



“My banking is always secure because I follow some simple rules to avoid frauds”

At IndusInd Bank, it is our endeavour to make banking safe and secure for you and we constantly engage to make you aware of ways to keep yourself protected from frauds.

## Do's



Always keep your Cheque Book in safe custody and in case of loss of cheque, please inform the Branch or call our Contact Centre immediately for stop payment instructions.



If you intend to deposit or withdraw cash from the Branch, the same should be deposited or withdrawn only at the cash counter of the Branch. For such cash transactions, you should collect a cash deposit receipt duly stamped by the teller. You also have the option of using the ATMs for cash transactions.



On receipt of the Welcome Kit/ Cheque Book/ Debit Card, immediately check and report the same, if the packet is tampered with or any cheque leaf is missing, or any other suspicious observation, to the Branch Manager or Contact Centre.



Please check your Statement of Account/ Pass Book and in case of any discrepancy, please bring the matter to the notice of Branch Manager/ Contact Centre immediately.



Please complete all the fields in the Account Opening Form/s, investment related proposal form/s, FD application/s before handing over to our Executive.



Cheques issued for any purpose like opening account, placing deposits, for investments, etc. should be handed over to our Executive, only after filling up all the fields.



Please refer to the FD rate chart before placing deposits and verify the FD advices issued by the Bank with the FDs listed in the Statement of Account.

## Don'ts

Do not handover cash to any Branch Executive (other than Branch Teller) for depositing the same in your account.



Do not handover blank cheques or Credit Card to the Bank Executives, for any purpose.



Do not keep your Cheque Book and cards together.



Do not keep the blank signed cheque leaves.



Do not share your account details, password or other security information with anyone (including the Bank Executives).



Do not store/ write any passwords on the back of the Debit Card or in the wallet, simply memorize your password.



Do not respond to any call/ email asking for your Account, Debit Card/ Credit Card details including CVV, Expiry Date, Net Banking Password, OTP/ any other personal details.



So, bank safe and bank smart by staying aware of these simple yet critical security pointers at all times.  
**Better banking is in your hands.**