

IndusInd Bank

IndusDirect

**Direct Tax Payments
(CBDT)
User Manual**

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INDUSDIRECT INCOME TAX PAYMENTS

Introduction

IndusInd Bank is now live with TIN2.0 new Income tax portal. This is an initiative by Income Tax Department of India (ITD) for tax collection, processing, monitoring and accounting of direct taxes through various non-authorized and authorized banks including RBI.

IndusInd Bank has appointed as collecting agency on behalf of government, has done direct integration with TIN, PRAKALP and RBI for collection of taxes via internet banking. Customer will initiate challans from TIN2.0 portal after login with PAN/TAN details, process it by selecting payment mode and complete the payment. Successful Challan will get generated on TIN portal post successful payment.

Payments Steps Post Challan Generation (Net-Banking Method)

1. Income Tax website to IndusInd Bank Portal
2. Redirection to IndusInd Bank portal
3. Payment Initiation - Maker part
4. Payment Approval – Verifier / Checker / Releaser
5. Payment advice from IndusDirect
6. Challan download from income tax website

Income Tax website to IndusInd Bank Portal

To make payment of income tax, please visit official website of income tax (CBDT). Enter the login credentials, after login in, select menu **E-File > E-Pay Tax**. Select appropriate tax payment category. Complete steps in transaction details, in final stage, click on continue to select **Payment Mode – Net-Banking** > Select **IndusInd Bank**

Click on Continue **Submit to Bank** button on Income Tax website to redirect to IndusInd Bank Page.

Redirection to IndusInd Bank Landing Page

In this page, IndusDirect users will click on **Corporate Banking** menu

Welcome to IndusInd Bank Net Banking

Explore the most seamless internet banking experience

Indusnet

Retail Banking
IndusInd Bank's state-of-the-art retail banking portal offers full-fledged banking transactions with 24*7 availability
Toll free: 1880 267 7777

IndusDIRECT

Corporate Banking
IndusInd Bank's corporate banking portal brings all your banking requirements across Domestic Payments & Trade Services in one place.
Toll free: 1800 266 0616

IndusInd Bank

Select your IndusInd Bank relationship to proceed further

Retail Banking

Corporate Banking

Clicking on **Corporate Banking**, IndusDirect Login page will load to input login credentials

IndusInd Bank

Sign In

Log in to your account

Customer Id

User Id

Password

Enable Virtual Keyboard

I'm not a robot

reCAPTCHA

Privacy - Terms

Login

[Forgot Login Password?](#) [Unlock Me](#)

Login to Corporate Internet Banking Portal

If you are logging in through indusdirect.indusind.com for the first time, you will require a new login password. We have emailed your login credentials to your registered email ID from indusdirect@indusind.com. In case you wish to raise a new password, please click the "Forgot Login Password" on the screen. If you are an authorizer you will have to reset your transaction password as well, once you have logged in to the portal. [Click here](#) for the user manual.

Terms & Conditions

Please read the Terms and Conditions carefully before using IndusInd Bank's Corporate Internet Banking Services and provide your consent.

[Click here to read Terms & Conditions](#)

Use Virtual keyboard for enhanced security

For enhanced security, we strongly encourage you to use our Virtual Keyboard to enter your Customer ID, User Name and Password. Our Virtual keyboard provides an additional online security and eliminates any risk of keystroke logging. You are now browsing in safe mode.

How do I use virtual keyboard?

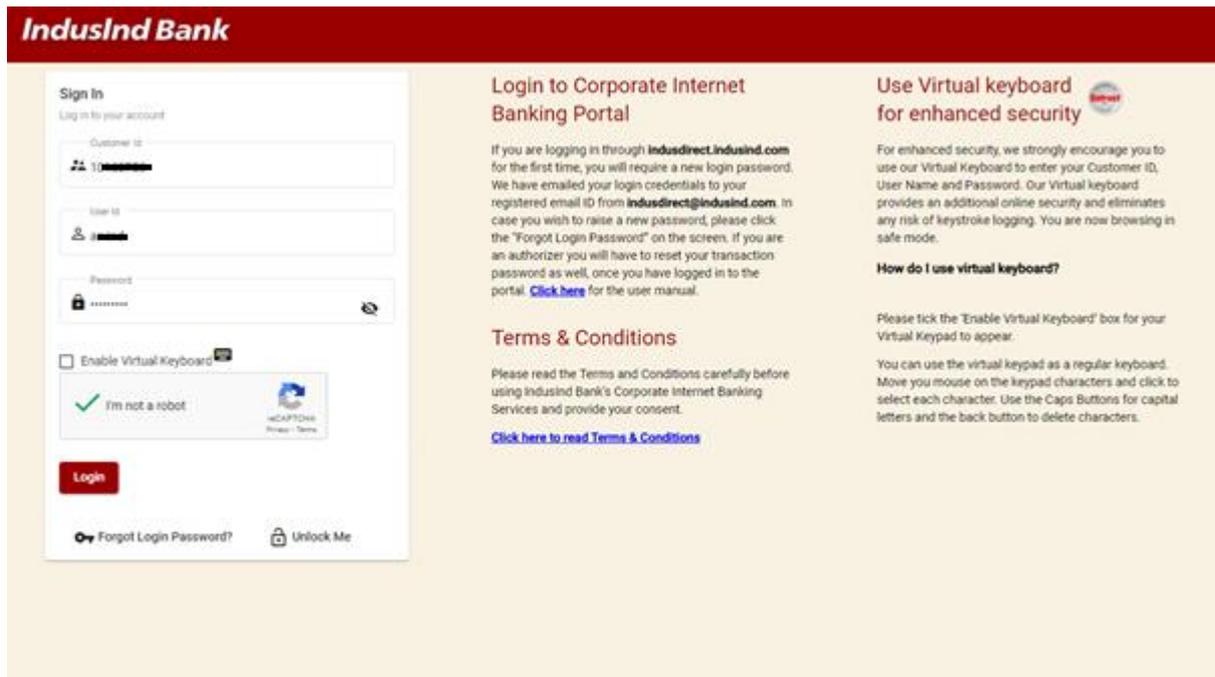
Please tick the 'Enable Virtual Keyboard' box for your Virtual Keypad to appear.

You can use the virtual keypad as a regular keyboard. Move your mouse on the keypad characters and click to select each character. Use the Caps Buttons for capital letters and the back button to delete characters.

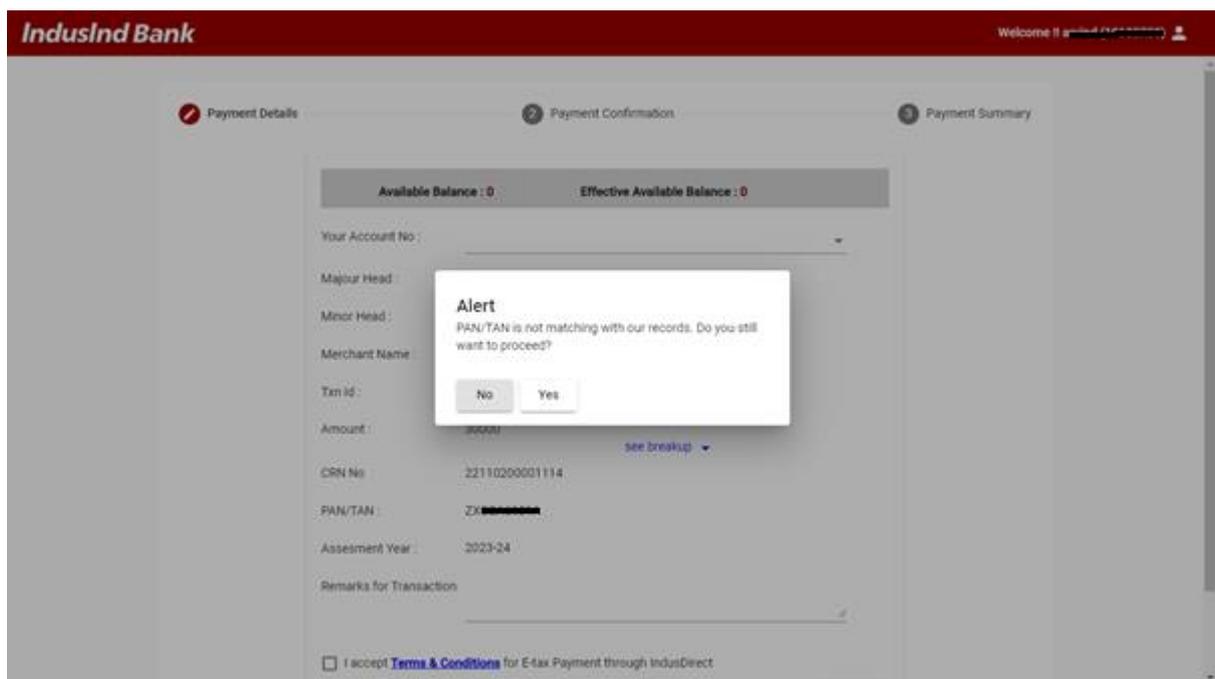
IndusDirect - Payment Initiation

Enter Domain ID, Maker user ID and Password.

Select captcha to authenticate as security feature



If you are making tax payment of other than registered PAN/TAN with IndusInd Bank, following message will appear. Please click on relevent button to proceed.



For security purpose PAN and user ID details are masked in screenshot here.

Please select correct Debit account number from drop down box for debiting the transaction from respective account. Maker can put remarks for reference.

Available Balance : 0 Effective Available Balance : 0

Your Account No : 20100212005 (Assessment Year: 2023-24 BACCHAN)

Majour Head : 0020

Minor Head : 100

Merchant Name : TIN2

Txn Id : 221102170000033

Amount : 30000 [see breakup](#)

CRN No : 22110200001114

PAN/TAN : [Masked]

Assessment Year : 2023-24

Remarks for Transaction : Customer Test Transaction

I accept [Terms & Conditions](#) for E-tax Payment through IndusDirect

Reset Cancel **Proceed**

For security purpose PAN and account number details are masked in screenshot here.

Clicking on See Breakup text will show you amount breakup received from Income tax website

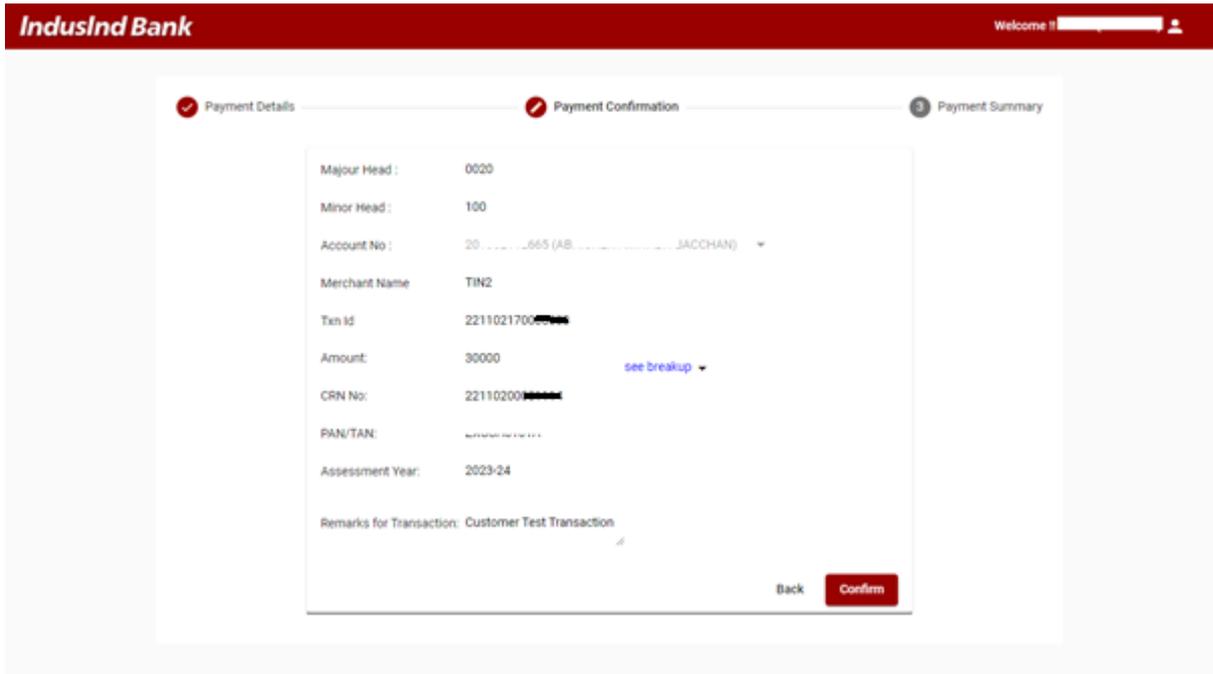
Txn Id : 221102170000033

Amount : 30000 [see breakup](#)

Basic Amount:	1234	Surcharge:	5679	Education cess :	1245
Interest:	4578	Penalty:	6000	Others:	11264

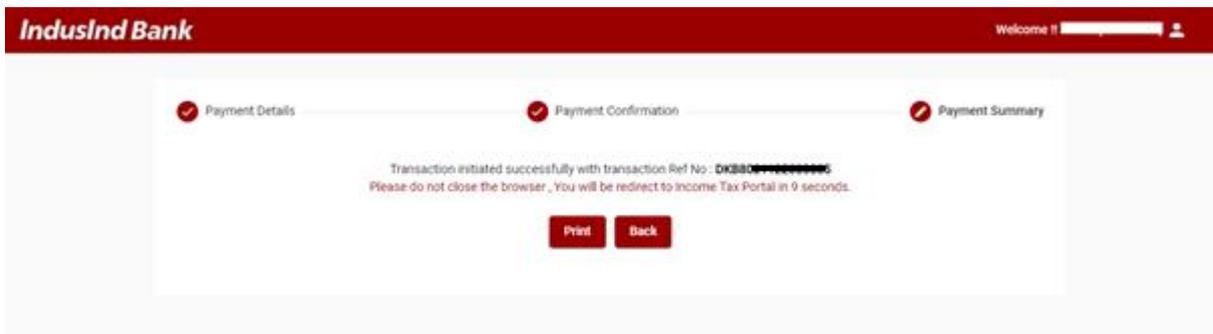
CRN No : 22110200001114

Click on Proceed to review the transaction details

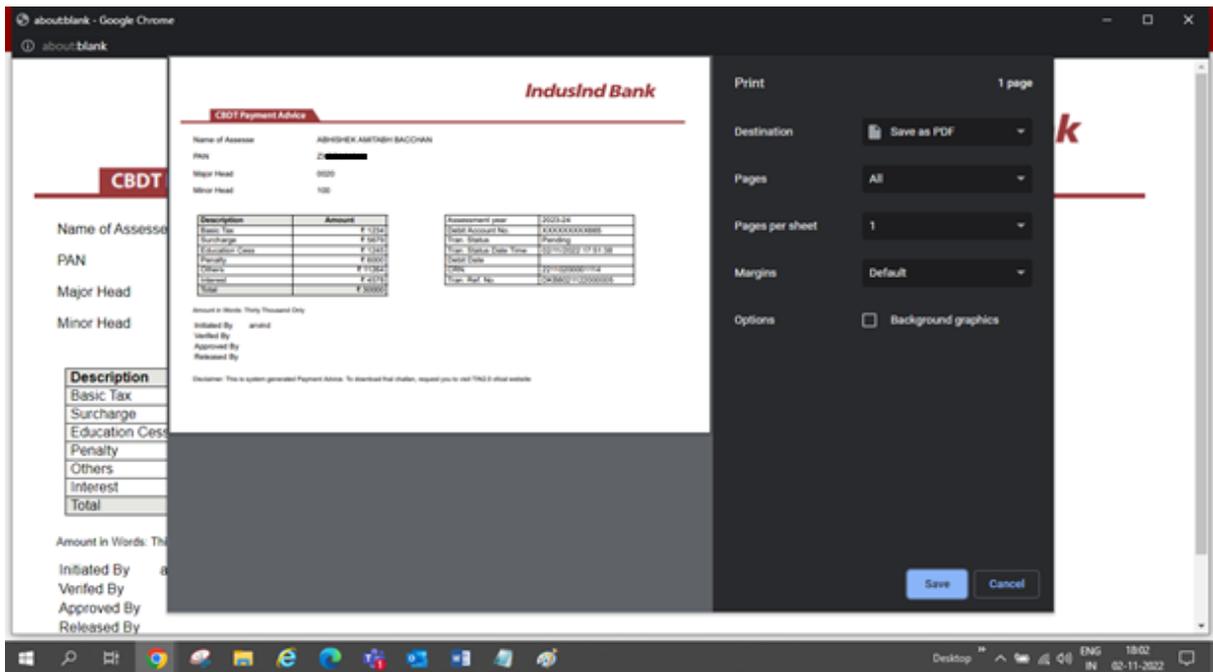


Click on **Confirm** button to submit the transaction for approval

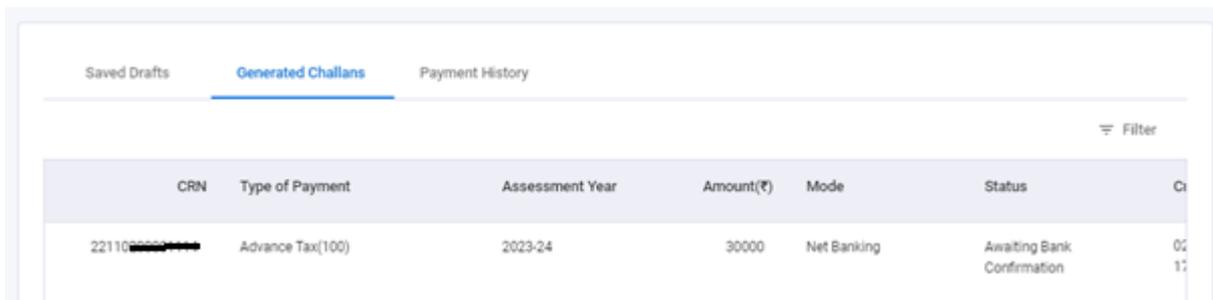
Please do not close the browser in between. Page will auto-redirect to Income tax portal for transaction update as **Awaiting confirmation from bank**



Maker can download and print Payment advice with latest status from IndusDirect Portal end as well as from menu **Statutory Menu > CBDT > Acknowledgement**.



User can check the status of challan from Income tax website in same **E-Pay Tax menu > Generated Challan** tab.

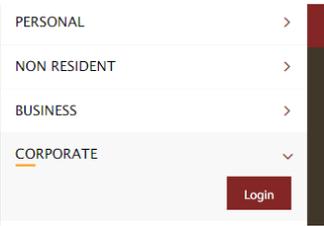


IndusDirect - Payment Approval on Portal

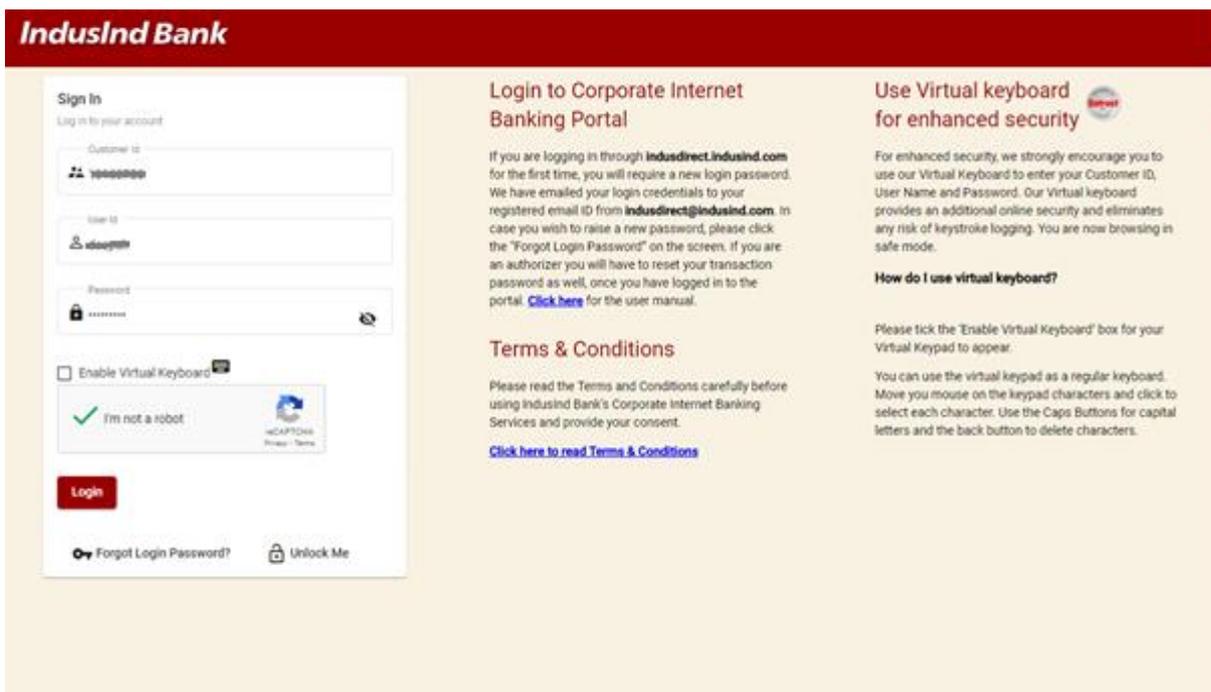
There are different roles in IndusDirect portal and Mobile app for users.

Verifier, Checker, Releaser as per your role defined in workflow, transaction will be visible in IndusDirect portal

These users will login IndusDirect Portal via web browser using **IndusInd bank > Corporate > Login** or using below link - <https://indusdirect.indusind.com/indusdirect/auth>



On IndusDirect Portal below, Click on continue button, Domain ID, User ID and Password will be asked to authenticate



Click on **Login** Button to continue login in IndusDirect website > Click on **IndusDirect Go to Application** for Next page

IndusInd Bank

Last Login: Wed Nov 02 2022 11:38:36

Welcome !!

- Dashboard
- Profile
- Change Password
- Transaction Password
- Dispute Resolution
- Log out

IndusDIRECT

Payment & Account Services

Go to Application

IndusInd Bank

Indus Direct

Welcome, 02-Nov-2022 | 18:23

Home Logout

Account Payments Administration Reports Positive Pay ETax Statutory Payment Settings

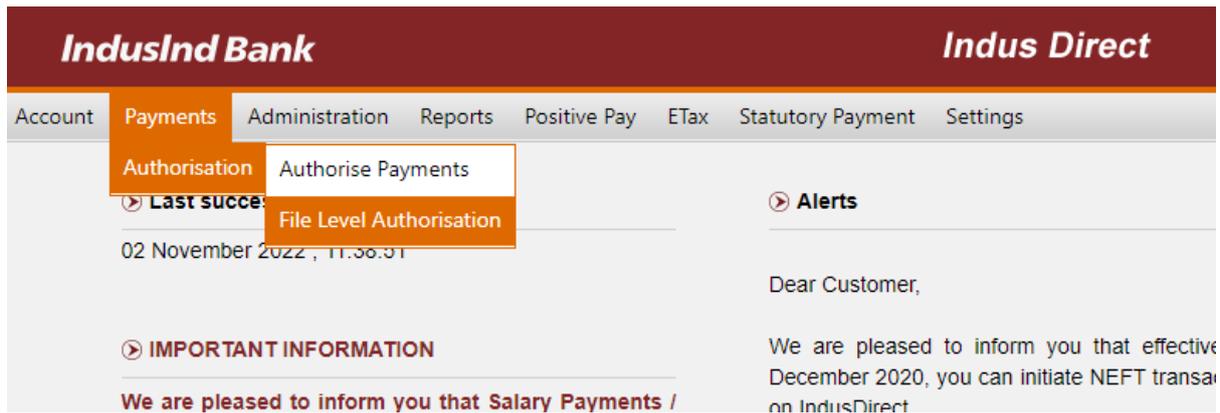
Last successful Login on
02 November 2022 , 11:38:51

Alerts
Dear Customer,
We are pleased to inform you that effective today 15 December 2020, you can initiate NEFT transactions 24x7 on IndusDirect.
Note: The below NEFT limits that stand applicable for NEFT transactions processed post 7.30 pm on weekdays and public holidays. Transactions beyond the prescribed limit will be warehoused and processed on the next working day.
Cumulative Transaction Limit : INR 25,00,000
Maximum Per Transaction Limit: INR 25,00,000
For any further assistance, please write to idsupport@indusind.com
Assuring you of our best services at all times.
Warm Regards,
IndusInd Bank Ltd
*Please be informed, there is a downtime scheduled in Indus Direct on Thursday, 11th April 2019 from 07:00PM (IST) till 10:00PM (IST) for maintenance activity. During the interim, Indus Direct portal will not be available for

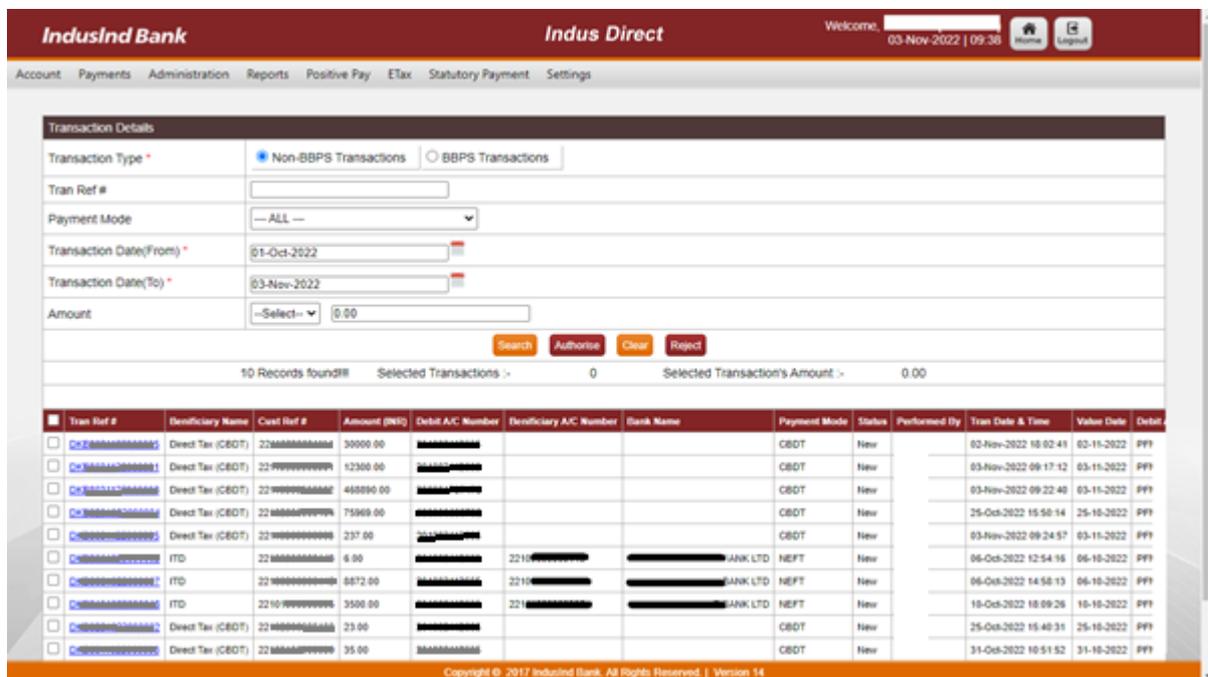
IMPORTANT NOTICE
Do not divulge your e-Banking id and password details with anyone. Also remember not to submit these details on any third party website.
Dear User, we are pleased to share that you can now use our corporate mobile banking App- IndusDirect, available for download on Google Playstore & App Store. Please [click here](#) to learn more about the app features, & activation process.
In case of any queries please write to us on: idsupport@indusind.com
Tollfree: 1800 2660 616 (9:30 AM to 7:00 PM on all Business days)

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Select **Payments > Authorisation > Authorise Payments**



Pending current date transactions will be visible to verifier / checker / releaser by default.



If Transaction is submitted by maker few days back, accordingly select the date range to see pending CBDT transactions.

Please note Income tax transactions to be approved within **15 days** from challan generation date.

User can filter transactions using below fields

Payment mode – CBDT

Transaction Date – This date when maker has initiated transaction in IndusDirect Website for approval.

Amount – If you know amount range, enter amount

IndusInd Bank **Indus Direct** Welcome, 03-Nov-2022 | 09:38 [Home](#) [Logout](#)

Account Payments Administration Reports Positive Pay ETax Statutory Payment Settings

Transaction Details

Transaction Type * Non-BBPS Transactions BBPS Transactions ETax

Tran Ref #

Payment Mode

Transaction Date(From) *

Transaction Date(To) *

Amount

[Search](#) [Authorise](#) [Clear](#) [Reject](#)

4 Records found!!! Selected Transactions :- 0 Selected Transaction's Amount :- 0

<input type="checkbox"/>	Tran Ref #	Beneficiary Name	Cust Ref #	Amount (INR)	Debit A/C Number	Beneficiary A/C Number	Bank Name	Payment Mode	Status	Performed By	Tran Date & Time	Value Date	Debit A/c Name
<input type="checkbox"/>	DXXXXXXXXXXXX0001	Direct Tax (CBDT)	2211030000000000	30000.00	20100000000000			CBDT	New	anind	02-Nov-2022 10:02:41	02-11-2022	PI
<input type="checkbox"/>	DXXXXXXXXXXXX0002	Direct Tax (CBDT)	2211030000000000	12300.00	20100000000000			CBDT	New	anind	03-Nov-2022 09:17:12	03-11-2022	PI
<input type="checkbox"/>	DXXXXXXXXXXXX0003	Direct Tax (CBDT)	2211030000000000	468890.00	20000000000000			CBDT	New	anind	03-Nov-2022 09:22:40	03-11-2022	PI
<input type="checkbox"/>	DXXXXXXXXXXXX0004	Direct Tax (CBDT)	2211030000000000	75869.00	65000000000000			CBDT	New	anind	25-Oct-2022 15:50:14	25-10-2022	PI

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How to Approve transaction(s)

if you want to see transaction breakup details click on **Transaction Reference Number** to see details received from Income Tax Website

Transaction Details

Transaction Type * Non-BBPS Transactions BBPS Transactions ETax

Tran Ref #

Payment Mode

Transaction Date(From) *

Transaction Date(To) *

Amount

[Search](#) [Authorise](#) [Clear](#) [Reject](#)

3 Records found!!! Selected Transactions :- 1 Selected Tr

<input type="checkbox"/>	Tran Ref #	Beneficiary Name	Cust Ref #	Amount (INR)	Debit A/C Number	Beneficiary A/C Number	Bank Name	Pa
<input type="checkbox"/>	DXXXXXXXXXXXX0001	Direct Tax (CBDT)	2211030000000000	12300.00	20000000000000			CE
<input type="checkbox"/>	DXXXXXXXXXXXX0003	Direct Tax (CBDT)	2211030000000000	468890.00	20000000000000			CE
<input checked="" type="checkbox"/>	DXXXXXXXXXXXX0005	Direct Tax (CBDT)	2211030000000000	237.00	20000000000000			CE

[Click here to view details.](#)

Account Payments Administration Reports Positive Pay ETax Statutory Payment Settings

Authorise Payment

CBDT Payment Details

Tran Ref #	DND0001400000005
Source Account	201000000005
Credit Account	
Majour Head	0032
Minor Head	400
Merchant Name	TIN2
CRN No	2210000000003
PAN/TAN	XXXXXXXXXX
Assesment Year	2019-20
Remarks	Not Approved

Amount Break Up

Basic Amount	12
Surcharge	23
Education Cess	34
Interest	45
Penalty	56
Other	67
Total Amount	237

[Back](#)

Click on **Back** to return to Pending transaction list.

Select the checkbox(s) against multiple transaction(s) if user want to approve multiple.

Click on **Authorise** button to approve

IndusInd Bank Indus Direct welcome, 03-Nov-22

Account Payments Administration Reports Positive Pay ETax Statutory Payment Settings

Transaction Details

Transaction Type * Non-BBPS Transactions BBPS Transactions ETax

Tran Ref #

Payment Mode

Transaction Date(From) *

Transaction Date(To) *

Amount

[Search](#) [Authorise](#) [Clear](#) [Reject](#)

3 Records found!!! Selected Transactions :- 2 Selected Transaction's Amount :- 12537.00

<input type="checkbox"/>	Tran Ref #	Beneficiary Name	Cust Ref #	Amount (INR)	Debit A/C Number	Beneficiary A/C Number	Bank Name	Payment Mode	Status	Performed By	Tran D
<input checked="" type="checkbox"/>	XXXXXXXXXXXX0001	Direct Tax (CBDT)	2210000000004	12300.00	201000000000			CBDT	New	ar	03-Nov
<input type="checkbox"/>	XXXXXXXXXXXX0003	Direct Tax (CBDT)	2210000000000	468890.00	200000000000			CBDT	New	a	03-Nov
<input checked="" type="checkbox"/>	XXXXXXXXXXXX0005	Direct Tax (CBDT)	2210000000000	237.00	200000000000			CBDT	New	a	03-Nov

System will ask for confirmation and then ask Transaction password and SMS OTP for authentication

Tran Ref #	Beneficiary Name	Cust Ref #	Amount	Debit A/C Number	Beneficiary A/C Number	Bank Name	Payment Mode	Status	Performed
<input type="checkbox"/> 22110000000000000000	Direct Tax (CBDT)	22110000000000000000	12300.00	200000000000			CBDT	New	and
<input type="checkbox"/> 22110000000000000000	Direct Tax (CBDT)	22110000000000000000	455500.00	200000000000			CBDT	New	and
<input checked="" type="checkbox"/> 22110000000000000000	Direct Tax (CBDT)	22110000000000000000	237.00	200000000000			CBDT	New	and

Verify Transaction Password

Please enter transaction password to proceed.

Transaction Password * :

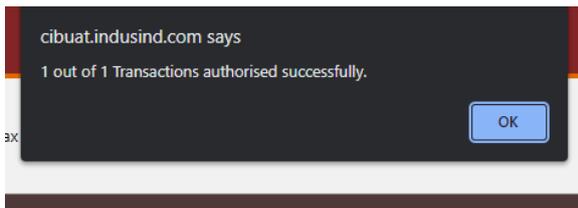
Verify OTP

One time password has been sent to your mobile number registered with the bank.

OTP

Enter OTP * :

Entering valid credentials will submit transaction(s) to next approver or if you are last approver in workflow transaction will be sent to validations and for processing by IndusDirect application.



Confirmation message will be shown to user about authorisation completed. Click on **OK** button

How to Reject Transaction(s)

Select the checkbox(s) against transaction(s) you want to reject. Click on **Reject** button.

Tran Ref #	Beneficiary Name	Cust Ref #	Amount (INR)	Debit A/C Number	Beneficiary A/C Number	Bank Name	Payment Mode	Status	Performed
<input checked="" type="checkbox"/> 22110000000000000000	Direct Tax (CBDT)	22110000000000000000	30000.00	201000000000			CBDT	New	and

Enter rejection remarks and click **Confirm Rejection** Button

IndusInd Bank Indus Direct Welcome, [User Name]

Account Payments Administration Reports Positive Pay ETax Statutory Payment Settings

Transaction Details

Transaction Type * Non-BBPS Transactions BBPS Transactions ETax

Tran Ref #

Payment Mode

Transaction Date(From) *

Transaction Date(To) *

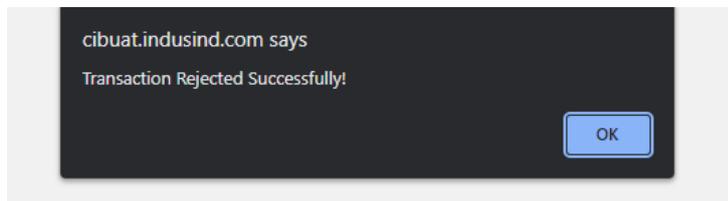
Amount

Reject Reason *

4 Records found!!! Selected Transactions :- 1 Selected Transaction's Amount :-

Tran Ref #	Beneficiary Name	Cust Ref #	Amount (INR)	Debit A/C Number	Beneficiary A/C Number	Bank Name	Payment Mode	Status	Performed E
<input checked="" type="checkbox"/> [Transaction ID]	Direct Tax (CBDT)	[Cust Ref #]	30000.00	[Debit A/C Number]			CBDT	New	asamp

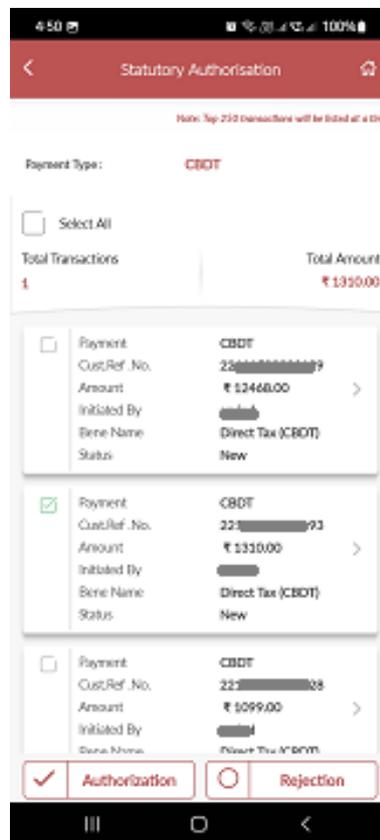
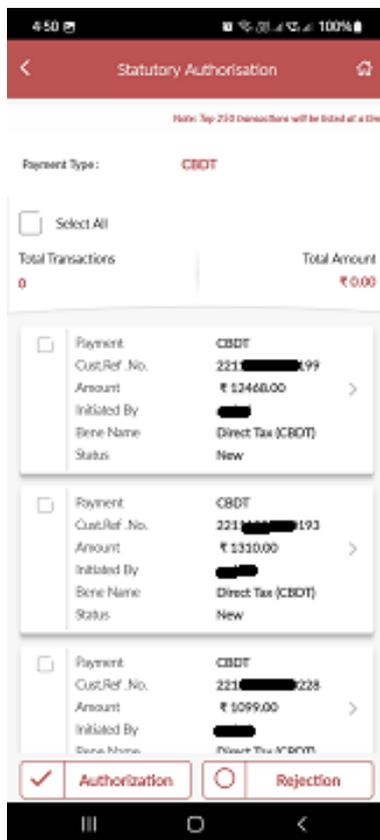
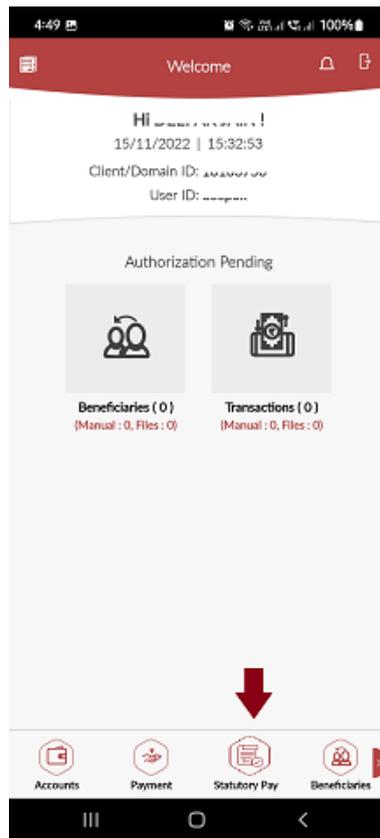
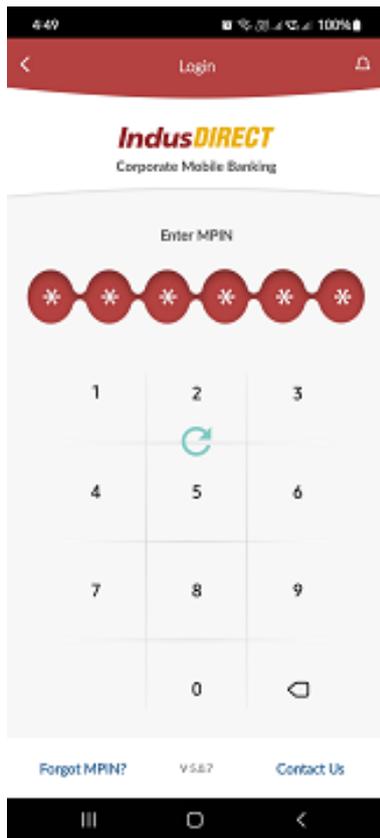
Confirmation message popup will appear on webpage, click **OK** button to continue

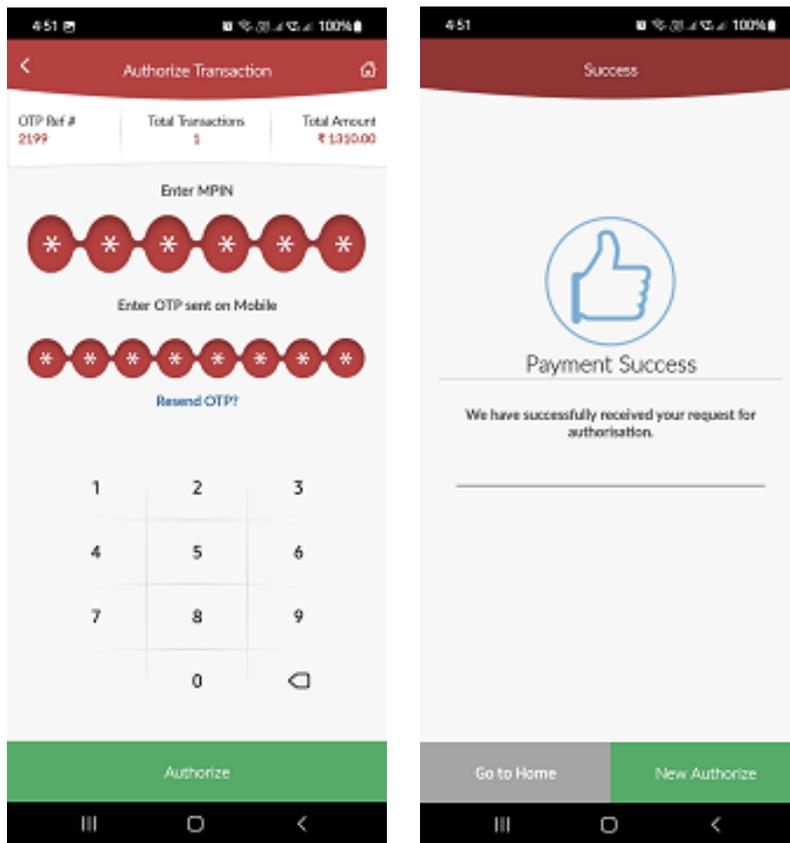


IndusDirect - Payment Approval on Mobile App

Verifier, Checker, Releaser as per your role defined in workflow, transaction will be visible in IndusDirect Mobile App

1. Open IndusDirect Mobile App
2. Click on Statutory Pay button in below horizontal menu
3. Click on Authorisation Pending button
4. Select appropriate transaction(s) checkbox
5. If you want to see transaction details breakup, click on transaction box arrow on right side
6. Using back button, you can come back to pending transaction list
7. Selected transaction(s) can be Approve / Reject by clicking on respective action buttons
8. While approving transaction, Mobile OTP and MPIN will be asked for verification of credentials
9. Post successful verification of MPIN and OTP, transaction will flow to next level of approver or if you are last approver, transaction will be sent to debit and for further processing.





Transaction Enquiry on Mobile App

User can check backdated transactions using Statutory Payment > Enquiry

User need to select transaction type “CBDT” and put either date range or transaction amount or Reference number to search the transaction. Mobile app will show transaction with status and detail of transaction on next screen.

Payment advice from IndusDirect

IndusDirect Application provides real-time updated status on payment advice to all users. Maker, Verifier, Checker, Releaser every user can login and can download latest status of CBDT transaction payment advice from below menu.

IndusDirect > Statutory Payment > CBDT > Acknowledgement

At any point of time, if transaction status is approved by any user level, status gets changed on fresh downloaded PDF payment advice with transaction date time.

Sample PDF Payment advice for reference

IndusInd Bank

CBDT Payment Advice

Name of Assesse: ██████████
PAN/TAN: Z█████████
Major Head: 0032
Minor Head: 400

Description	Amount
Basic Tax	₹ 012.0
Surcharge	₹ 023.0
Education Cess	₹ 034.0
Penalty	₹ 056.0
Others	₹ 067.0
Interest	₹ 045.0
Total	₹ 237.0

Assessment Year	2019-20
Debit Account No.	XXXXXXXXXX665
Tran. Status	Successful
Tran. Status Date Time	03/11/2022 06:39:08
Debit Date	03/11/2022 06:39:08
CRN	ZXXXXXXXXXXXX
Tran.Ref.No.	0000000000000000

Amount in Words: Two hundred thirty Seven Rupees Only

Initiated By: amish
Verified By:
Approved By: dsapok
Released By:

Disclaimer: This is system generated Payment Advice. To download final challan, request you to visit TIN2.0 official website.

Transaction Status :

This field value in payment advice will confirm whether transaction is New, Pending for approval, Rejected, Successful.

CRN: Challan Reference Number received from TIN2.0 income tax website

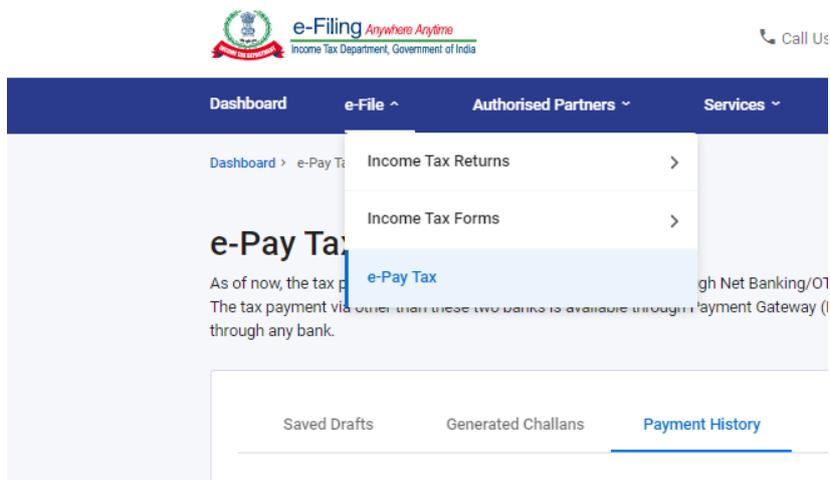
Tran. Ref. No. – This is internal IndusInd Bank generated reference number for record.

Below payment advice user can see which user ID has taken action to process/reject transaction.

Please note, this payment advice is not final challan for income tax payment, please visit Income tax website and download the challan from official website.

Challan download from income tax website

To download the challan, please visit **E-Pay tax menu > Payment History**



For Rejected Payments, Status will be found in Generated Challan tab in income tax website, please check the details in based on CRN.

For Successful payments, In Payment History, look for CRN and right side scrolling you will find download button

The screenshot shows the 'Payment History' table with the following data:

CRN	Bank Reference Number	Assessment Year	Type of Payment	Amount(₹)	Payment Date & Time	Actions
22XXXXXXXXXXXXXX	XXXXXXXXXXXX	2023-24	Advance Tax(100)	100	03-Nov-2022 17:01:12	
22XXXXXXXXXXXXXX	XXXXXXXXXXXX	2019-20	Outstanding Demand (Regular Assessment Tax) (400)	237	03-Nov-2022 18:41:02	Download
22XXXXXXXXXXXXXX	XXXXXXXXXXXX	2023-24	Advance Tax(100)	1015	03-Nov-2022 11:33:37	Copy
22XXXXXXXXXXXXXX	XXXXXXXXXXXX	2023-24	Advance Tax(100)	2020	02-Nov-2022 12:14:53	View Details

Sample Payment Challan from Income Tax Website

INCOME TAX DEPARTMENT Challan Receipt		e-Filing Anywhere Anytime Income Tax Department, Government of India
ITNS No. : 282		
PAN	: ZX	
Name	: [REDACTED] TED	
Assessment Year	: 2019-20	
Financial Year	: 2018-19	
Major Head	: Wealth Tax (0032)	
Minor Head	: Outstanding Demand (Regular Assessment Tax) (400)	
Amount (in Rs.)	: ₹ 237	
Amount (in words)	: Rupees Two Hundred Thirty Seven Only	
CIN	: 2244000000000000INDB	
Mode of Payment	: Net Banking	
Bank Name	: IndusInd Bank	
Bank Reference Number	: [REDACTED] 122000005	
Date of Deposit	: 03-Nov-2022	
BSR code	: 6380013	Challan No : 00005 Tender Date : 03/11/2022
 Thanks for being a committed taxpayer! To express gratitude towards committed taxpayers, the Income Tax Department has started a unique appreciation initiative. It recognises taxpayers' commitment by awarding certificates of appreciation to them. Login to e-filing portal and visit Appreciations and Rewards to know more.		
Congrats! Here's what you have just achieved by choosing to pay online:		
 Time	 Paper	 e-Receipt

Abbreviations

CBDT	Central Board of Direct Taxes
TIN2.0	Tax Information Network, TIN 2.0 version
IndusDirect	Corporate Internet Banking Portal of IndusInd Bank
CIN	Challan Identification Number
CRN	Challan Reference Number
PAN	Permanent Account Number
TAN	Tax Deduction Account Number or Tax Collection Account Number
Tran Ref #	IndusDirect Portal generated Unique Transaction Number

FAQ (Frequently Asked Questions)

- 1. Which all payment mode will be available for Direct tax payment through IndusInd bank?**
 - Below payment modes will be available on TIN 2.0 for direct tax payment through IndusInd Bank
 - Internet banking – Corporate internet banking & Retail internet banking.
 - Over the counter
 - NEFT/RTGS
- 2. How can a customer login to TIN 2.0 portal for initiating Direct Tax payment?**
 - The Customer will have to visit the TIN 2.0 Income Tax portal using the below link <https://www.incometax.gov.in/iec/foportal/>
 - Customer have to e-Pay Tax Which will take to the pre-login section which can be accessed by the tax payer by entering PAN/TAN along with the registered mobile number and OTP. Link for pre-login page is - <https://eportal.incometax.gov.in/iec/foservices/#/e-pay-tax-prelogin/user-details>
- 3. How many days' challan will remain active or valid in IndusInd Bank/IndusDirect Portal?**
 - Challan transaction will be available to approve / reject within 15 days from date of generation as per Income Tax TIN2.0 website. Post that user will not able to do any action on transaction in IndusDirect Portal.
- 4. Through which authorised Branch of IndusInd Bank can customer make payment for Direct Tax transaction under the “Pay at Bank Counter” in TIN 2.0 and under which payment modes?**
 - The customer can make payment at any of the IndusInd Bank branches through Cash, Cheque or DD under “Pay at Bank Counter” option available on TIN 2.0 portal for a Direct Tax transaction.
- 5. Which mode does a customer need to select on TIN 2.0 portal to make payment of Direct Tax through Branches?**
 - While generating a challan on TIN 2.0 portal for payment of Direct Tax, the customer needs to select the option of “Pay at Bank Counter” from the payment modes available on the portal.
- 6. How to download challan / CIN confirmation?**
 - Income tax website will be providing final valid challan copy with CIN confirmation. Request to visit official website of Income Tax i.e. Central Board of Direct Taxes (CBDT).
- 7. I want to download historical transaction data of income tax payment?**
 - Yes, IndusDirect portal and Income tax portal both provides historical transaction details. In IndusDirect Portal under **Statutory Payment > Acknowledgement** Menu user can able to download historical payment advices. In Income tax portal, **E-Pay Menu > Payment History** tab user can find challan, CIN and payment confirmation
- 8. Is there any acknowledgment or receipt provided by the bank for the Direct Tax payment processed in TIN 2.0?**
 - Yes, Bank will be providing Debit Advice for all Direct Tax transactions and it will include Challan Reference Number generated on TIN portal. Debit advice will be available on the same channel that is used for transaction processing
- 9. Will clearing cheques also be accepted at branches for payment of Direct Tax transactions?**
 - Yes, Non IndusInd Bank's Cheque and DD can be accepted.
- 10. Can the customer pay direct taxes through other bank cheque at Branches?**

- Yes, customer and even non IndusInd Bank customer can give request at branches after generating challan under Pay at bank counter and selecting Cheque as mode.

11. Is there any provision for reversal of funds for Direct Tax transaction after the payment has been successfully processed?

- Bank will not be able to undertake any refund or reverse the funds once the payment for Direct Tax transaction is successfully processed. Tax Payer may connect with Income Tax Department for such requests and follow their prescribed guidelines.

12. Does the system accept decimal number in the amount column in direct tax payment?

- No, the system will not accept the decimal value in amount

Corporate Internet banking Queries

13. Can one do transaction of other PAN/TAN using IndusDirect Portal?

- Yes, IndusDirect Portal allows you to do payment of other PAN/TAN tax payment from Income tax portal. You will get an alert notification, while initiating transaction in bank portal if PAN/TAN is not registered with bank.

14. I'm not able to see CBDT payment initiated, pending with me for approval?

- If Maker has initiated CBDT Income tax payment, please check the date of transaction upload in to IndusDirect. Accordingly, select date filter in Payment Authorisation menu to see transaction. If transaction date is old than 15 days, then as per income tax authority challan must be expired, in this scenario, fresh challan need to create and upload from Income tax website.

15. IndusDirect Payment advice confirmed transaction status as "Successful", but Income tax portal not showing payment status Successful?

- Request to wait for 30-45 Minutes to get status updated on Income Tax website. If after 45 minutes payment status not got updated, please send email to idcsupport@indusind.com or you can call IndusInd Bank toll free number **1860 267 7777** and support team will help you to know the status of transaction. Request to quote CRN (Challan Reference Number) provided by Income tax website in Email or to call centre support team for faster resolution.

16. Will two-factor authentication be applicable for a Retail and Corporate customer while processing Direct Tax payments in TIN 2.0?

- Yes, two factor authentication will be required to process Direct Tax payments.

17. Can transaction details be modified after a Direct Tax transaction is successfully processed?

- No modifications/ rectifications, whatsoever, can be done in the transaction details/ challans after the payment has been successfully processed.

Do and Don't

1. Please check PAN/TAN entered while initiating the transaction, also check Assessment year, Major & Minor Heads and transaction details.
2. Please approve the transactions within challan period expiry as per Income tax portal.
3. Always check Net Payment amount breakup received from Income tax website to IndusDirect bank portal under transaction details at time of maker stage.
4. To download final tax payment challan confirmation, please visit official website of Income tax website.
5. Do not make payment of Net-Banking selected method Challan Reference Number (CRN) via NEFT/RTGS payment.
6. Always do income tax payment well before time, to avoid delay penalties. Don't wait for last cutoff date.
7. Always check that payment is done in full integer amount on income tax website.

Payments Steps Post Challan Generation (NEFT/RTGS Mandate)

1. Income Tax website to IndusInd Bank Portal
2. Payment Initiation - Maker part
3. Payment Approval – Verifier / Checker / Releaser
4. Payment advice from IndusDirect
5. Challan download from income tax website

Income Tax website to IndusInd Bank Portal

To make payment of income tax, please visit official website of income tax (CBDT). Enter the login credentials, after login in, select menu **E-File > E-Pay Tax**. Select appropriate tax payment category. Complete steps in transaction details, in final stage payment method, select **Payment Mode – NEFT/RTGS** and Download the **Mandate Form**.

After downloading the mandate details, please open IndusInd Bank mobile app or you can visit IndusDirect portal from below hyperlink

IndusDirect Mobile app -

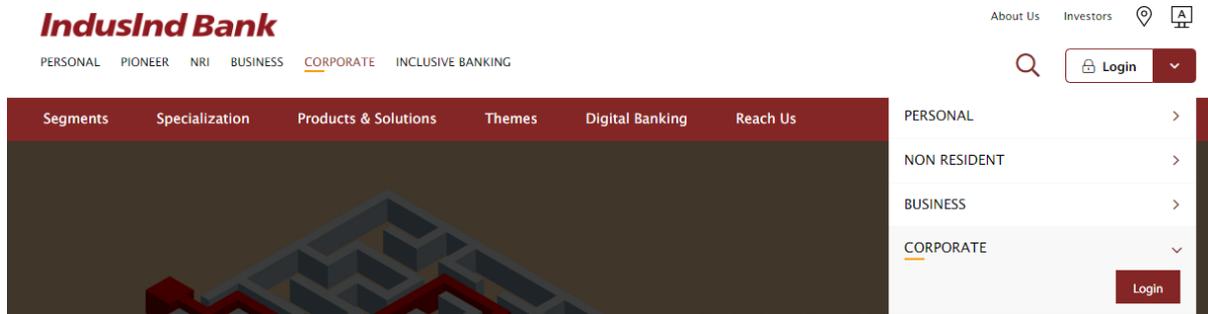
https://play.google.com/store/apps/details?id=com.indusindbank.IndusDirect&hl=en_IN&gl=US

IndusDirect Portal -

<https://indusdirect.indusind.com/indusdirect/auth>

NEFT/RTGS Mandate Payment Initiation - Maker

Maker will login IndusDirect Portal via web browser using **IndusInd bank > Corporate > Login**



On IndusDirect Portal, Click on continue button, Domain ID, User ID and Password will be asked to authenticate



Sign In

Log in to your account

Customer ID
User ID
Password
 Enable Virtual Keyboard
I'm not a robot
Login
Forgot Login Password? Unlock Me

Login to Corporate Internet Banking Portal

If you are logging in through **indusdirect.indusind.com** for the first time, you will require a new login password. We have emailed your login credentials to your registered email ID from **indusdirect@indusind.com**. In case you wish to raise a new password, please click the "Forgot Login Password" on the screen. If you are an authorizer you will have to reset your transaction password as well, once you have logged in to the portal. [Click here](#) for the user manual.

Terms & Conditions

Please read the Terms and Conditions carefully before using IndusInd Bank's Corporate Internet Banking Services and provide your consent.

[Click here to read Terms & Conditions](#)

Use Virtual keyboard for enhanced security

For enhanced security, we strongly encourage you to use our Virtual Keyboard to enter your Customer ID, User Name and Password. Our Virtual keyboard provides an additional online security and eliminates any risk of keystroke logging. You are now browsing in safe mode.

How do I use virtual keyboard?

Please tick the "Enable Virtual Keyboard" box for your Virtual Keypad to appear.

You can use the virtual keypad as a regular keyboard. Move your mouse on the keypad characters and click to select each character. Use the Caps Buttons for capital letters and the back button to delete characters.

Click on **Login** Button to continue login in IndusDirect website > Click on **IndusDirect Go to Application** for Next page

- Dashboard
- Profile
- Change Password
- Transaction Password
- Dispute Resolution
- Log out

IndusDIRECT
Payment & Account Services
Go to Application

IndusInd Bank **Indus Direct** Welcome, [User Name] 02-Nov-2022 | 18:23 Home Logout

Account Payments Administration Reports Positive Pay ETax Statutory Payment Settings

➤ **Last successful Login on**

02 November 2022 , 11:38:51

➤ **IMPORTANT INFORMATION**

We are pleased to inform you that Salary Payments / Bulk Transfers via RTGS, NEFT, Internal Transfer and IMPS can be processed seamlessly via IndusDirect without compromising the confidentiality of the payments.

Salary Transfers: Please click here for "[User Manual](#)" and "[File Format Specifications](#)"

Bulk Transfers: Please click here for - Beneficiary Addition: "[User Manual](#)" and "[File Format Specifications](#)", Bulk Transaction Upload: "[User Manual](#)" and "[File Format Specifications](#)" and "[Simplified File Specifications](#)"

The cut off timings for different payment types are as below:

Salary Payments:
IMPS & Internal Transfer : 24 X 7
NEFT : 5.00 p.m.
RTGS : 5.00 p.m.

➤ **Alerts**

Dear Customer,

We are pleased to inform you that effective today 15 December 2020, you can initiate NEFT transactions 24x7 on IndusDirect.

Note: The below NEFT limits that stand applicable for NEFT transactions processed post 7.30 pm on weekdays and public holidays. Transactions beyond the prescribed limit will be warehoused and processed on the next working day.

Cumulative Transaction Limit : INR 25,00,000

Maximum Per Transaction Limit: INR 25,00,000

For any further assistance, please write to idsupport@indusind.com

Assuring you of our best services at all times.

Warm Regards,
IndusInd Bank Ltd

*Please be informed, there is a downtime scheduled in Indus Direct on Thursday, 11th April 2019 from 07:00PM (IST) till 10:00PM (IST) for maintenance activity. During this interim, Indus Direct portal will not be available for
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➤ **IMPORTANT NOTICE**

Do not divulge your e-Banking id and password details with anyone. Also remember not to submit these details on any third party website.

Dear User, we are pleased to share that you can now use our corporate mobile banking App- IndusDirect, available for download on Google Playstore & App Store. Please [click here](#), to learn more about the app features, & activation process

In case of any queries please write to us on: idsupport@indusind.com
Tollfree: 1800 2660 616 (9:30 AM to 7:00 PM on all Business days)

Select Statutory Payment > Direct CBDT > Initiate Payment

IndusInd Bank **Indus Direct**

Account Payments Administration Reports Positive Pay ETax **Statutory Payment** Settings

➤ **Last successful Login on**

11 November 2022 , 17:09:13

➤ **IMPORTANT INFORMATION**

Registration

Direct CBDT Authorize GST PAN

You have

Initiate Payment

Acknowledgement

IndusInd Bank **Indus Direct** Welcome, [User Name] Home Logout

Account Payments Administration Reports Positive Pay ETax Statutory Payment Settings

Payment Mode <Back

Payment Mode
CBDT

➊ Initiate Payment ➋ Preview ➌ Confirmation

Initiate Payment

Enter Challan Reference Number (CRN):	Transaction Type:
<input type="text"/>	CBDT
Amount (INR):	Debit Account:
<input type="text"/>	Select
IFSC Code:	Remarks:
RBIS0CBDTER	ITD Payment

Terms and conditions

I agree to the terms and conditions

Please click on [agree terms and condition](#)

1. To pay CBDT Income Tax Authority via NEFT/RTGS method, use Challan Reference Number as Beneficiary Account number as per instructions in Income tax portal NEFT/RTGS Mandate form. Make sure that the beneficiary bank account details provided are accurate i.e. Challan Reference Number.
2. Please make sure same amount mentioned in NEFT/RTGS mandate form to be mentioned in challan transaction.
3. It will be the responsibility of the taxpayer to ensure that the RTGS/ NEFT remittance reaches the beneficiary account (CRN) well before the expiry date and time of CRN as per Tax Authority TIN2.0 portal. IndusInd Bank would not be liable for any delay.
4. Always check transaction status on CBDT Tax Authority TIN2.0 portal for challan status.
5. Tax Payment initiated via NEFT/RTGS Mandate method, breakup details will not be available.
6. For Challan and CIN confirmation, please visit to Income tax portal.
7. I have read above notes and agree with T&C of Statutory payments.

Next

Payment Mode: CBDT

Enter Challan Reference Number (CRN): You will find the number on NEFT/RTGS Mandate

Amount: Enter the amount as per Income tax payment mandate form.

Debit Account: Please select correct debit account from dropdown.

Select the checkbox for accepting Statutory Payment terms and conditions and mentioned below notes

Please note, IndusDirect system will automatically select the appropriate payment mode between NEFT/RTGS based on amount user will enter in amount field. System will auto convert NEFT in to RTGS if it fits in amount range defined by RBI as on date.

NEFT/RTGS transaction limits will be applicable for transactions approved and processed post respective payment mode cutoffs on weekdays and public holidays. Income Tax Payments via NEFT/RTGS mandate mode beyond cutoff and prescribed limit will be warehoused and processed on the next working day. IndusDirect system will auto convert Income tax NEFT transaction into RTGS mode if amount is more than prescribe limit defined by RBI for RTGS for faster settlement.

IndusDirect system might ask popup message to recheck Challan Reference Number (CRN), if you have already done.

IndusInd Bank Indus Direct Welcome, [XXXXXXXXXXXX](#) Home Logout

Account Payments Administration Reports Positive Pay ETax Statutory Payment Settings

Payment Mode <Back

Payment Mode
CBDT

1 Initiate Payment 2 Preview 3 Confirmation

Initiate Payment

Enter Challan Reference Number (CRN)*
XXXXXXXXXXXXXXXXXXXX

Transaction Type*
CBDT

Amount (INR)*
100.00

Debit Account*
XXXXXXXXXXXXXXXXXXXX

IFSC Code*
RBISOCBDTER

Remarks
ITD Payment

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Next

User will ask to **confirm** details submitted.

IndusInd Bank Indus Direct Welcome, [XXXXXXXXXXXX](#) Home Logout

Account Payments Administration Reports Positive Pay ETax Statutory Payment Settings

Payment Mode <Back

Payment Mode
CBDT

1 Initiate Payment 2 Preview 3 Confirmation

Initiate Payment

Cust Ref #*
XXXXXXXXXXXXXXXXXXXX

Transaction Type*
CBDT

Amount (INR)*
100

Debit Account*
XXXXXXXXXXXXXXXXXXXX

Enter Challan Reference Number (CRN)*
XXXXXXXXXXXXXXXXXXXX

Remarks
ITD Payment

IFSC Code*
RBISOCBDTER

Back **Confirm**



Continue to Login

Sign In
Log in to your account

Customer ID
99999999

User ID
99999999

Password

Enable Virtual Keyboard

I'm not a robot

[iCAPTCHA](#)
Privacy - Terms

Login

[Forgot Login Password?](#) [Unlock Me](#)

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IndusInd Bank Last Login: Wed Nov 02 2022 11:38:36 Welcome !!

- Dashboard
- Profile
- Change Password
- Transaction Password
- Dispute Resolution
- Log out



Payment & Account Services

[Go to Application](#)

IndusInd Bank Indus Direct Welcome, 02-Nov-2022 | 18:23

Account Payments Administration Reports Positive Pay ETax Statutory Payment Settings

Last successful Login

02 November 2022 , 11:38:51

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 Tollfree: 1800 2660 616 (9:30 AM to 7:00 PM on all Business days)

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Select **Payments > Authorisation > Authorise Payments**

IndusInd Bank Indus Direct

Account **Payments** Administration Reports Positive Pay ETax Statutory Payment Settings

Authorisation Authorise Payments

Last successful Login 02 November 2022 , 11:38:51

File Level Authorisation

Alerts

Dear Customer,

We are pleased to inform you that effective 15 December 2020, you can initiate NEFT transactions 24x7 on IndusDirect.

Pending current date transactions will be visible to verifier / checker / releaser.

Please refer NEFT/RTGS transactions pending for approval/verification with Beneficiary Name “ITD” (As per Income Tax Payment NEFT/RTGS Mandate form) and Payment mode as **NEFT** or **RTGS** based on amount system has auto detected.

User will select required single/multiple NEFT/RTGS transactions where Beneficiary Name as “ITD” using checkbox and click on **Authorise**

IndusDirect system will ask for transaction password and OTP

Entering valid credentials will submit transaction(s) to next approver or if you are last approver in workflow transaction will be sent to validations and for processing by IndusDirect application.

Confirmation message will be shown to user about authorisation completed. Click on **OK** button

Please visit Income tax website and download the challan from official website for NEFT/RTGS Mandate basis payments.

IndusInd Bank Customer Support

Toll Free Number: 1860 267 7777

Customer Support Email: idsupport@indusind.com

Bank Website: <https://www.indusind.com>