



Do's and Don'ts at IndusInd Bank ATMs

✓ Do's

- Always carry out your ATM transactions in private
- Beware of suspicious persons moving around the ATM. DO NOT engage in a conversation with them
- You should be vigilant for any suspicious devices attached to the ATM machine. They might capture your confidential data
- Protect your PIN from onlookers by covering the keypad
- Press the 'Cancel' button before leaving the ATM to ensure that the welcome screen is displayed
- Remember to collect your card before you leave
- Register for mobile alerts and report any unauthorized transaction immediately
- Inform your bank immediately if your ATM/ Debit Card is lost/ stolen/ held back at an ATM
- While destroying your card, cut it through the magnetic strip before disposing it off

✗ Don'ts

- Do not lend your card to anyone
- Never write your PIN on the card
- Do not share your PIN or seek help from anybody by handing over the card and revealing the PIN
- Do not use a PIN that can be easily guessed e.g. your birthday, telephone number, etc.
- Never leave your card inside the ATM



NOTICE

Other Bank Card Holders

- Cash Withdrawals at this ATM by Other Bank Card Holders will be limited to ₹ 10,000 (Indian Rupees Ten Thousand Only) per transaction. There is no limit on number of transactions.
- Customers using cards issued in India may get levied with ATM withdrawal charges on their Savings Account after the fifth transaction at other Bank ATMs.
- In case of any issues/ complaints pertaining to ATM transaction failure/ Card capturing, please contact the branch of your Card issuing Bank or its Helpline.

IndusInd Bank Card Holders

- In case of any issues/ complaints pertaining to ATM transaction failure/ Card capturing, you may lodge your complaint:
 1. At any of our Branches or,
 2. Our Phone Banking Numbers available 24X7 as below:
1860 500 5004
022 4406 6666 or,
 3. Visit our website www.indusind.com
 4. You may also send an e-mail to reachus@indusind.com

