the respective prices of usage displayed at the Participating Airport Lounges, for himself/herself only or for his/her accompanying guests (payment will be made directly at the Participating Airport Lounge by the Eligible Cardholder).
- To use the Participating Airport Lounge, customer's Card must be validated at point of entry by swiping a transaction of a nominal Rs. 2. The customer will be denied the free entry if the Card is not approved by Issuer Bank upon this swipe.
- Without prejudice to the foregoing paragraphs, Entry Type 1 may be restricted or unavailable:
 - If Visa withdraws the Entry Type 1 (either as a program or in relation to any Eligible Cardholder or at any Participating Airport Lounge) for any reason at its sole and absolute discretion; or
 - If the maximum capacity for Visa cardholders or an Eligible Card type or an Eligible Card type issued by a particular Issuer Bank has been reached at the relevant Participating Airport Lounge. In this regard it is to be noted that capacity limits at a Participating Airport Lounge may be different for different Eligible Card types or Eligible Card types issued by different Issuer Banks. Visa shall not be held responsible under any circumstances for any such unavailability.
 - Visa makes no guarantee that any privileges, benefits or facilities under the Program or otherwise will be made available by the Participating Airport Lounge to an Eligible Cardholder and Visa cannot be held liable for the same. Specifically, the free lounge access to customer(s) may be suspended if the validation system at the Participating Airport Lounge is unable to swipe and authorize the customers' Card due to any system malfunction or connectivity issues.
- Usage of the Participating Airport Lounges under the Program (under both Entry Type 1 and Entry Type 2) is subject to access limits/quota every quarter that will be determined by Visa in its absolute discretion and any attempted usage beyond such access limits/quota will be rejected by the Participating Airport Lounge.
- All accompanying children (where permitted) will be subject to the full guest fee unless otherwise stated.
- Facilities generally available at the Participating Airport Lounges (subject to change at any time without prior notice)
- Participating Airport Lounge staff are responsible for ensuring that all Eligible Cardholders who are using the lounge under the Program swipe their Eligible Card (with a nominal swipe fee of Rs 2), and will record the usage by swiping their Card and issuing a charge-slip to the Eligible Cardholder
- Eligible Cardholders will be charged on their Eligible Card based on the amount stated on the charge-slip presented by the Participating Airport Lounge operator. Whilst it is the responsibility of the Participating Airport Lounge staff to ensure a valid charge-slip is processed and printed by swiping the Eligible card, the Eligible Cardholder is responsible for ensuring, before using the lounge facilities, that the charge-slip correctly reflects the applicable usage charges for his entry and that of his/her companion (if applicable). The Eligible Cardholder must retain the 'Cardholder's' copy of the charge-slip for verification purposes, and no allegations of error in charges will be entertained without the charge-slip verification.
- All usage of the Participating Airport Lounges under the Program is conditional upon presentation of a valid Eligible Card, and Visa, in its sole and absolute discretion, may alter, cancel, or amend eligibility of any Visa card, or Program benefits, at any time without prior notice.
- The privileges under this Program are to be construed as a standalone offer and cannot be clubbed together and/or in any way be combined with any other offer of the Participating Airport Lounge in any manner, or form. For the avoidance of doubt, privileges under the Program cannot be exchanged or redeemed for cash.
- All Participating Airport Lounges are not owned or operated by Visa, but by third party organizations. Eligible Cardholders and relevant accompanying guests must abide by the rules and policies of each respective Participating Airport Lounge, which include, without limitation:
 - Access being denied to the lounge where there are space constraints or If the maximum capacity for Visa cardholders or an Eligible Card type or an Eligible Card type issued by a particular Issuer Bank has been reached at the relevant Participating Airport Lounge.
 - Admittance subject to users and their guests (including children) behaving and dressing (no shorts allowed outside of the USA) in an orderly and correct manner.
 - Any infants or children causing upset to other users' comfort may be asked to vacate the lounge facilities.
- Eligible Cardholders agree and acknowledge that they may be refused entry and/or asked to vacate for non-compliance with the rules and policies and, for the avoidance of doubt, will not make any complaints against, or hold Visa responsible.
- For the avoidance of doubt, Visa makes no guarantee that any privileges, benefits or facilities under the Program or otherwise will be made available by the Participating Airport Lounge to an Eligible Cardholder and Visa will not be liable in any circumstances whatsoever in relation to the provision or non-provision (whether in whole or in part) of any of the advertised benefits and facilities under the Program.
- Participating Airport Lounges may reserve the right to enforce a maximum stay policy (usually 2 or 3 hours) to prevent overcrowding. This is at the discretion of the individual lounge operator who may impose a charge for extended stays.
- Participating Airport Lounges have no contractual obligation to announce flights, nor to remind guests of their flight boarding times, and Eligible Cardholders are solely responsible for abiding by boarding times stated on their flight tickets. Accordingly, for the avoidance of doubt Visa shall not be liable under any circumstances in relation to any failure to board flights (for any reason) by an Eligible Cardholder.

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Eligible Cardholders should make prior enquiries before ordering any separate services/privileges or meal/food items apart from the general free services/privileges or meal/food items offered, and will be responsible for paying any charges for additional consumption directly to the Participating Airport Lounge.

- Visa shall not be held responsible under any circumstances for any disputes that may occur in, or in relation to the usage of, a Participating Airport Lounge, including without limitation, between the Eligible Cardholder and another guest, airport user, or Participating Airport Lounge operator staff/representatives.
- By participating in or using, or attempting to use, the Participating Airport Lounge under the Program, the Eligible Cardholder agrees to:
 - abide by the terms and conditions set out herein and
 - to defend and indemnify Visa for any loss or damage caused to, or injury to or death of any person or damage to or destruction of any property arising out of the use of any Participating Airport Lounge by the Eligible Cardholder and/or his/her accompanying guests.
 - All disputes, if any, arising out of or in connection with or as a result of above offers or otherwise relating hereto shall be subject to the exclusive jurisdiction of the competent courts/tribunals in Mumbai only, irrespective of whether courts/tribunals in other areas have concurrent or similar jurisdiction.