## **Investors Complaints' Data in line with SEBI Regulations:**

## Data for month ending July 2025:

SN	Received from	Pending as at the end of last month	Received during the particular month	Resolved during the particular month*	Total Pending during the particular month#	Pending complaints > 1 month	Average Resolution time^\ (in days)
1.	Directly from Investors	Nil	Nil	Nil	Nil	Nil	Nil
2.	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	Nil
3.	Stock Exchanges (if relevant)	Nil	Nil	Nil	Nil	Nil	Nil
4.	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	Nil
	Grand Total	Nil	Nil	Nil	Nil	Nil	Nil

## Trend of monthly disposal of complaints (For 5 months on rolling basis)-

SN	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month *	Pending at the end of the particular month #
1	March 2025	Nil	Nil	Nil	Nil
2	April 2025	Nil	Nil	Nil	Nil
3	May 2025	Nil	Nil	Nil	Nil
4	June 2025	Nil	Nil	Nil	Nil
5	July 2025	Nil	Nil	Nil	Nil
	Grand Total	Nil	Nil	Nil	Nil

<sup>^</sup> Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

<sup>\*</sup> Inclusive of complaints of previous months resolved in the current month.

<sup>#</sup> Inclusive of complaints pending as on the last day of the month.

## Trend of annual (Calendar year) disposal of complaints (For 5 years on rolling basis)-

SN	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year
1	2021	Nil	Nil	Nil	Nil
2	2022	Nil	Nil	Nil	Nil
3	2023	Nil	Nil	Nil	Nil
4	2024	Nil	1 >	Nil	1<>
5	2025	1*	Nil	1*	Nil
	Grand Total	1	Nil	1	Nil

<sup>\*</sup> Till 31st July 2025

<sup>☼</sup> The Complaint reflecting during the year 2024 was received on 31<sup>st</sup> December 2024 and resolved during January 2025. Further said complaint did not pertain to merchant banking category and was erroneously reported by the customer.