

***IndusInd Bank***

**IndusDirect**

**Indirect Tax Payments  
(GST)  
User Manual**

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# INDUSDIRECT GOODS AND SERVICES TAX (GST) PAYMENTS

## Introduction

IndusInd Bank is now live integrated with GST portal.

IndusInd Bank has appointed as collecting agency on behalf of government, has done direct integration with GST Portal for collection of taxes via internet banking. Customer will initiate GST challans from GST portal after login with GSTID details, process it by selecting payment mode, Bank and complete the payment. Successful Challan will get generated on GST portal post successful payment.

## Payments Steps Post Challan Generation (Net Banking Method)

1. GST website to IndusInd Bank Portal
2. Redirection to IndusInd Bank portal
3. Payment Initiation - Maker part
4. Payment Approval – Verifier / Checker / Releaser
5. Payment advice from IndusDirect
6. Challan download from GST website

## GST website to IndusInd Bank Portal

To make payment of Goods and Services Tax, please visit official website of GST Portal.

Enter the login credentials, after login in, select menu **Services > Payments > Create Challan**.

Enter relevant fields and amount. Complete steps in transaction details.

Skip to Main Content A\* A

Goods and Services Tax Login

Home Services GST Law Downloads Search Taxpayer Help and Taxpayer Facilities e-Invoice

Registration Payments User Services Refunds E-Invoice e-Way Bill System Track Application Status

Create Challan Track Payment Status

Grievance against Payment(GST PMT-07)

Username\*  
Enter Username

Password\*  
Enter Password

LOGIN

Forgot Username Forgot Password

First time login: If you are logging in for the first time, click [here](#) to log in.

About GST Website Policies Related Sites Help and Taxpayer Facilities Contact Us

GST Council Structure Website Policy Central Board of Indirect Taxes and Customs System Requirements Help Desk Number: 1800-103-4786

<https://uatpaymentgst.gov.in/payment/>

Skip to Main Content | A+ | A- | Login

**Goods and Services Tax**

Home | Services | GST Law | Downloads | Search Taxpayer | Help and Taxpayer Facilities | e-Invoice

Home > Payment > Create Challan | English

### Create Challan

• indicates mandatory fields

GSTIN/Other Id \*

Type the characters as displayed below \*

380709

PROCEED

**About GST** | **Website Policies** | **Related Sites** | **Help and Taxpayer Facilities** | **Contact Us**

GST Council Structure | Website Policy | Central Board of Indirect Taxes and Customs | System Requirements | Help Desk Number: 1800-103-4786

GST History | Terms and Conditions | GST Knowledge Portal

Skip to Main Content | A+ | A- | Login

**Goods and Services Tax**

Home | Services | GST Law | Downloads | Search Taxpayer | Help and Taxpayer Facilities | e-Invoice

Home > Payment > Reason for challan | English

### Reason For Challan

HELP

• indicates mandatory fields

**Reason For Challan \*** :

Monthly payment for quarterly return

Any other payment

PROCEED

**Note:** For taxpayer filing GSTR-3B on quarterly basis:

- To make payment for the first (M1) and second (M2) months of the quarter, please select reason as 'Monthly Payment for Quarterly Return' and the relevant period (financial year, month) and choose whether to pay through 35% challan or self-assessment challan.
- To make payment for the third month of the Quarter (M3), please use 'Create Challan' option in payment Table-6 of Form GSTR-3B Quarterly. An auto-populated challan amounting to liabilities for the quarter net off credit utilization and existing cash balance can be generated and used to offset liabilities. [Click here](#) for navigation to 'Return Dashboard' and prepare GSTR-3B Quarterly. Filing of GSTR-3B Quarterly available in the third month of the quarter is mandatory.

\*For adding cash to Electronic Cash Ledger, already established procedure may be followed.

**About GST** | **Website Policies** | **Related Sites** | **Help and Taxpayer Facilities** | **Contact Us**

GST Council Structure | Website Policy | Central Board of Indirect Taxes and Customs | System Requirements | Help Desk Number: 1800-103-4786

GST History | Terms and Conditions | GST Knowledge Portal

Enter relevant amount breakup

Name: **Angad Jasbirsingh Arora** Address: **XXXXXXXXXX Kerala,680021**

Reason For Challan [Edit Reason](#)

Reason: **Any other payment**

Details of Deposit

	Tax ( ₹ )	Interest ( ₹ )	Penalty ( ₹ )	Fees ( ₹ )	Other ( ₹ )	Total ( ₹ )
CGST(0005)	1	1	1	1	1	5
IGST(0008)	2	2	2	2	2	10
CESS(0009)	3	3	3	3	3	15
Kerala SGST(0006)	4	4	4	4	4	20
<b>Total Challan Amount:</b>	<b>₹ 50 /-</b>					
<b>Total Challan Amount (In Words):</b>	<b>Rupees Fifty Only</b>					

Payment Modes \*

- E-Payment
- Over The Counter
- NEFT/RTGS
- IMPS

[EDIT REASON](#) [SAVE](#) [GENERATE CHALLAN](#)

[Generate Challan](#)

[About GST](#) [Website Policies](#) [Related Sites](#) [Help and Taxpayer Facilities](#) [Contact Us](#)

[Top](#)

Reason For Challan

Reason: **Any other payment**

Details of Deposit

	Tax ( ₹ )	Interest ( ₹ )	Penalty ( ₹ )	Fees ( ₹ )	Other ( ₹ )	Total ( ₹ )
CGST(0005)	1	1	1	1	1	5
IGST(0008)	2	2	2	2	2	10
CESS(0009)	3	3	3	3	3	15
Kerala SGST(0006)	4	4	4	4	4	20
<b>Total Challan Amount:</b>	<b>₹ 50 /-</b>					
<b>Total Challan Amount (In Words):</b>	<b>Rupees Fifty Only</b>					

Select Mode of E-Payment \*

- Preferred Banks
- Net Banking
- BHIM UPI
- Credit/Debit Card

**Preferred Bank**

INDUSIND BANK

Terms and Conditions apply.

[DOWNLOAD](#) [MAKE PAYMENT](#)

**⚠ If amount is deducted from bank account and not reflected in electronic cash ledger, you may raise grievance under Services>Payments>Grievance against payment(GST PMT-07)**

**⚠ \*Awaiting Bank Confirmation:** For e-payment mode of payment, if the maker has made a transaction and checker approval is not communicated by bank to GST System.

**⚠ \*Awaiting Bank Clearance:** For OTC mode of payment, if bank has acknowledged the challan but remittance confirmation is not communicated by bank to GST System.

[Top](#)

In final stage, click on continue to select **Payment Modes – E-Payment > Generate Challan**  
 Select **Preferred Bank > IndusInd Bank**

Click on Make Payment button on GST website to redirect to IndusInd Bank Page.

## Redirection to IndusInd Bank Landing Page

In this page, IndusDirect users will click on **Corporate Banking** menu

**IndusInd Bank**

### Welcome to IndusInd Bank Net Banking

Explore the most seamless internet banking experience

**Retail Banking**  
IndusInd Bank's state-of-the-art retail banking portal offers full-fledged banking transactions with 24\*7 availability  
Toll free: 1880 267 7777

**Corporate Banking**  
IndusInd Bank's corporate banking portal brings all your banking requirements across Domestic Payments & Trade Services in one place.  
Toll free: 1800 266 0616

**IndusInd Bank**

Select your IndusInd Bank relationship to proceed further

Retail Banking

Corporate Banking

Clicking on **Corporate Banking**, IndusDirect Login page will load to input login credentials

**IndusInd Bank**

### Sign In

Log in to your account

Customer Id

User Id

Password

Enable Virtual Keyboard

I'm not a robot

reCAPTCHA  
Privacy - Terms

Login

[Forgot Login Password?](#) [Unlock Me](#)

### Login to Corporate Internet Banking Portal

If you are logging in through [indusdirect.indusind.com](https://indusdirect.indusind.com) for the first time, you will require a new login password. We have emailed your login credentials to your registered email ID from [indusdirect@indusind.com](mailto:indusdirect@indusind.com). In case you wish to raise a new password, please click the "Forgot Login Password" on the screen. If you are an authorizer you will have to reset your transaction password as well, once you have logged in to the portal. [Click here](#) for the user manual.

### Terms & Conditions

Please read the Terms and Conditions carefully before using IndusInd Bank's Corporate Internet Banking Services and provide your consent.

[Click here to read Terms & Conditions](#)

### Use Virtual keyboard for enhanced security

For enhanced security, we strongly encourage you to use our Virtual Keyboard to enter your Customer ID, User Name and Password. Our Virtual keyboard provides an additional online security and eliminates any risk of keystroke logging. You are now browsing in safe mode.

#### How do I use virtual keyboard?

Please tick the 'Enable Virtual Keyboard' box for your Virtual Keypad to appear.

You can use the virtual keypad as a regular keyboard. Move your mouse on the keypad characters and click to select each character. Use the Caps Buttons for capital letters and the back button to delete characters.

## IndusDirect - Payment Initiation

Enter Domain ID, Maker user ID and Password.

Select captcha to authenticate as security feature









## Track Payment Status

Enter GSTIN/Other Id \*

Enter CPIN \*

TRACK STATUS

VIEW CHALLAN

VIEW RECEIPT

**ⓘ If amount is deducted from bank account and not reflected in electronic cash ledger, you may raise grievance under Services>Payments>Grievance against payment(GST PMT-07)**

**ⓘ \*Awaiting Bank Confirmation:** For e-payment mode of payment, if the maker has made a transaction and checker approval is not communicated by bank to GST System.

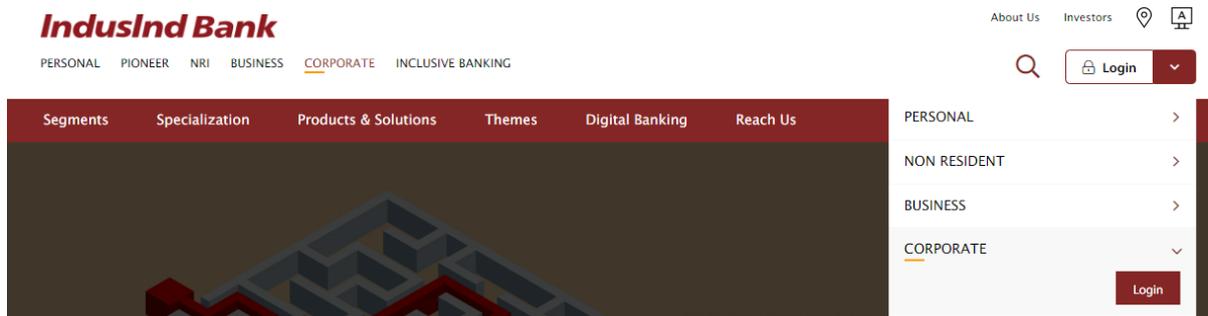
**ⓘ \*Awaiting Bank Clearance:** For OTC mode of payment, if bank has acknowledged the challan but remittance confirmation is not communicated by bank to GST System.

## IndusDirect - Payment Approval on Portal

There are different roles in IndusDirect portal and Mobile app for users.

Verifier, Checker, Releaser as per your role defined in workflow, transaction will be visible in IndusDirect portal

These users will login IndusDirect Portal via web browser using **IndusInd bank > Corporate > Login** or using below link - <https://indusdirect.indusind.com/indusdirect/auth>



On IndusDirect Portal below, Click on continue button, Domain ID, User ID and Password will be asked to authenticate



Click on **Continue to Login** button

Sign In

Log in to your account

Customer ID  
User ID  
Password  
 Enable Virtual Keyboard  
 I'm not a robot  
  
[Forgot Login Password?](#) [Unlock Me](#)

Login to Corporate Internet Banking Portal

If you are logging in through [indusdirect.indusind.com](https://indusdirect.indusind.com) for the first time, you will require a new login password. We have emailed your login credentials to your registered email ID from [indusdirect@indusind.com](mailto:indusdirect@indusind.com). In case you wish to raise a new password, please click the "Forgot Login Password" on the screen. If you are an authorizer you will have to reset your transaction password as well, once you have logged in to the portal. [Click here](#) for the user manual.

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How do I use virtual keyboard?

Please tick the "Enable Virtual Keyboard" box for your Virtual Keypad to appear.

You can use the virtual keypad as a regular keyboard. Move your mouse on the keypad characters and click to select each character. Use the Caps Buttons for capital letters and the back button to delete characters.

Click on **Login** Button to continue login in IndusDirect website > Click on **IndusDirect Go to Application** for Next page

IndusInd Bank

Last Login: Wed Nov 02 2022 11:38:36 | Welcome !!

- Dashboard
- Profile
- Change Password
- Transaction Password
- Dispute Resolution
- Log out

IndusDIRECT  
Payment & Account Services  
Go to Application

**IndusInd Bank** **Indus Direct**

Welcome, [User] | 02-Nov-2022 | 18:23 [Home](#) [Logout](#)

---

Account | **Payments** | Administration | Reports | Positive Pay | ETax | Statutory Payment | Settings

**Last successful Login on**

02 November 2022 , 11:38:51

**IMPORTANT INFORMATION**

We are pleased to inform you that Salary Payments / Bulk Transfers via RTGS, NEFT, Internal Transfer and IMPS can be processed seamlessly via IndusDirect without compromising the confidentiality of the payments.

Salary Transfers: Please click here for "[User Manual](#)" and "[File Format Specifications](#)"

Bulk Transfers: Please click here for - Beneficiary Addition: "[User Manual](#)" and "[File Format Specifications](#)", Bulk Transaction Upload: "[User Manual](#)" and "[File Format Specifications](#)" and "[Simplified File Specifications](#)"

The cut off timings for different payment types are as below:

**Salary Payments:**  
 IMPS & Internal Transfer : 24 X 7  
 NEFT : 5.00 p.m.  
 RTGS : 5.00 p.m.

**Alerts**

Dear Customer,

We are pleased to inform you that effective today 15 December 2020, you can initiate NEFT transactions 24x7 on IndusDirect.

Note: The below NEFT limits that stand applicable for NEFT transactions processed post 7.30 pm on weekdays and public holidays. Transactions beyond the prescribed limit will be warehoused and processed on the next working day.

**Cumulative Transaction Limit : INR 25,00,000**

**Maximum Per Transaction Limit: INR 25,00,000**

For any further assistance, please write to [idsupport@indusind.com](mailto:idsupport@indusind.com)

Assuring you of our best services at all times.

Warm Regards,  
IndusInd Bank Ltd

\*Please be informed, there is a downtime scheduled in Indus Direct on Thursday, 11th April 2019 from 07:00PM (IST) till 10:00PM (IST) for maintenance activity. During the interim, Indus Direct portal will not be available for

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**IMPORTANT NOTICE**

Do not divulge your e-Banking id and password details with anyone. Also remember not to submit these details on any third party website.

Dear User, we are pleased to share that you can now use our corporate mobile banking App- IndusDirect, available for download on Google Playstore & App Store. Please [click here](#), to learn more about the app features, & activation process

In case of any queries please write to us on: [idsupport@indusind.com](mailto:idsupport@indusind.com)  
 Tollfree: 1800 2660 616 (9:30 AM to 7:00 PM on all Business days)

Select Payments > Authorisation > Authorise Payments

**IndusInd Bank** **Indus Direct**

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Account | **Payments** | Administration | Reports | Positive Pay | ETax | Statutory Payment | Settings

**Authorisation**

**Authorise Payments**

**File Level Authorisation**

**Last successful Login on**

02 November 2022 , 11:38:51

**IMPORTANT INFORMATION**

We are pleased to inform you that Salary Payments /

**Alerts**

Dear Customer,

We are pleased to inform you that effective December 2020, you can initiate NEFT transactions on IndusDirect

Pending current date transactions will be visible to verifier / checker / releaser by default.

**IndusInd Bank** **Indus Direct** Welcome, 13-Jan-2023 | 17:26 Home Logout

Account Payments Administration Reports BBPS ETax Statutory Payment Settings

**Transaction Details**

Transaction Type \*  Non-BBPS Transactions  BBPS Transactions  ETax

Tran Ref #

Payment Mode

Transaction Date(From) \*

Transaction Date(To) \*

Amount

5 Records found!!! Selected Transactions :- 2 Selected Transaction's Amount :- 11123.00

Tran Ref #	Beneficiary Name	Cust Ref #	Amount (INR)	Debit A/C Number	Beneficiary A/C Number	Bank Name	Payment Mode	Status	Performed By	Tran Date & Time	Value Date	Debit A/c Name
<input type="checkbox"/> DKBS00000000000000000000	Indirect Tax (GST)	23000000000000000000	11.00	20000000000000000000			GST	Verification Pending	amish	13-Jan-2023 12:46:52	13-01-2023	PNWB
<input checked="" type="checkbox"/> DKBS10000000000000000000	Indirect Tax (GST)	23000000000000000000	123.00	20000000000000000000			GST	Verification Pending	amish	13-Jan-2023 10:51:53	13-01-2023	PNWB
<input checked="" type="checkbox"/> DKBS00000000000000000000	Indirect Tax (GST)	23000000000000000000	11000.00	20000000000000000000			GST	Verification Pending	amish	13-Jan-2023 10:37:22	13-01-2023	PNWB
<input type="checkbox"/> DKBS10000000000000000000	Indirect Tax (GST)	23000000000000000000	1211.00	20000000000000000000			GST	Verification Pending	amish	13-Jan-2023 11:09:23	13-01-2023	PNWB
<input type="checkbox"/> DKBS00000000000000000000	BNBDebit	10000000000000000000	12345.67	20000000000000000000			IFT	Verification Pending	amish	13-Jan-2023 12:34:32	13-01-2023	BNWB

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If Transaction is submitted by maker few days back, accordingly select the date range to see pending GST transactions.

Please note GST transactions to be approved within **15 days** from challan generation date.

User can filter transactions using below fields

**Payment mode** – GST

**Transaction Date** – This date when maker has initiated transaction in IndusDirect Website for approval.

**Amount** – If you know amount range, enter amount

## How to Approve transaction(s)

if you want to see transaction breakup details click on **Transaction Reference Number** to see details received from GST Website

**Transaction Details**

Transaction Type \*  Non-BBPS Transactions  BBPS Transactions  ETax

Tran Ref #

Payment Mode

Transaction Date(From) \*

Transaction Date(To) \*

Amount

5 Records found!!! Selected Transactions :- 2 Selected Tr

<input type="checkbox"/>	Tran Ref #	Beneficiary Name	Cust Ref #	Amount (INR)	Debit A/C Number	Beneficiary A/C Number	Bank Name	Payment
<input type="checkbox"/>	DKB81004200000040	Indirect Tax (GST)	23040000000408	11.00	204000440005			GST
<input checked="" type="checkbox"/>	DKB81004200000005	Indirect Tax (GST)	23040000000409	123.00	204000440005			GST
<input checked="" type="checkbox"/>	DKB84004200000000	Indirect Tax (GST)	23040000000488	11000.00	204000440005			GST
<input type="checkbox"/>	DKB81004200000000	Indirect Tax (GST)	23040000000409	1211.00	204000440005			GST
<input type="checkbox"/>	DKB81004200000044	Bank Debit	WIB00000740750	12345.67	204000440005			IFT

Click on **Back** to return to Pending transaction list.

Select the checkbox(s) against multiple transaction(s) if user want to approve multiple.

Click on **Authorise** button to approve

**Transaction Details**

Transaction Type \*  Non-BBPS Transactions  BBPS Transactions  ETax

Tran Ref #

Payment Mode

Transaction Date(From) \*

Transaction Date(To) \*

Amount

5 Records found!!! Selected Transactions :- 2 Selected Transac

<input type="checkbox"/>	Tran Ref #	Beneficiary Name	Cust Ref #	Amount (INR)	Debit A/C Number	Beneficiary A/C Number	Bank Name	Payment Mode
<input type="checkbox"/>	DKB81004200000040	Indirect Tax (GST)	23040000000408	11.00	204000440005			GST
<input checked="" type="checkbox"/>	DKB81004200000005	Indirect Tax (GST)	23040000000409	123.00	204000440005			GST
<input checked="" type="checkbox"/>	DKB84004200000000	Indirect Tax (GST)	23040000000488	11000.00	204000440005			GST

System will ask for confirmation

Transaction type \*  Non-BBPS Transactions  BBPS Transactions  E Tax

Tran Ref #

Payment Mode

Transaction Date(From) \*

Transaction Date(To) \*

Amount

5 Records found!!!

**Confirm**

Total 2 transaction(s) of value INR 11,011.00 being Authorized.Are you sure you want to proceed?

<input type="checkbox"/>	Tran Ref #	Beneficiary Name	Cust Ref #	Amount				
<input checked="" type="checkbox"/>	DK	Indirect Tax (GST)	23	11.00			GST	Verification Pending
<input type="checkbox"/>	DK	Indirect Tax (GST)	23	123.00			GST	Verification Pending
<input checked="" type="checkbox"/>	DK	Indirect Tax (GST)	23	11000.00			GST	Verification Pending

System ask for Transaction password and SMS OTP for authentication

**Verify Transaction Password**

Please enter transaction password to proceed.

Transaction Password \* :

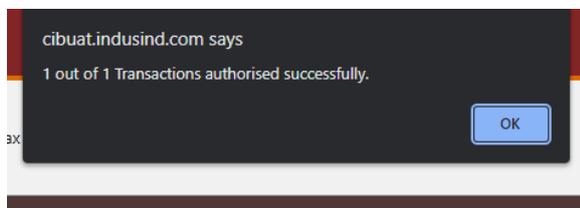
**Verify OTP**

One time password has been sent to your mobile number registered with the bank.

OTP

Enter OTP \* :

Entering valid credentials will submit transaction(s) to next approver or if you are last approver in workflow transaction will be sent to validations and for processing by IndusDirect application.



Confirmation message will be shown to user about authorisation completed. Click on **OK** button

## How to Reject Transaction(s)

Select the checkbox(s) against transaction(s) you want to reject. Click on **Reject** button.

**Transaction Details**

Transaction Type \*  Non-BBPS Transactions  BBPS Transactions  ETax

Tran Ref #

Payment Mode

Transaction Date(From) \*

Transaction Date(To) \*

Amount

Reject Reason \*

5 Records found!!! Selected Transactions :- 2 Selected Transac

<input type="checkbox"/>	Tran Ref #	Beneficiary Name	Cust Ref #	Amount (INR)	Debit A/C Number	Beneficiary A/C Number	Bank Name	Payment Mode	S
<input checked="" type="checkbox"/>	D123456789012	Indirect Tax (GST)	212345678901	11.00	212345678901			GST	V
<input checked="" type="checkbox"/>	D123456789015	Indirect Tax (GST)	212345678900	123.00	212345678905			GST	V

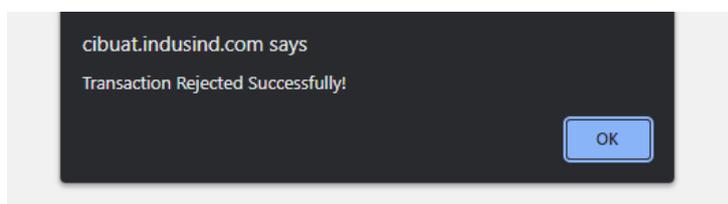
Enter rejection remarks and click **Confirm Rejection** Button

Reject Reason \*

5 Records found!!! Selected Transactions :- 2 Selected Transac

<input type="checkbox"/>	Tran Ref #	Beneficiary Name	Cust Ref #	Amount (INR)	Debit A/C Number	Beneficiary A/C Number	Bank Name	Payment Mode
<input checked="" type="checkbox"/>	D123456789012	Indirect Tax (GST)	212345678901	11.00	212345678901			GST
<input checked="" type="checkbox"/>	D123456789015	Indirect Tax (GST)	212345678900	123.00	212345678905			GST

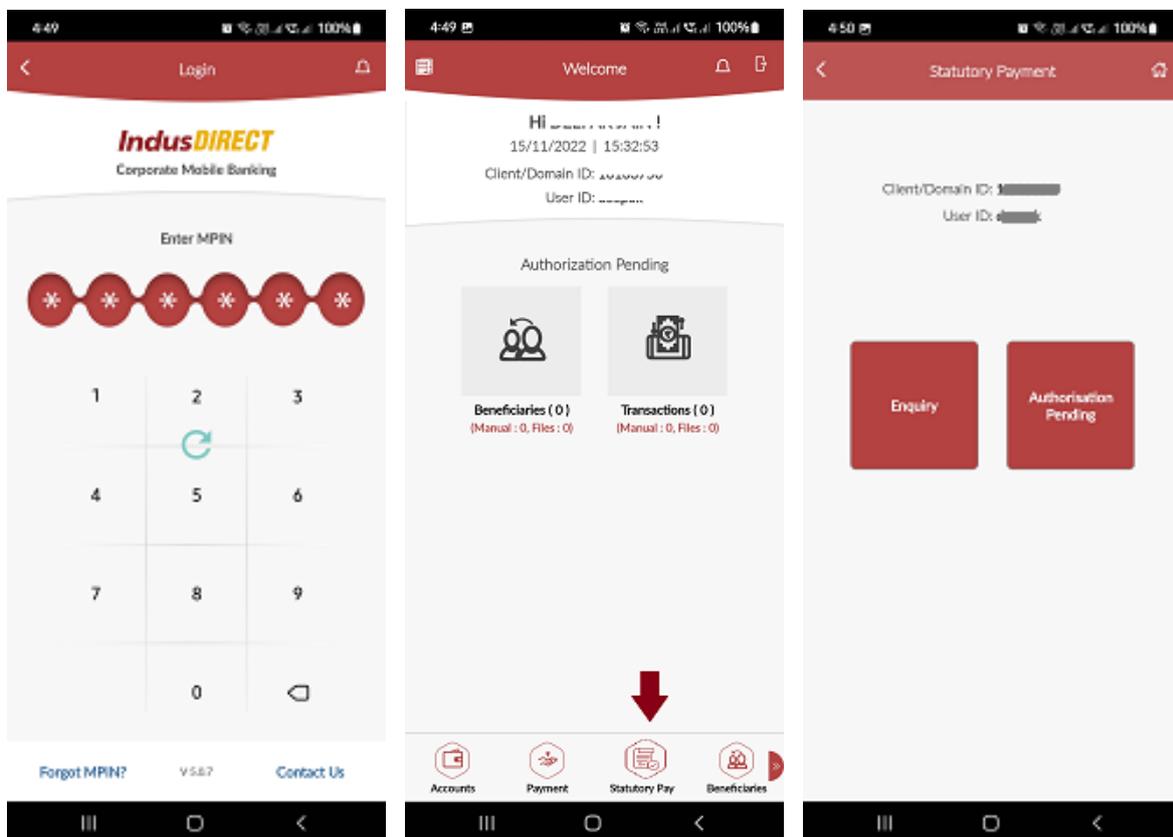
Confirmation message popup will appear on webpage, click **OK** button to continue

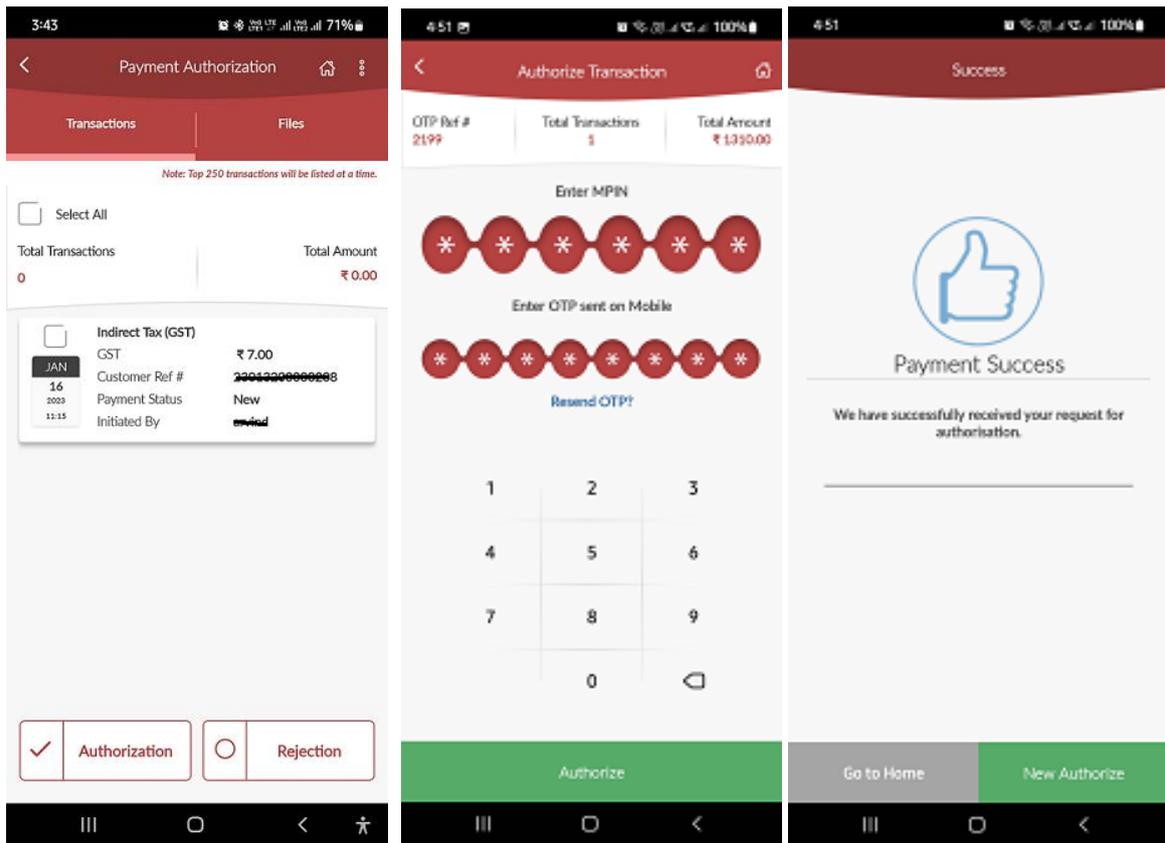


## IndusDirect - Payment Approval on Mobile App

Verifier, Checker, Releaser as per your role defined in workflow, transaction will be visible in IndusDirect Mobile App

1. Open IndusDirect Mobile App
2. Click on Statutory Pay button in below horizontal menu
3. Click on Authorisation Pending button
4. Select appropriate transaction(s) checkbox
5. If you want to see transaction details breakup, click on transaction box arrow on right side
6. Using back button, you can come back to pending transaction list
7. Selected transaction(s) can be Approve / Reject by clicking on respective action buttons
8. While approving transaction, Mobile OTP and MPIN will be asked for verification of credentials
9. Post successful verification of MPIN and OTP, transaction will flow to next level of approver or if you are last approver, transaction will be sent to debit and for further processing.





### Transaction Enquiry on Mobile App

User can check backdated transactions using **Statutory Payment > Enquiry**

User need to select transaction type “GST” and put either date range or transaction amount or Reference number to search the transaction. Mobile app will show transaction with status and detail of transaction on next screen.

### Payment advice from IndusDirect

IndusDirect Application provides real-time updated status on payment advice to all users. Maker, Verifier, Checker, Releaser every user can login and can download latest status of GST transaction payment advice from below menu.

### IndusDirect > Statutory Payment > GST > Acknowledgement

At any point of time, if transaction status is approved by any user level, status gets changed on fresh downloaded PDF payment advice with transaction date time.



## Challan download from GST website

To download the challan, please visit **Service > Payment > Challan History**

Dashboard Services GST Law Downloads

Registration Ledgers Returns Payments User Services

Create Challan  
[Challan History](#)  
Instalment Calendar

Create Challan Saved Challan Challan History

Search By CPIN  Search By Date

Kindly search the CPIN to retrieve its latest payment status from bank.

CPIN \* indicates mandatory fields

Enter CPIN

CPIN	Created On	Amount (₹)	Mode	Challan Reason	Expiry Date	Deposit Date	Deposit Status
23013200000231	16/01/2023 14:19:45	1	E- Payment	AOP	31/01/2023	-	INITIATED
23013200000230	16/01/2023 12:29:23	10	E- Payment	AOP	31/01/2023	-	NO RESPONSE FROM BANK
23013200000229	16/01/2023 12:21:29	1,245	E- Payment	AOP	31/01/2023	-	NOT PAID
23013200000228	16/01/2023 12:18:25	8	E- Payment	AOP	31/01/2023	-	NO RESPONSE FROM BANK

**For Rejected Payments,** Status will be found in Generated Challan tab in GST Portal, please check the details in based on CPIN (Common Portal Identification Number)

**For Successful payments,** In Payment History, look for (Common Portal Identification Number) CPIN and right side scrolling you will find download button

## Sample Payment Challan from Good and Services Tax (GST) Website

GOODS AND SERVICES TAX PAYMENT RECEIPT							
CPIN: 2307020000000006		Deposit Date : 16/01/2023		Deposit Time : 12:59:03		e-Scroll : NA	
<b>Payment Particulars</b>							
CIN: INDB2307020000000006		Name of Bank: INDUSIND BANK			BRN: D000000000000001		
<b>Details of Taxpayer</b>							
GSTIN: 3200000000000019		E-mail Id: rXXXXXXXXXXXX@XXXXXXXXXom			Mobile No.: 1XXXXX1111		
Name: XXXXXXXXXXXXXXXXXX		Address : XXXXXXXXXXXX			XXXXXXXXXX21		
<b>Reason For Challan</b>							
Reason: Any other payment							
<b>Details of Deposit (All Amount in Rs.)</b>							
Government	Major Head	Minor Head					
		Tax	Interest	Penalty	Fee	Others	Total
Government of India	CGST(0005)	1	-	-	-	-	1
	IGST(0008)	3	-	-	-	-	3
	CESS(0009)	1	-	-	-	-	1
	Sub-Total	5	0	0	0	0	5
Kerala	SGST(0006)	1	-	-	-	-	1
Total Amount		6					
Total Amount (in words)		Rupees Six Only					
<b>Mode of Payment: Internet Banking - INDUSIND BANK</b>							
Notes: 1. Status of the transaction can be tracked under 'Track Payment Status' at GST website 2. Payment status will be set as 'Paid' for this transaction. 3. This is a system generated receipt.							

## Abbreviations

GST	Goods and Services Tax
IndusDirect	Corporate Internet Banking Portal of IndusInd Bank
CPIN	Common Portal Identification Number
Tran Ref #	IndusDirect Portal generated Unique Transaction Number

## FAQ (Frequently Asked Questions)

**1. Which all payment mode will be available for Indirect tax payment through IndusInd bank?**

- Below payment modes will be available on GST Portal for Indirect tax payment through IndusInd Bank
- Net banking – Corporate internet banking & Retail internet banking.
- Over the counter
- NEFT/RTGS

**2. How many days' challan will remain active or valid in IndusInd Bank/IndusDirect Portal?**

- Challan transaction will be available to approve / reject within 15 days from date of generation as per GST website. Post that user will not able to do any action on transaction in IndusDirect Portal.

**3. Through which authorised Branch of IndusInd Bank can customer make payment for Indirect Tax transaction under the “Pay at Bank Counter” in GST and under which payment modes?**

- The customer can make payment at any of the IndusInd Bank branches through Cash, Cheque or DD under “Pay at Bank Counter” option available on GST portal for a Indirect Tax transaction.

**4. How to download challan / CIN confirmation?**

- GST website will be providing final valid challan copy with CPIN CIN confirmation. Request to visit official website of GST Portal i.e. Goods and Services Tax (GST).

**5. I want to download historical transaction data of income tax payment?**

- Yes, IndusDirect portal and GST portal both provides historical transaction details. In IndusDirect Portal under **Statutory Payment > Acknowledgement** Menu user can able to download historical payment advices. In GST portal, **Services > Payment** tab user can find challan, CPIN and payment confirmation

**6. Is there any acknowledgment or receipt provided by the bank for the GST payment processed in GST Portal?**

- Yes, Bank will be providing Debit Advice for GST transactions and it will include Common Portal Identification Number generated on GST portal. Debit advice will be available on the same channel that is used for transaction processing

**7. Does the system accept decimal number in the amount column in GST tax payment?**

- No, the system will not accept the decimal value in amount

## Corporate Internet banking Queries

- 1. Can one do transaction of other GSTIN ID using IndusDirect Portal?**
  - Yes, IndusDirect Portal allows you to do payment of other GSTIN ID payment from GST portal. You will get an alert notification, while initiating transaction in bank portal if GSTIN ID is not matching / registered with bank.
- 2. I'm not able to see GST payment initiated OR pending with me for approval?**
  - If Maker has initiated GST payment, please check the date of transaction upload in to IndusDirect. Accordingly, select date filter in Payment Authorisation menu to see transaction. If transaction date is old than 15 days, then as per GST authority, challan must be expired, in this scenario, fresh challan need to create and upload from GST Portal.
- 3. IndusDirect Payment advice confirmed transaction status as "Successful", but GST portal not showing payment status Successful?**
  - Request to wait for 30-45 Minutes to get status updated on GST website. If after 45 minutes' payment status not got updated on GST Portal then, please send email to [idsupport@indusind.com](mailto:idsupport@indusind.com) or you can call IndusInd Bank toll free number **1860 266 0616** and support team will help you to know the status of transaction.  
Request to quote CPIN (Common Portal Identification Number) provided by GST website in Email or to call centre support team for faster resolution.
- 4. Will two-factor authentication be applicable for a Retail and Corporate customer while processing Indirect Tax payments in GST?**
  - Yes, two factor authentication will be required to process Indirect Tax Payments.
- 5. Can transaction details be modified after an GST transaction is successfully processed?**
  - No modifications/ rectifications, whatsoever, can be done in the transaction details/ challans after the payment has been successfully processed.

## Do and Don't

1. Please check GSTIN ID entered while initiating the transaction and transaction details.
2. Please approve the transactions within challan period expiry as per GST portal.
3. Always check Net Payment amount breakup received from GST Portal to IndusDirect bank portal under transaction details at time of maker stage.
4. To download final GST payment challan confirmation, please visit official GST Portal.
5. Do not make payment of Net-Banking selected method Common Portal Identification Number (CPIN) via NEFT/RTGS payment.
6. Always do GST payment well before time, to avoid delay penalties. Don't wait for last cutoff date.
7. Always check that payment is done in full integer amount on GST Portal.

## Payments Steps Post Challan Generation (NEFT/RTGS Mandate)

1. GST website to IndusInd Bank Portal
2. Payment Initiation - Maker part
3. Payment Approval – Verifier / Checker / Releaser
4. Payment advice from IndusDirect
5. Challan download from GST website

### Goods and Services Tax - GST website to IndusInd Bank Portal

To make payment of GST, please visit official website of Goods and Services Tax (GST). Enter the login credentials, after login in, select menu **Services > Payments > Create Challan**.

Select appropriate tax payment category. Complete steps in transaction details, in final stage payment method, select **Payment Modes – NEFT/RTGS** and Select **IndusInd Bank** and **Generate Challan**.

After downloading the Challan details, please open IndusInd Bank mobile app or you can visit IndusDirect portal from below hyperlink

#### IndusDirect Mobile app -

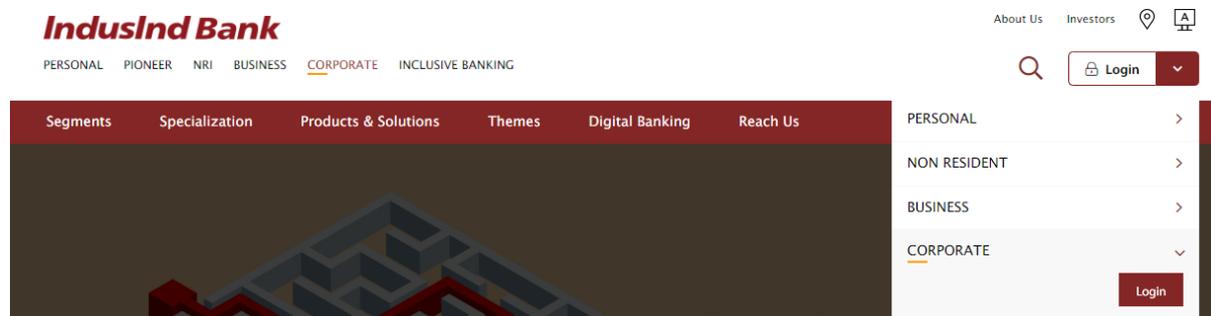
[https://play.google.com/store/apps/details?id=com.indusindbank.IndusDirect&hl=en\\_IN&gl=US](https://play.google.com/store/apps/details?id=com.indusindbank.IndusDirect&hl=en_IN&gl=US)

#### IndusDirect Portal -

<https://indusdirect.indusind.com/indusdirect/auth>

### NEFT/RTGS Mandate Payment Initiation - Maker

Maker will login IndusDirect Portal via web browser using **IndusInd bank > Corporate > Login**



On IndusDirect Portal, Click on Continue button, Domain ID, User ID and Password will be asked to authenticate

**Manage your business on your mobile using the**  
**IndusDIRECT**  
Corporate Mobile Banking APP

Available on:

[Continue to Login](#)

**IndusInd Bank**

**Sign In**  
Log in to your account

Customer ID  
XXXXXXXXXX

User ID  
XXXXXXXXXX

Password  
XXXXXXXXXX

Enable Virtual Keyboard

I'm not a robot

[Login](#)

[Forgot Login Password?](#) [Unlock Me](#)

**Login to Corporate Internet Banking Portal**

If you are logging in through [indusdirect.indusind.com](https://indusdirect.indusind.com) for the first time, you will require a new login password. We have emailed your login credentials to your registered email ID from [indusdirect@indusind.com](mailto:indusdirect@indusind.com). In case you wish to raise a new password, please click the "Forgot Login Password" on the screen. If you are an authorizer you will have to reset your transaction password as well, once you have logged in to the portal. [Click here](#) for the user manual.

**Terms & Conditions**

Please read the Terms and Conditions carefully before using IndusInd Bank's Corporate Internet Banking Services and provide your consent.

[Click here to read Terms & Conditions](#)

**Use Virtual keyboard for enhanced security**

For enhanced security, we strongly encourage you to use our Virtual Keyboard to enter your Customer ID, User Name and Password. Our Virtual keyboard provides an additional online security and eliminates any risk of keystroke logging. You are now browsing in safe mode.

**How do I use virtual keyboard?**

Please tick the 'Enable Virtual Keyboard' box for your Virtual Keypad to appear.

You can use the virtual keypad as a regular keyboard. Move your mouse on the keypad characters and click to select each character. Use the Caps Buttons for capital letters and the back button to delete characters.

Click on **Login** Button to continue login in IndusDirect website > Click on **IndusDirect Go to Application** for Next page

**IndusInd Bank** Last Login: Wed Nov 02 2022 11:38:36 Welcome !!

- Dashboard
- Profile
- Change Password
- Transaction Password
- Dispute Resolution
- Log out



**Payment & Account Services**

[Go to Application](#)

**IndusInd Bank** **Indus Direct** Welcome, 02-Nov-2022 | 18:23 [Home](#) [Logout](#)

Account Payments Administration Reports Positive Pay ETax Statutory Payment Settings

**Last successful Login on**

02 November 2022 , 11:38:51

**IMPORTANT INFORMATION**

We are pleased to inform you that Salary Payments / Bulk Transfers via RTGS, NEFT, Internal Transfer and IMPS can be processed seamlessly via IndusDirect without compromising the confidentiality of the payments.

Salary Transfers: Please click here for "[User Manual](#)" and "[File Format Specifications](#)"

Bulk Transfers: Please click here for - Beneficiary Addition: "[User Manual](#)" and "[File Format Specifications](#)". Bulk Transaction Upload: "[User Manual](#)" and "[File Format Specifications](#)" and "[Simplified File Specifications](#)"

The cut off timings for different payment types are as below:

**Salary Payments:**  
 IMPS & Internal Transfer : 24 X 7  
 NEFT : 5.00 p.m.  
 RTGS : 5.00 p.m.

**Alerts**

Dear Customer,

We are pleased to inform you that effective today 15 December 2020, you can initiate NEFT transactions 24x7 on IndusDirect.

Note: The below NEFT limits that stand applicable for NEFT transactions processed post 7.30 pm on weekdays and public holidays. Transactions beyond the prescribed limit will be warehoused and processed on the next working day.

**Cumulative Transaction Limit : INR 25,00,000**

**Maximum Per Transaction Limit: INR 25,00,000**

For any further assistance, please write to [idsupport@indusind.com](mailto:idsupport@indusind.com)

Assuring you of our best services at all times.

Warm Regards,  
IndusInd Bank Ltd

\*Please be informed, there is a downtime scheduled in Indus Direct on Thursday, 11th April 2019 from 07:00PM (IST) till 10:00PM (IST) for maintenance activity. During the interim, Indus Direct portal will not be available for the users.

**IMPORTANT NOTICE**

Do not divulge your e-Banking id and password details with anyone. Also remember not to submit these details on any third party website.

Dear User, we are pleased to share that you can now use our corporate mobile banking App- IndusDirect, available for download on Google Playstore & App Store. Please [click here](#), to learn more about the app features, & activation process

In case of any queries please write to us on: [idsupport@indusind.com](mailto:idsupport@indusind.com)  
 Tollfree: 1800 2660 616 (9:30 AM to 7:00 PM on all Business days)

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### Select Statutory Payment > GST > Initiate Payment

**IndusInd Bank** **Indus Direct**

Account Payments Administration Reports Positive Pay ETax **Statutory Payment** Settings

Payment Mode

Payment Mode

Registration

Direct CBDT

**GST**

Initiate Payment

Acknowledgement

**1 Initiate Payment**

**2 Preview**

**Initiate Payment**

Enter Common Portal Identification Number (CPIN)\* Transaction Type\*

Amount (INR)\* Debit Account\*

Account Payments Administration Reports Positive Pay ETax Statutory Payment Settings

Payment Mode +Back

Payment Mode  
GST

1 Initiate Payment      2 Preview      3 Confirmation

**Initiate Payment**

Enter Common Portal Identification Number (CPIN)* <input type="text"/>	Transaction Type* GST
Amount (INR)* <input type="text"/>	Debit Account* Select
IFSC Code* RBISGSTMPT	Remarks <input type="text"/>

**Terms and conditions**

I Accept **Terms and Conditions**  
Please click on I agree Term and condition.

- To pay GST via NEFT/RTGS method, use Challan Reference Number as Beneficiary Account number as per instructions in Income tax portal NEFT/RTGS Mandate form. Make sure that the Beneficiary bank account details provided are accurate i.e. CPIN.
- Please make sure same amount mentioned in NEFT/RTGS mandate form to be mentioned in challan transaction.
- It will be the responsibility of the taxpayer to ensure that the RTGS/NEFT remittance reaches the beneficiary account (CPIN) well before the expiry date and time of CPIN as per GST portal. IndusInd Bank would not be liable for any delay.
- Always check transaction status on GST portal for challan status.
- GST Payment Initiated via NEFT/RTGS Mandate method, breakup details will not be available.
- For GST Challan confirmation, please visit to GST portal.
- NEFT/RTGS transaction limits will be applicable for transactions approved and processed post respective payment mode cut-offs on weekdays and public holidays. GST Payment via NEFT/RTGS mandate mode beyond cut-off and prescribed limit will be warehoused and processed on the next working day. IndusDirect system will auto convert GST NEFT transaction into RTGS mode if amount is more than prescribe limit defined by RBI for RTGS for faster settlement.
- I have read above notes and agree with T&C of Statutory payments.

**Payment Mode:** GST

**Enter Common Portal Identification Number (CPIN):** You will find the number on NEFT/RTGS Mandate

**Amount:** Enter the amount as per GST payment mandate.

**Debit Account:** Please select correct debit account from dropdown.

Select the checkbox for accepting Statutory Payment terms and conditions and mentioned below notes

*Please note, IndusDirect system will automatically select the appropriate payment mode between NEFT/RTGS based on amount user will enter in amount field. System will auto convert NEFT in to RTGS if it fits in amount range defined by RBI as on date.*

*NEFT/RTGS transaction limits will be applicable for transactions approved and processed post respective payment mode cutoffs on weekdays and public holidays. GST Payments via NEFT/RTGS mandate mode beyond cutoff and prescribed limit will be warehoused and processed on the next working day. IndusDirect system will auto convert GST NEFT transaction into RTGS mode if amount is more than prescribe limit defined by RBI for RTGS for faster settlement.*

IndusDirect system might ask popup message to recheck Common Portal Identification Reference Number (CPIN), if you have already done.

User will ask to **confirm** details submitted.

Account Payments Administration Reports Positive Pay ETax Statutory Payment Settings

**Payment Mode** -Back

Payment Mode  
GST

1 Initiate Payment      2 Preview      3 Confirmation

**Initiate Payment**

Enter Common Portal Identification Number (CPIN)* 123456789012345	Transaction Type* GST
Amount (INR)* 12.00	Debit Account* <b>Balance(INR) : 189911739.56</b> XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX
IFSC Code* RBIIS0GSTPMIT	Remarks Test

**Terms and conditions**

I Accept **Terms and Conditions**

- To pay GST via NEFT/RTGS method, use Challan Reference Number as Beneficiary Account number as per instructions in Income tax portal NEFT/RTGS Mandate form. Make sure that the Beneficiary bank account details provided are accurate i.e. CPIN.
- Please make sure same amount mentioned in NEFT/RTGS mandate form to be mentioned in challan transaction.
- It will be the responsibility of the taxpayer to ensure that the RTGS/NEFT remittance reaches the beneficiary account (CPIN) well before the expiry date and time of CPIN as per GST portal. IndusInd Bank would not be liable for any delay.
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- I have read above notes and agree with T&C of Statutory payments.

Once System accept the transaction, it will generate Transaction reference number for GST Payment initiated for approval.

**IndusInd Bank** **Indus Direct** Welcome, **XXXXXX (146183755)** Home

Account Payments Administration Reports Positive Pay ETax Statutory Payment Settings

**Payment Mode** -Back

Payment Mode  
GST

1 Initiate Payment      2 Preview      3 Confirmation

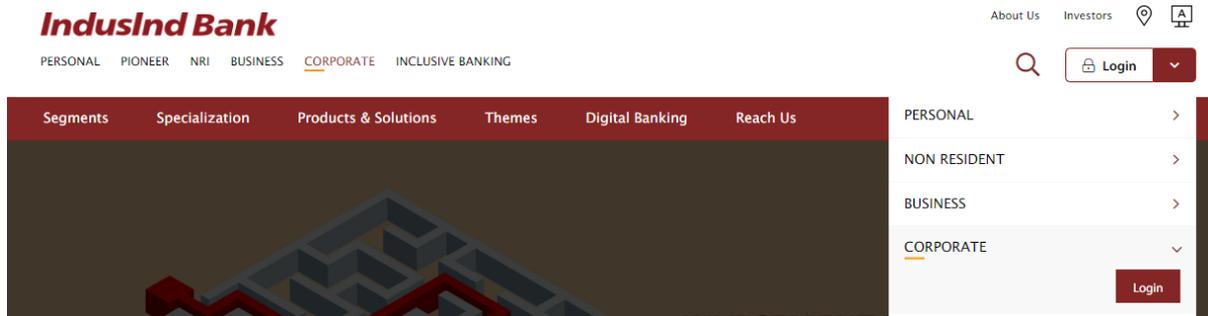
Transaction ID: XXXXXXXXXXXXXXXXXX Ready for Authorisation!

## NEFT/RTGS Mandate Payment Approval – Verifier / Checker / Releaser

There are different roles in IndusDirect portal.

Verifier, Checker, Releaser as per your role defined in workflow, transaction will be visible in IndusDirect website

These users will login IndusDirect Portal via web browser using **IndusInd bank > Corporate > Login** or using below link - <https://indusdirect.indusind.com/indusdirect/auth>



On IndusDirect Portal below, Click on continue button, Domain ID, User ID and Password will be asked to authenticate



Sign In

Log in to your account

Customer ID  
User ID  
Password  
 Enable Virtual Keyboard  
I'm not a robot  
Login  
Forgot Login Password? Unlock Me

Login to Corporate Internet Banking Portal

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- Dashboard
- Profile
- Change Password
- Transaction Password
- Dispute Resolution
- Log out

IndusDIRECT  
Payment & Account Services  
Go to Application

**IndusInd Bank** **Indus Direct** Welcome, [Redacted] 02-Nov-2022 | 18:23 [Home](#) [Logout](#)

Account Payments Administration Reports Positive Pay ETax Statutory Payment Settings

▶ **Last successful Login on**

02 November 2022 , 11:38:51

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Bulk Transfers: Please click here for - Beneficiary Addition: "[User Manual](#)" and "[File Format Specifications](#)", Bulk Transaction Upload: "[User Manual](#)" and "[File Format Specifications](#)" and "[Simplified File Specifications](#)"

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 NEFT : 5.00 p.m.  
 RTGS : 5.00 p.m.

▶ **Alerts**

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**Cumulative Transaction Limit : INR 25,00,000**

**Maximum Per Transaction Limit: INR 25,00,000**

For any further assistance, please write to [idsupport@indusind.com](mailto:idsupport@indusind.com)

Assuring you of our best services at all times.

Warm Regards,  
IndusInd Bank Ltd

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▶ **IMPORTANT NOTICE**

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Dear User, we are pleased to share that you can now use our corporate mobile banking App- IndusDirect, available for download on Google Playstore & App Store. Please [click here](#), to learn more about the app features, & activation process

In case of any queries please write to us on: [idsupport@indusind.com](mailto:idsupport@indusind.com)  
 Tollfree: 1800 2660 616 (9:30 AM to 7:00 PM on all Business days)

Select Payments > Authorisation > Authorise Payments

**IndusInd Bank** **Indus Direct**

Account **Payments** Administration Reports Positive Pay ETax Statutory Payment Settings

**Authorisation** **Authorise Payments**

▶ **Last successful Login on** 02 November 2022 , 11:38:51

▶ **Alerts**

Dear Customer,

▶ **IMPORTANT INFORMATION**

We are pleased to inform you that Salary Payments / Bulk Transfers via RTGS, NEFT, Internal Transfer and IMPS can be processed seamlessly via IndusDirect without compromising the confidentiality of the payments.

Pending current date transactions will be visible to verifier / checker / releaser.

**IndusInd Bank** **Indus Direct** Welcome, [Redacted] 16-Jan-2023 | 15:05 [Home](#) [Logout](#)

Account Payments Administration Reports Positive Pay ETax Statutory Payment Settings

**Transaction Details**

Transaction Type \*  Non-BBPS Transactions  BBPS Transactions  ETax

Tran Ref #

Payment Mode

Transaction Date(From) \*

Transaction Date(To) \*

Amount

1 Records found!!! Selected Transactions :- 0 Selected Transaction's Amount :- 0

Tran Ref #	Beneficiary Name	Tran Ref #	Amount (INR)	Debit A/C Number	Beneficiary A/C Number	Bank Name	Payment Mode	Status	Performed By	Tran Date & Time	Value Date	Debit A/c Name
<input type="checkbox"/>	Indirect Tax (GST)	2390000000000000	7.00	290000000000			GST	New	arvind	16-Jan-2023 11:15:39	16-01-2023	IFMS

Please refer NEFT/RTGS transactions pending for approval/verification with Beneficiary Name “GST” (As per GST Payment NEFT/RTGS Challan) and Payment mode as **NEFT** or **RTGS** based on amount system has auto detected.

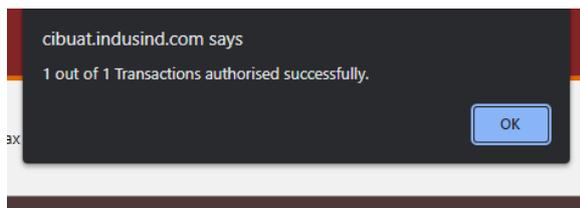
User will select required single/multiple NEFT/RTGS transactions where Beneficiary Name as “GST” using checkbox and click on **Authorise**

Transaction Date(From) *	<input type="text" value="16-Jan-2023"/>							
Transaction Date(To) *	<input type="text" value="16-Jan-2023"/>							
Amount	--Select-- <input type="text"/>							
<input type="button" value="Search"/> <input type="button" value="Authorise"/> <input type="button" value="Clear"/> <input type="button" value="Reject"/>								
2 Records found!!!    Selected Transactions :-    0    Selected Transaction's Am								
<input type="checkbox"/>	Tran Ref #	Beneficiary Name	Cust Ref #	Amount (INR)	Debit A/C Number	Beneficiary A/C Number	Bank Name	Payment
<input type="checkbox"/>	.....543	.....	.....	1.00	20.....5	.....	.....	IFT
<input type="checkbox"/>	.....09	GST	12.....5	12.00	20.....5	123456789012345	.....ia	NEFT

IndusDirect system will ask for transaction password and OTP

<p><b>Verify Transaction Password</b></p> <p>Please enter transaction password to proceed.</p> <p>Transaction Password * : <input type="password" value="....."/></p> <p style="text-align: right;"> <input type="button" value="Verify"/> <input type="button" value="Cancel"/> </p>	<p><b>Verify OTP</b></p> <p>One time password has been sent to your mobile number registered with the bank.</p> <p>OTP</p> <p>Enter OTP * : <input type="password" value="....."/></p> <p style="text-align: right;"> <input type="button" value="Verify OTP"/> <input type="button" value="Cancel"/> </p>
---	--

Entering valid credentials will submit transaction(s) to next approver or if you are last approver in workflow transaction will be sent to validations and for processing by IndusDirect application.



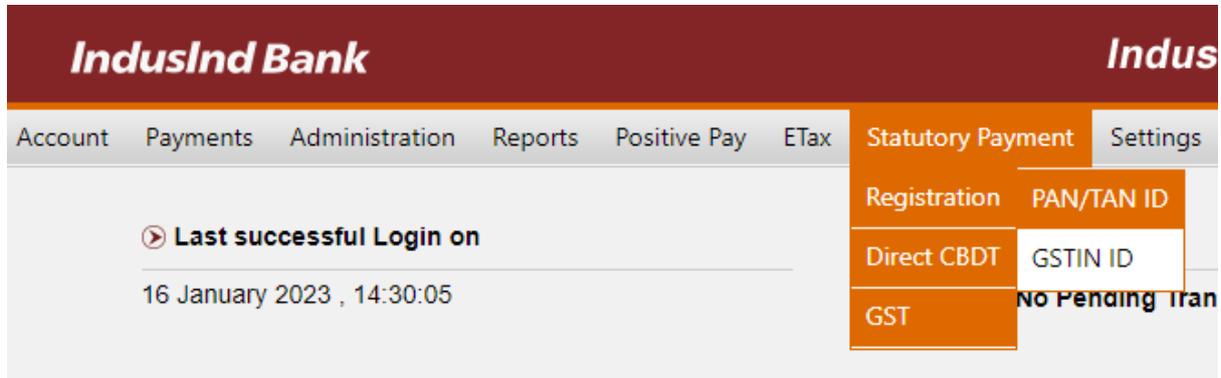
Confirmation message will be shown to user about authorisation completed. Click on **OK** button

Please visit GST Portal and download the challan from official website for challan (CPIN) basis.

# REGISTRATION PROCESS OF GSTIN ID - MAKER

Login to IndusDirect Portal

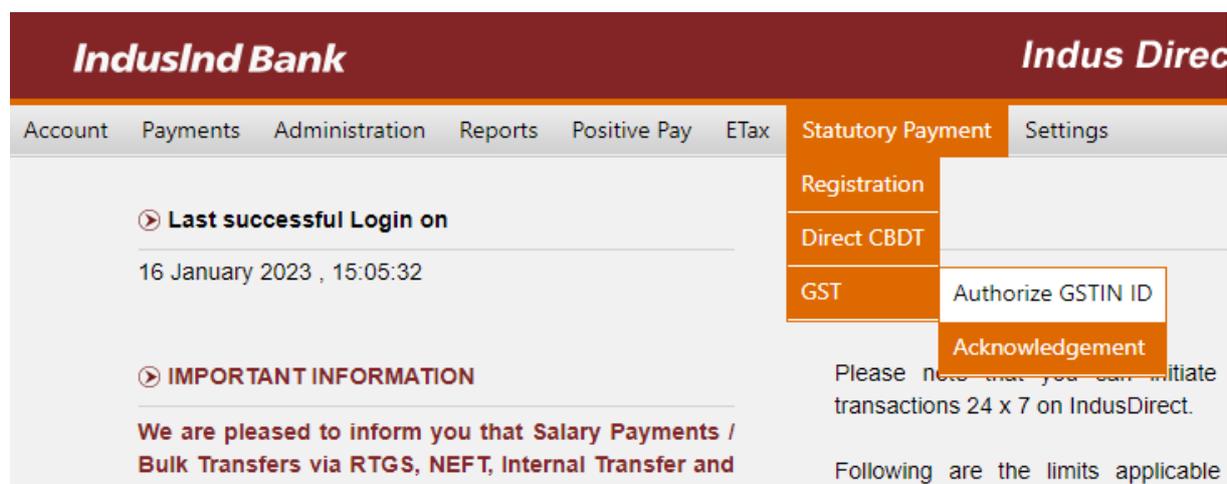
Visit to **Statutory Payment > Registration > GSTIN ID**



The screenshot displays the 'GSTIN ID' registration form. The form is divided into several sections: 'General Details', 'Applicant Details', and 'Terms and conditions'. The 'General Details' section shows 'Product Type\*' as 'GSTN ID'. The 'Applicant Details' section contains the following fields: 'GSTN ID\*' (filled with 'ABCDE1234567890'), 'Email ID\*' (filled with 'abc@gmail.com'), 'State\*' (dropdown menu showing 'MAHARASHTRA'), 'FullName/CompanyName as per NSDL system\*' (filled with 'ABC'), 'Premises/Village/Building' (filled with 'Name of Premises/Village/Building'), 'Flat/Door/Block No\*' (filled with '1'), 'Road/Street/Lane' (filled with 'Road/Street/Lane'), 'Area/Locality' (filled with 'Area/Locality'), 'City/District\*' (filled with 'mumbai'), and 'Pincode\*' (filled with '111111'). At the bottom, there is a 'Terms and conditions' section with a checked checkbox and the text 'I agree to the terms and conditions'.

Enter GSTIN ID and other details to Submit in record for approval.

## REGISTRATION PROCESS OF GSTIN ID - CHECKER



Customer can authorise GSTIN ID request

## IndusInd Bank Customer Support

**Toll Free Number:** 1860 266 0616

**Customer Support Email:** [idcsupport@indusind.com](mailto:idcsupport@indusind.com)

**Bank Website:** <https://www.indusind.com>